NEWFOUNDLAND AND LABRADOR BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

AN ORDER OF THE BOARD

NO. A.I. 21(2011)

| 1 | IN THE MATTER OF the Automobile | |
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| 2 | Insurance Act, RSNL 1990, c. A-22, as | |
| 3 | amended (the "Act"); | |
| 4 | | |
| 5 | AND | |
| 6 | | |
| 7 | IN THE MATTER OF an application by | |
| 8 | Royal & Sun Alliance Insurance Company of Canada | |
| 9 | to implement a revised rating program for its | |
| 10 | Private Passenger Automobiles class of business. | |
| 11 | | |
| 12 | | |
| 13 | WHEREAS on November 24, 2011 Royal & Sun Alliance Insurance Company of Canada | |
| 14 | applied to the Board for approval of a revised automobile insurance rate proposal for its Private | |
| 15 | Passenger Automobiles class of business as directed in Order No. A.I. 20(2011); and | |
| 16 | | |
| 17 | WHEREAS on November 28, 2011 the Board's actuarial consultants, Oliver Wyman, reported | |
| 18 | that the revised rate proposal complies with the parameters specified in Order No. A.I. 20(2011) | |
| 19 | and is supported by information submitted in connection with the filing; and | |
| 20 | | |
| 21 | WHEREAS the Board is satisfied that the proposed rates are not too high in the circumstances. | |
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| 24 | IT IS THEREFORE ORDERED THAT: | |
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1. The revised rate proposal received November 24, 2011 from Royal & Sun Alliance

Insurance Company of Canada for its Private Passenger Automobiles class of business is

approved to be effective no sooner than February 1, 2012 for new business and March 20,

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2012 for renewals.

| Dated at St. John's, Newfoundland and Labrador, this 9 th day of December 2011. | |
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| | Darlene Whalen, P.Eng. Vice-Chair |
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| | James Oxford |
| | Commissioner |
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| Cheryl Blundon Board Secretary | |
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