## NEWFOUNDLAND AND LABRADOR BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

## AN ORDER OF THE BOARD

NO. A.I. 12 (2010)

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IN THE MATTER OF the Automobile

Insurance Act, RSNL 1990, c. A-22, as

amended (the "Act");

| 4  |                                                                                                      |
|----|------------------------------------------------------------------------------------------------------|
| 5  | AND                                                                                                  |
| 6  |                                                                                                      |
| 7  | IN THE MATTER OF an application by                                                                   |
| 8  | TD Home & Auto Insurance Company                                                                     |
| 9  | ("TD Home & Auto") to implement revised                                                              |
| 10 | rates for its private passenger vehicles classes                                                     |
| 11 | of business.                                                                                         |
| 12 |                                                                                                      |
| 13 |                                                                                                      |
| 14 | WHEREAS on June 23, 2010 TD Home & Auto applied to the Board for approval of a revised               |
| 15 | private passenger vehicles insurance rating program which will result in rates that are higher than  |
| 16 | those previously approved by the Board; and                                                          |
| 17 |                                                                                                      |
| 18 | WHEREAS on September 23, 2010 the Board sent written notice to TD Home & Auto advising               |
| 19 | that the 90-day review period was extended an additional 90 days due to TD Home & Auto's             |
| 20 | delay in responding to information requests; and                                                     |
| 21 |                                                                                                      |
| 22 | WHEREAS on October 20, 2010 the Board's actuarial consultants, Oliver Wyman, filed a                 |
| 23 | report with the Board that identified issues with the rate proposals; and                            |
| 24 |                                                                                                      |
| 25 | WHEREAS on November 30, 2010 TD Home & Auto submitted revised rate proposals to                      |
| 26 | address the issues raised in Oliver Wyman's October 20, 2010 report; and                             |
| 27 |                                                                                                      |
| 28 | WHEREAS on December 2, 2010 Oliver Wyman filed a report that concludes the November                  |
| 29 | 30, 2010 rate proposals are based on factors and parameters determined by the Board to be            |
| 30 | reasonable and are supported by information submitted in connection with the filing; and             |
| 31 |                                                                                                      |
| 32 | <b>WHEREAS</b> the Board is satisfied that the proposed rates are not too high in the circumstances. |

| IT IS THEREFORE ORDERED THAT:                                                                                                                                                                                                 |                                      |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|--|
| 1. The proposed rates and rating program for the private passenger vehicles class of business of TD Home & Auto Insurance Company is approved with effect no sooner than June 30, 2011 for new business and renewal business. |                                      |  |
| Dated at St. John's, Newfoundland and Labrador, this 8 <sup>th</sup> day of December 2010.                                                                                                                                    |                                      |  |
|                                                                                                                                                                                                                               |                                      |  |
|                                                                                                                                                                                                                               |                                      |  |
|                                                                                                                                                                                                                               | Darlene Whalen, P.Eng.<br>Vice-Chair |  |
|                                                                                                                                                                                                                               |                                      |  |
|                                                                                                                                                                                                                               | James Oxford<br>Commissioner         |  |
|                                                                                                                                                                                                                               |                                      |  |
| Cheryl Blundon<br>Board Secretary                                                                                                                                                                                             |                                      |  |