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November 27, 2024

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Re: Quarterly Regulatory Report for the Quarter Ended September 30, 2024

Enclosed is Newfoundland and Labrador Hydro's Quarterly Regulatory Report for Quarter Ended September 30, 2024, filed with the Board of Commissioners of Public Utilities on November 14, 2024.

The Quarterly Regulatory Report is divided into three reports, as follows:

1) Quarterly Summary;

2) Contribution In Aid of Construction; and

3) Customer Damage Claims.

Should you have any questions, please contact the undersigned.

Yours truly,

NEWFOUNDLAND AND LABRADOR HYDRO

Shirley A. Walsh
Senior Legal Counsel, Regulatory
SAW/kd

Encl.

ecc:

Board of Commissioners of Public Utilities
Jo-Anne Galarneau
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Quarterly Regulatory Report

Quarter Ended September 30, 2024

November 14, 2024

A report to the Board of Commissioners of Public Utilities

Index

Tab 1

Quarterly Summary

Quarter Ended September 30, 2024

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Abbreviations

Term	Definition
AIF	All-injury Frequency Rate
bbl	Barrel
Board	Board of Commissioners of Public Utilities
CBA	Capital Budget Application
CIAC	Contribution in Aid of Construction
EC	Electricity Canada (Formerly known as the Canadian Electricity Association)
EMS	Environmental Management System
FEED	Front-End Engineering Design
FTE	Full-time equivalent
Government	Government of Newfoundland and Labrador
Holyrood TGS	Holyrood Thermal Generating Station
Hydro	Newfoundland and Labrador Hydro
Hinds Lake	Hinds Lake Hydroelectric Generating Station
IOC	Iron Ore Company of Canada
LTIF	Lost-Time Injury Frequency
Nalcor	Nalcor Energy
Newfoundland Power NP	Newfoundland Power Inc.
Q1	First Quarter
Q2	Second Quarter

Term	Definition
Q3	Third Quarter
RSP	Rate Stabilization Plan
SAIDI	System Average Interruption Duration Index
SAIFI	System Average Interruption Frequency Index
SCADA	Supervisory Control and Data Acquisition
TRIF	Total Recordable Injury Frequency
T-SAIDI	Transmission System Average Interruption Duration Index
T-SAIFI	Transmission System Average Interruption Frequency Index
T-SARI	Transmission System Average Restoration Index
UFLS	Under Frequency Load Shedding
Upper Salmon	Upper Salmon Hydroelectric Generating Station
YTD	Year-to-Date

Definitions

Current Quarter: The period beginning July 1, 2024 and ending September 30, 2024.

EMS Target: An EMS target is an initiative undertaken to improve environmental performance.

End Consumer: End Consumer is a reliability measure of all end consumers of electricity in the province supplied by Hydro, excluding Industrial customers. The measure is a combination of Hydro's service continuity data and Newfoundland Power's service continuity data for loss of supply outages resulting from events on Hydro's system.

End-Consumer SAIDI: End-Consumer SAIDI measures reliability to all end customers of electricity in the province who are supplied by Hydro. It is a measure of the duration of service interruptions experienced as a result of Hydro system events but does not reflect service interruptions that are a result of issues on Newfoundland Power's distribution system.

End-Consumer SAIFI: End-Consumer SAIFI measures reliability to all end customers of electricity in the province who are supplied by Hydro. It is a measure of the frequency of service interruptions experienced as a result of Hydro system events but does not reflect service interruptions that are a result of issues on Newfoundland Power's distribution system.

FTE: One FTE is the equivalent of actual paid regular hours—2,080 hours per year in the operating environment and 1,950 hours per year in Hydro's head office environment.

Net FTE: Net FTEs are regulated, Hydro-based employees plus time charged to regulated Hydro less time charged from regulated Hydro to the non-regulated lines of business.

Major Event: EC defines Major Events as "events that exceed reasonable design and/or operational limits of the electrical power system."

Service Continuity SAIDI and SAIFI: Service Continuity SAIDI and SAIFI measure the duration and frequency of service interruptions to Hydro's Isolated and Interconnected systems.

SAIDI: SAIDI is the average interruption duration per customer. It is calculated by dividing the number of customer-outage hours by the total number of customers in an area.

SAIFI: SAIFI is a reliability key performance indicator for distribution service, measuring the average cumulative number of sustained interruptions per customer per year. SAIFI is calculated by dividing the number of customers that have experienced an outage by the total number of customers in an area.

TRIF: TRIF is a calculation of the rate at which injuries occur.

T-SAIDI: T-SAIDI is a reliability key performance indicator for bulk transmission assets, measuring the average duration of outages in minutes per delivery point.

T-SAIFI: T-SAIFI is a reliability key performance indicator for bulk transmission assets, measuring the average frequency of outages per delivery point.

T-SARI: T-SARI is a reliability key performance indicator for bulk transmission assets, measuring the average duration per transmission interruption. T-SARI is calculated by dividing T-SAIDI by T-SAIFI.

UFLS: Under frequency load shedding is the reliability performance indicator that measures the number of events in which shedding of customer load is required to counteract the loss of generation capacity. During a UFLS event, customers are automatically removed from the electrical system. The quantity of customers removed is linearly proportional to the amount of generation lost.

YTD: The period ending September 30 of the applicable year.

1.0 Highlights

Table 1: Highlights YTD

	Q3			
	2024 Actual	**2024 Target**	**2023 Actual**	**2024 Annual Target**
Safety and Environment				
TRIF Rate[1,2]	0.81	N/A	1.23	1.25
LTIF Rate	0.32	N/A	0.53[3]	<0.15
Achievement of EMS Targets (%)	66	N/A	57	95
Reliability				
SAIDI	1.85	2.03	1.64	2.64
SAIFI	1.25	0.80	1.08	1.10
Production				
Holyrood No. 6 Fuel Oil Average Cost ($/bbl)	120	105	126	103
Holyrood Efficiency (kWh/bbl)	546	583	534	583
Electricity Delivery (GWh)				
Energy Sales	5,852	5,580	5,740	7,633
Financial ($ Millions)[4]				
Revenue	474.8	474.6	482.0	647.9
Operating Expenses	111.5	108.0	111.3	141.1
Net Income	24.4	27.4	26.3	29.6
RSP ($ Millions)[5]				
RSP Balance	38.2	36.5	56.0	29.7
Supply Cost Variance Deferral Account ($ Millions)[6]				
Cumulative Net Balance	453.9	233.9	143.5	308.5
FTE Employees[7]				
Regulated	816.50	N/A	803.50	833.54

[1] TRIF = $\frac{\text{number of recordable injuries x 200,000}}{\text{number of hours worked}}$

[2] Hydro began using TRIF on January 1, 2024, and 2023 statistics have been calculated retroactively. In its Quarterly Regulatory Report for the Quarter Ended September 30, 2023 ("Q3 2023 Quarterly Report"), Hydro reported a Q3 2023 actual AIF of 1.05.

[3] Differences in the Q3 YTD 2023 LTIF Rate when compared to the Q3 2023 Quarterly Report reflect reclassifications and adjustments determined after the time of initial reporting.

[4] Financial figures exclude non-regulated activities.

[5] The RSP report for the current quarter is provided as Attachment 1.

[6] Computed based on methodology presented in "Supply Cost Accounting Compliance Application," Newfoundland and Labrador Hydro, January 21, 2022.

[7] Figures shown are net FTEs.

2.0 Safety and Health

2.1 Safety at Hydro

Hydro has completed its review of the workplace fatality that occurred in 2023 and is using its learnings to inform safety and health priorities within the company.

Safety remains Hydro's priority. Hydro's framework for safety performance includes a balanced focus on culture, people, and process as it continues to ensure its safety management system reflects standards similar to that contained in ISO 45001. Reviewing workplace incidents to prevent future occurrences is a critical part of overall safety management systems. Leading indicators—such as safety meetings, Occupational Health and Safety Committee meetings, leadership safety interactions, and the safety and health monitoring plan, among other performance indicators—continue to be tracked and discussed to ensure safety and health are a continuous part of Hydro's work focus.

Hydro's focus on ensuring the safety of its employees, contractors, and the public continued during the current quarter. The advancement of Hydro's safety and health priorities include:

- Continue risk-based review of existing practices, processes and programs to ensure a focus on hazard recognition, safe job planning, and injury prevention;
- Continue focus on safety training for supervisors, operational managers, and lead hands to reinforce core responsibilities and duties;
- Continue to advance our mental health initiatives and ensure support programs are in place for employees; and
- Support employees in Early and Safe Return to Work with disability case management support and attendance support.

2.2 Safety Performance

An overview of Hydro's safety performance is provided in Table 2.

Table 2: Safety Performance Detail[8]

	YTD 2024	YTD 2023[9]	2023 Annual
Fatalities	0	1	1
Lost-Time Injuries	2[10]	3	5
Medical Treatment Injuries	2	3	3
First Aid with Restrictions	1	0	2
TRIF Rate[11]	0.81	1.23	1.39
LTIF Rate	0.32	0.53	0.63
Severity Rate (Days Lost)	0.48(3)	12.26(70)	39.40(312)
High-Potential Incidents	3	2	4

Hydro experienced one first-aid with restrictions injury and one lost-time injury this quarter. As a result of the total number of recordable injuries for the year, Hydro's YTD TRIF rate is 0.81 and LTIF rate is 0.32. Hydro's lost-time severity rate was 0.48, based on three days of lost time from the two lost-time injuries.

A comparison of Hydro's TRIF and LTIF rates over the past five years to the EC average along with the 2024 rates is provided in Chart 1. Hydro's annual lost-time severity rate for the past five years compared to the EC average and the 2024 rates is provided in Chart 2.

[8] Injury statistics reflect regulated Hydro employees only.
[9] Differences in the Q3 YTD 2023 Safety Performance Detail data when compared to the Q3 2023 Quarterly Report reflect reclassifications and adjustments determined after the time of initial reporting.
[10] The additional lost-time injury since the previous report has not resulted in lost time for Q3, and thus the severity rate reported for YTD has remained unchanged. While the injury occurred at the end of the third quarter, lost time associated with the injury did not begin until Q4. Any changes to the severity rate resulting from this injury will be reported in the Quarterly Regulatory Report for the Quarter Ended December 31, 2024, to be submitted in mid-February 2025.
[11] Hydro began using TRIF on January 1, 2024, and 2023 statistics have been calculated retroactively. In its Quarterly Regulatory Report for the Quarter Ended December 31, 2023, Hydro reported a 2023 actual AIF of 1.14.

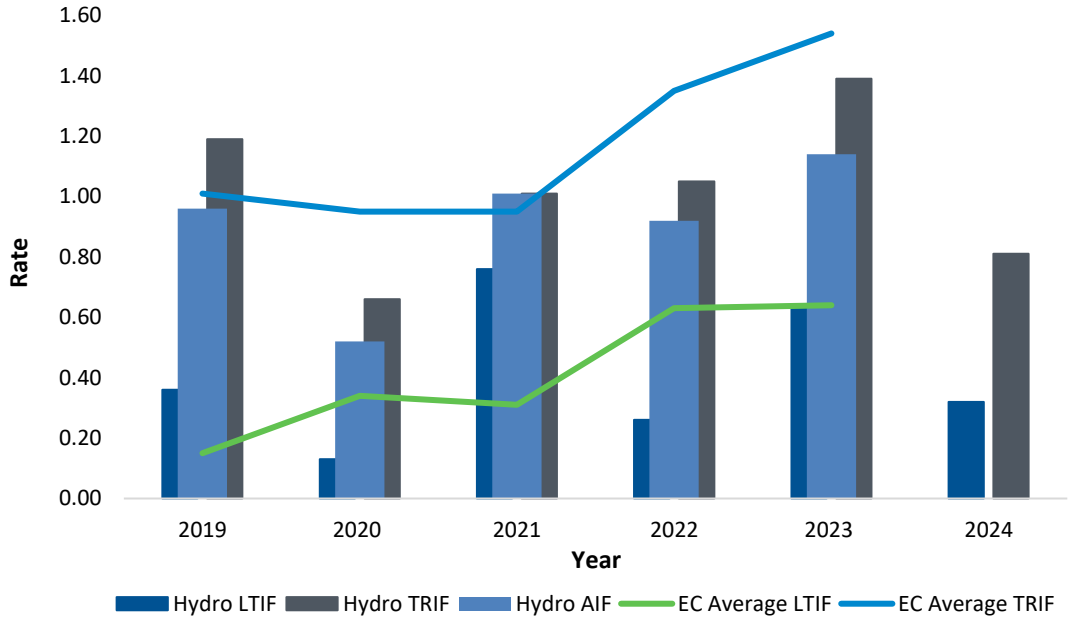

Chart 1: Hydro's TRIF and LTIF Compared to EC Averages[12,13]

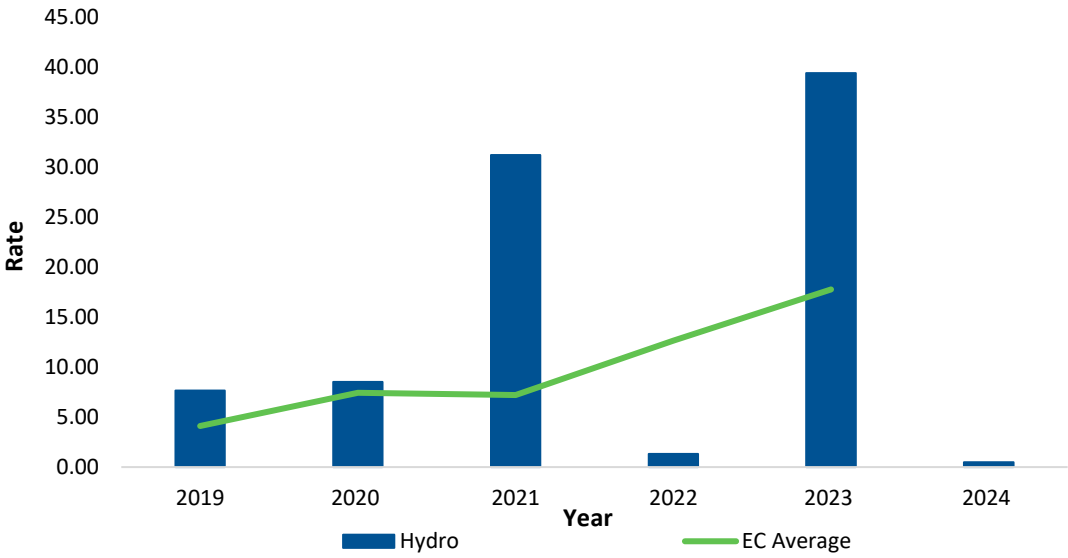

Chart 2: Hydro's Lost-Time Severity Rate Compared to EC Average[14]

[12] Safety and Health performance metrics are compared to EC utility members in Group 2 (300–1,500 employees) until 2022. In 2022 and 2023, Hydro fell in Group 1 (1,500+ employees). The EC comparator group here is the same baseline that Hydro would use for the total Hydro experience, not just regulated operations.

[13] Hydro began using TRIF on January 1, 2024, and statistics have been calculated retroactively to 2019. AIF has also been provided from 2019–2023.

[14] Safety and Health performance metrics are compared to EC utility members in Group 2 (300–1,500 employees) until 2022. In 2022 and 2023, Hydro fell in Group 1 (1,500+ employees). The EC comparator group here is the same baseline that Hydro would use for the total Hydro experience, not just regulated operations.

2.3 Line Contacts

There were five reportable line contact incidents by a third party during the current quarter. There were no injuries as a result of these incidents. Hydro continues to work toward reducing line contact incidents by increasing public and contractor awareness of the hazards associated with contacting power lines through education.

3.0 Reliability

3.1 Outage Information

There were four power outages reported to the Board during the current quarter. Information on each of these outages is provided in Appendix A.

A summary of major events from 2019 to 2024 YTD, including the impact the major events would have had on performance indicators, is provided in Appendix B. As electrical systems are neither constructed nor expected to fully withstand extreme weather conditions, such as hurricanes and ice storms, the impacts of major events have been removed from the data used in the calculation of each of the electrical system reliability performance indicators in this report.

3.2 Generation Outage Summary

A summary of the status of Hydro's generating units for the current quarter is provided in Appendix C. It classifies which units were available or unavailable and any associated deratings. Further information is provided in Hydro's Daily Supply and Demand Status reports filed with the Board.[15]

3.3 Reliability Indicators

For all reliability performance indicators in this report, a year-over-year decrease indicates an improvement in system performance and a year-over-year increase indicates a decline in system performance. Data on reliability indicators including Service Continuity by Type, Area and Origin, Transmission, and UFLS, are provided in Appendix D.

[15] Hydro's daily Supply and Demand Status reports can be accessed at http://www.pub.nl.ca/applications/IslandInterconnectedSystem/DemandStatusReports.php.

3.3.1 End-Consumer Performance

The End-Consumer Performance Index data provided in Table 3 are measures of the duration and frequency of service interruptions experienced as a result of Hydro's system events. Hydro uses the averages of its End-Consumer Indices performances for the period 2019–2023 to establish its 2024 annual targets.

Table 3: End-Consumer Performance

	Q3		YTD			2024 Annual Target
	2024	2023	Target	2024	2023	(2019–2023 Average)
SAIDI	0.84	0.56	2.03	1.85	1.64	2.64
SAIFI	0.76	0.27	0.80	1.25	1.08	1.10

Hydro's End-Consumer SAIDI and SAIFI YTD data (2020–2024) is provided in Chart 3 and Chart 4, respectively.

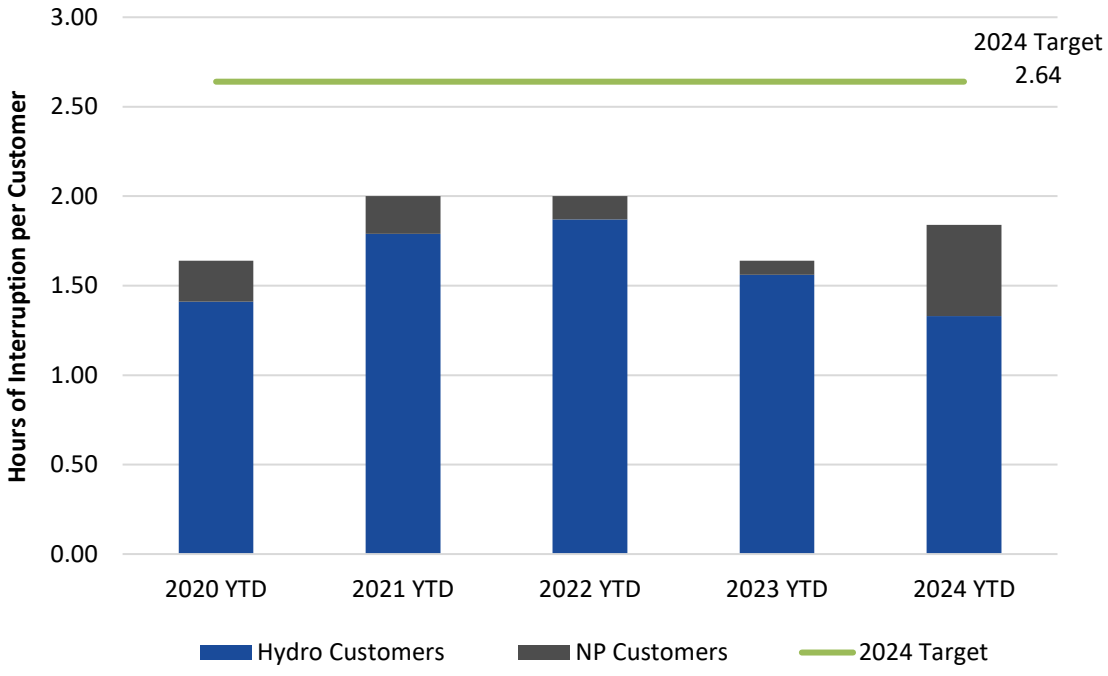

Chart 3: End-Consumer SAIDI

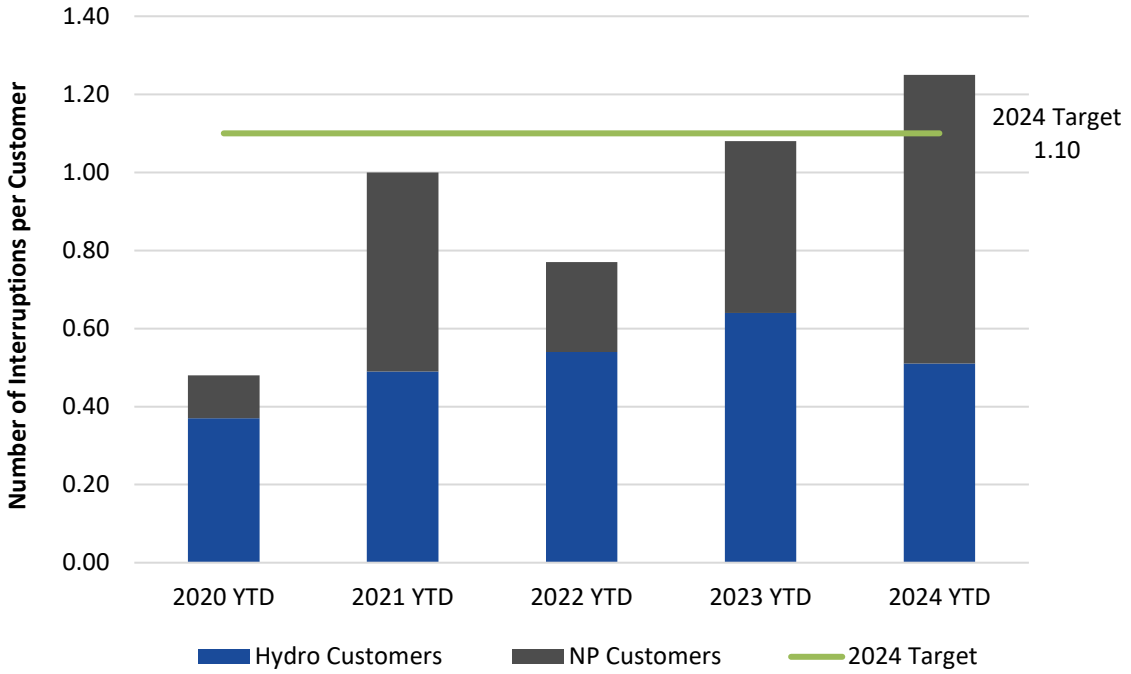

Chart 4: End-Consumer SAIFI

3.3.2 Bulk Power System Delivery Point Interruption Performance

T-SAIDI and T-SAIFI data are provided in Table 4. Hydro uses the averages of each Index for the period 2019–2023 to establish its annual target[16] for 2024. The T-SAIDI and T-SAIFI performance for Hydro, including planned and unplanned outages (2020–2024 YTD), and EC are provided in Chart 5 and Chart 6, respectively.

Table 4: Transmission Delivery Point Performance

	Q3		YTD			2024 Annual Target
	2024	2023	Target	2024	2023	(2019–2023 Average)
T-SAIDI	120.19	66.65	338.60	321.57	186.60	432.93
T-SAIFI	0.78	0.48	2.03	1.76	1.98	2.92

[16] Hydro has completed a delivery point review and has developed the 2024 transmission targets using updated historic values.

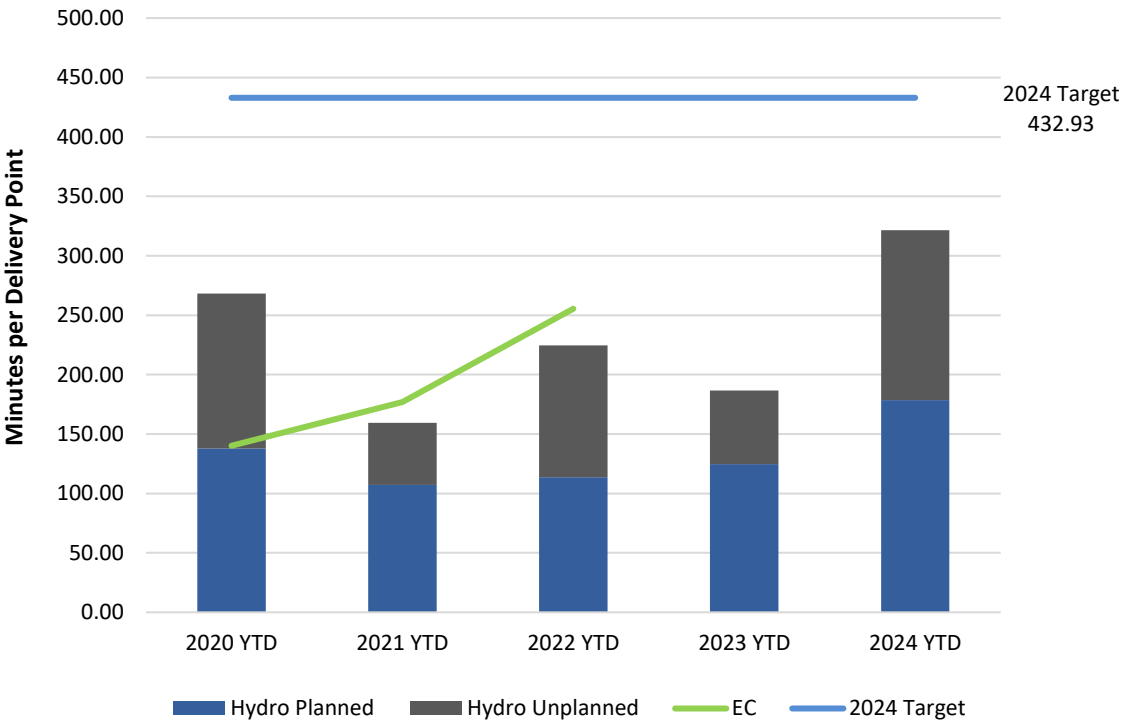

Chart 5: T-SAIDI[17]

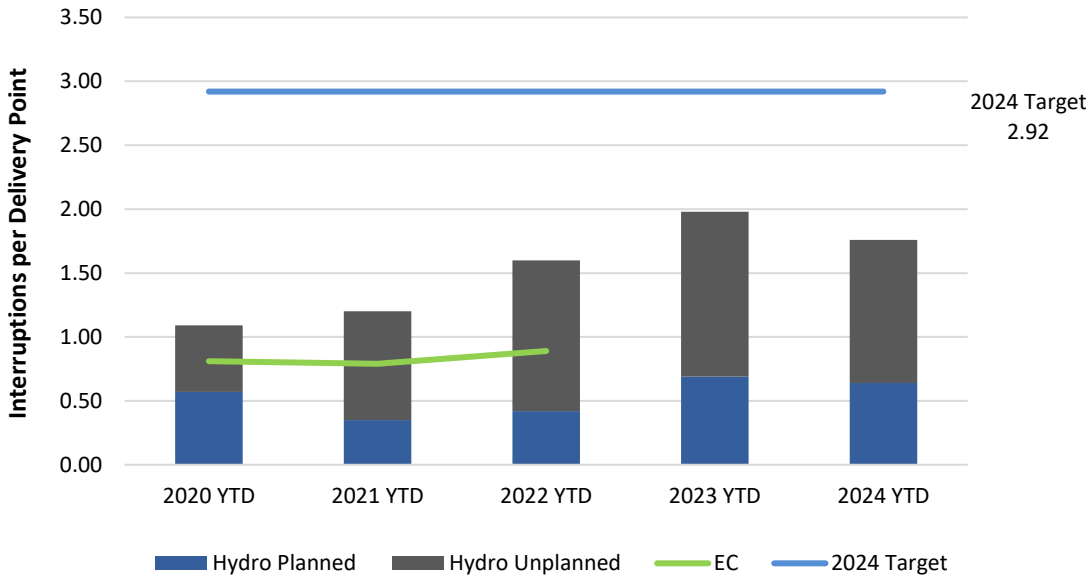

Chart 6: T-SAIFI[18]

[17] EC reliability data is published annually. EC reliability data for transmission is not currently available for 2023.
[18] EC reliability data is published annually. EC reliability data for transmission is not currently available for 2023.

3.3.3 Service Continuity Performance

Service Continuity SAIDI and SAIFI performance data are provided in Table 5. Hydro uses the average of each index for the period 2019–2023 to establish its annual targets for 2024 for these indices. Service Continuity SAIDI and SAIFI performance data for Hydro (2020–2024 YTD) and EC are provided in Chart 7 and Chart 8, respectively.

Table 5: Service Continuity SAIDI and SAIFI

	Q3		YTD[19]			2024 Annual Target
	2024	2023	Target	2024	2023	(2019–2023 Average)
SAIDI	3.40	4.20	13.56	10.27	12.04	17.65
SAIFI	1.46	1.17	3.91	3.93	4.93	5.38

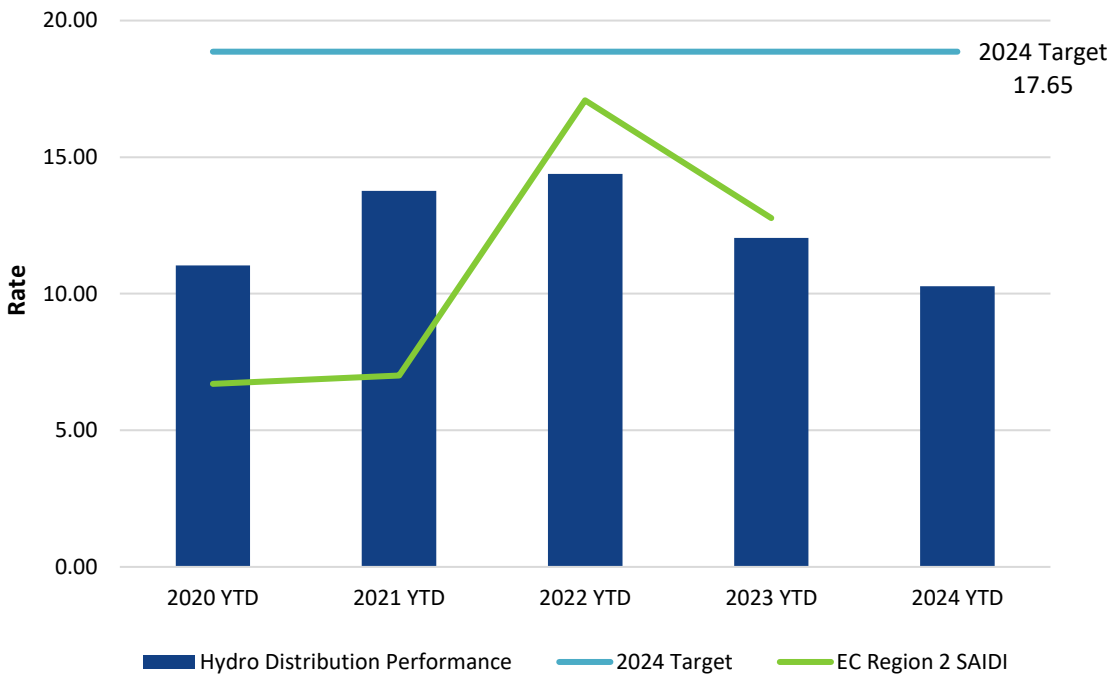

Chart 7: Service Continuity SAIDI

[19] Differences in YTD totals quarter over quarter reflect adjustments made based on finalized outage information.

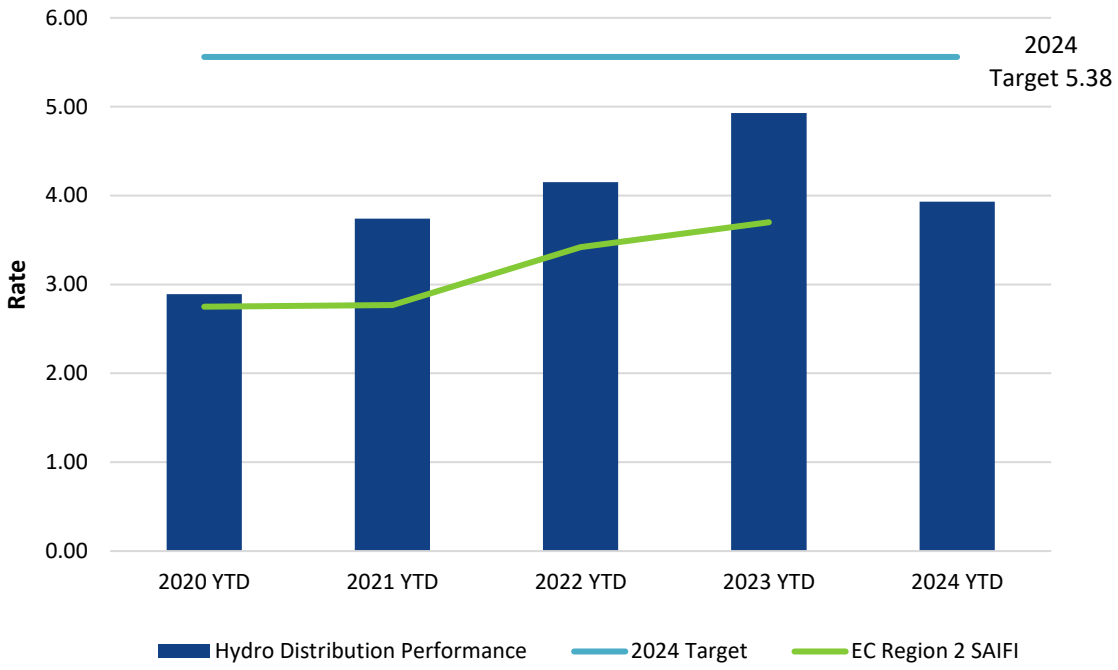

Chart 8: Service Continuity SAIFI

4.0 Customer Service

4.1 Customer Transactional Surveys

Survey results for the current quarter indicate that approximately 87% of customers were satisfied with the service they received when they reached out to Hydro's Customer Service department for assistance. As well, 85% of customers felt their concern was resolved with the first call. A summary of these results is provided in Table 6.

Table 6: Customer Service Transactional Survey Data

Measure	Q3 2024	Q3 2023
Overall Satisfaction	87%	87%
First Call Resolution	85%	87%
Number of Surveys Completed	896[20]	607

[20] Since the same period last year, Hydro has increased the frequency of surveys to contact customers closer to their date of service. Hydro has also implemented proactive communications to customers who have interacted with Customer Service Representatives letting them know of the survey before they receive it. These improvements have led to capturing more customer responses in our service surveys, as is evidenced here.

4.2 Customer Statistics

A summary of the number of Hydro customers in each customer class, including net metering, is provided in Table 7.

Hydro did not receive any new net metering applications during the current quarter. Hydro's total number of net metering customers remains at three, with a total net metering capacity of 71.6 kW.

Table 7: Customer Statistics

	Q3		Annual	
	2024 Actual	**2023 Actual**	**2024 Budget**	**2023 Actual**
Rural Customers[21]	39,288	39,163	39,184	39,221
Industrial Customers	6	5	6	5
Labrador Industrial Transmission Customers[22]	2	2	2	2
Utility Customers	1	1	1	1
Average Monthly Reading Days	29.0	29.5	N/A	30.0
Net Metering Customers	3	3	N/A	3

5.0 Supply Costs and Energy Sales

5.1 Fuel Prices[23]

Market prices for No. 6 fuel oil reached a high of $129/bbl in early July and a low of $103/bbl in early September. The ending inventory cost for the current quarter was $115/bbl; this compares to the fuel price of $106/bbl that was reflected in Newfoundland Power's wholesale rates during the current quarter.[24]

There was one shipment of No. 6 fuel oil during the third quarter, as detailed in Table 8. Inventory at the end of the quarter was 473,425 bbls.

[21] Includes net metering customers.
[22] IOC and Tacora Resources Inc.
[23] Prices for No. 6 fuel oil are provided in Canadian ("CDN") dollars.
[24] The price of $105.90/bbl is reflected in Newfoundland Power's base rates effective October 1, 2019, as per Board Order No. P.U. 30(2019).

Table 8: No. 6 Fuel Oil Shipments

Delivery Date	Quantity (bbl)	Price/bbl Delivered ($)
10-Sept-2024	203,892	104

A comparison of No. 6 fuel oil prices in 2024 as compared to 2022 and 2023 as well as the fuel oil price reflected in the wholesale rate to Newfoundland Power are provided in Chart 9.

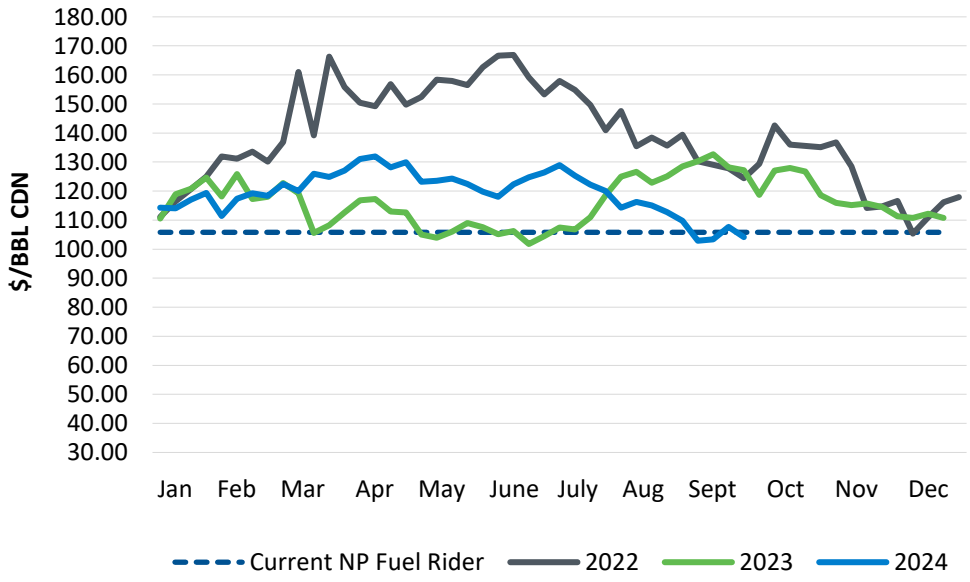

Chart 9: No. 6 Fuel Oil Average Weekly New York Spot Price

1 The monthly forecast price of No. 6 fuel oil for the next twelve months is provided in Table 9.[25]

Table 9: No. 6 Fuel Oil Forecast Prices ($CDN/bbl)

Month	Price
Oct-24	97.10
Nov-24	97.70
Dec-24	96.50
Jan-25	92.40
Feb-25	90.50
Mar-25	87.00
Apr-25	90.10
May-25	94.90
Jun-25	98.40
Jul-25	98.40
Aug-25	96.50
Sep-25	96.20

2 A comparison of the Ultra Low Sulphur Diesel No. 1 (used in diesel generation) fuel oil prices in 2024 as
3 compared to 2022, and 2023 is provided in Chart 10.

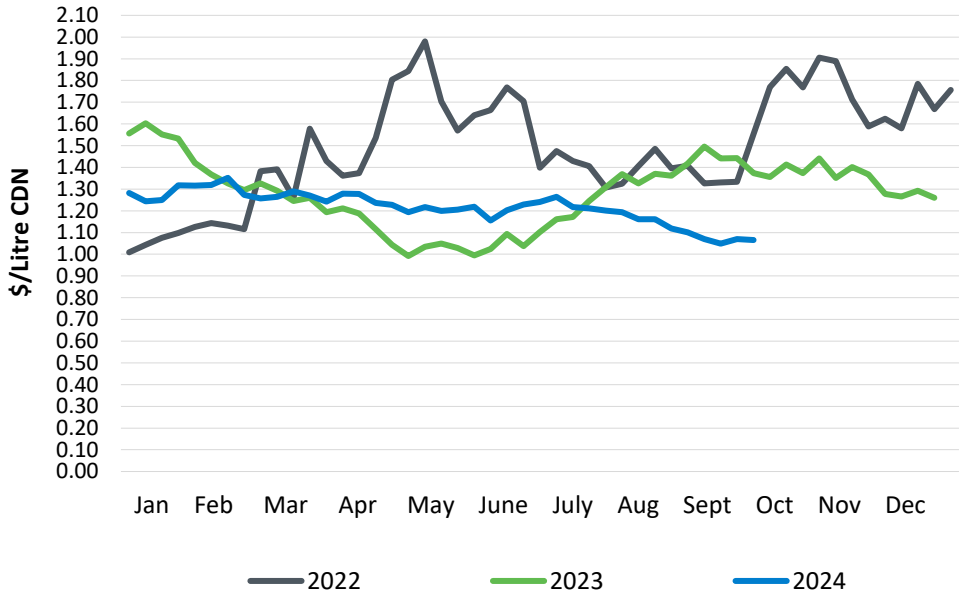

Chart 10: Ultra Low Sulphur No. 1 Diesel Weekly Montreal Rack Price

[25] The price forecast is based on Platts Analytics fuel price outlook, September 2024 World Oil Market Forecast and includes the premium for the No. 6 fuel oil.

5.2 Transfers to Supply Cost Deferral Accounts

5.2.1 Supply Cost Variance Deferral Account Overview

The balances accumulated in the Supply Cost Variance Deferral Account as at September 30, 2024, are reported in Attachment 2.

The 2024 YTD activity in the account increased the balance by $182.6 million primarily due to payments made under the Muskrat Falls Power Purchase Agreement and Transmission Funding Agreement ($530.9 million). This increase in costs was partially offset by fuel savings at the Holyrood TGS ($45.8 million), Greenhouse Gas Performance Credits of $20.1 million with 330,494 sold for $19.8 million within the province in September through a request for bids, and payments received from Newfoundland Power and Industrial customers related to the Project Cost Recovery Rider of $35.4 million and $2.9 million, respectively. Also, as per Order in Council OC2024-062, Hydro has been directed by the Government to retire the 2023 Supply Cost Variance Deferral Account balance of $271.3 million over the 2024–2026 period using its own sources of funding. In June 2024, the Government provided further direction for Nalcor to transfer $90 million of rate mitigation funding to Hydro, for the purpose of offsetting a portion of the 2023 Supply Cost Variance Deferral Account balance. In August 2024, a transfer of $150.3 million in rate mitigation funding was made to Hydro related to the Government of Canada convertible debenture, further lowering the 2024 balance in the Supply Cost Variance Deferral Account.

The total balance in the account as of September 30, 2024, is $453.9 million.[26]

5.2.2 Isolated Systems Cost Variance Deferral Account

Hydro accumulated $5.8 million[27] in the Isolated Systems Cost Variance Deferral Account as of September 30, 2024. The current year's actual unit cost of diesel fuel was approximately 15¢/kWh more than the 2019 Test Year unit cost of fuel, which is the primary driver of the YTD transfer of fuel costs to the account this year.

[26] The September 30, 2024 Supply Cost Variance Deferral Account balance of $453.9 million is unaudited.
[27] The September 30, 2024 Isolated System Cost Variance Deferral balance of $5.8 million is unaudited.

The current year transfers to the Isolated Systems Cost Variance Deferral Account are provided in Table 10. Pursuant to Board Order No. P.U. 30(2019), Hydro has calculated the transfers relative to the 2019 Test Year.

Table 10: Isolated Systems Cost Variance Deferral Account Transfers ($ Millions)[28]

Q3		
2024 Actual	**2023 Actual**	**Variance**
5.8	10.4	(4.6)

In accordance with the currently approved account definitions, Hydro will file an application for recovery of the Isolated Systems Cost Variance Deferral Account balance as of December 31, 2024, on or before March 31, 2025. This application will include the final transfer amounts as well as detailed information as to the drivers of the transfers.

5.3 Statement of Energy Sold

A summary of Hydro's energy sales YTD compared to that of other reporting periods is provided in Table 11.

[28] Net of deadbands.

Table 11: Statement of Energy Sold YTD (GWh)

	2024 Actual	2023 Actual	2024 Budget	2024 Annual Budget
Island Interconnected				
Newfoundland Power	4,190	4,278	4,261	5,825
Island Industrials	325	239	497	665
Export and Other	529	368	-	-
Rural				
Domestic	188	192	186	254
General Service	120	125	111	150
Street Lighting	2	2	2	3
Subtotal Rural	**310**	**319**	**299**	**407**
Subtotal Island Interconnected	**5,354**	**5,204**	**5,057**	**6,897**
Island Isolated				
Domestic	4	3	3	4
General Service	1	1	1	2
Street Lighting	-	-	-	-
Subtotal Island Isolated	**5**	**4**	**4**	**6**
Labrador Interconnected				
Domestic	223	232	221	315
General Service	278	305	247	347
Non-Firm Energy	22	-	-	-
Street Lighting	1	1	1	2
Subtotal Labrador Interconnected	**524**	**538**	**469**	**664**
Labrador Isolated				
Domestic	19	18	18	24
General Service	13	13	14	18
Street Lighting	-	-	-	-
Subtotal Labrador Isolated	**32**	**31**	**32**	**42**
L'Anse-au-Loup				
Domestic	11	12	12	16
General Service	7	7	6	8
Street Lighting	-	-	-	-
Subtotal L'Anse-au-Loup	**18**	**19**	**18**	**24**
Total Energy Sold (Before Rural Accrual)	**5,933**	**5,796**	**5,580**	**7,633**
Rural Accrual	(81)	(56)	N/A	N/A
Total Energy Sold	**5,852**	**5,740**	**5,580**	**7,633**
Non-Regulated Customers[29]				
Labrador Industrials	1,361	1,314	1,443	1,991

[29] Does not include non-regulated sales for export.

6.0 Asset Management and Investment

6.1 2024 Capital Budget

Hydro's 2024 Capital Budget was approved by the Board in Order No. P.U. 35(2023).[30] In addition to approval for an investment of $96 million in capital projects, Hydro carried forward approximately $22 million from its 2023 capital program, of which approximately $14 million is project carryover and $8 million is multi-year cash flow reallocation. As a result, Hydro's opening capital budget for 2024 was $118 million. Additionally, supplemental capital of $20 million has been approved by the Board for 2024 and a total of $2 million has been approved by Hydro for 2024 projects under $750,000. Hydro's revised Board-approved 2024 Capital Budget as of September 30, 2024, was $140 million. Table 12 shows the breakdown of Hydro's capital budget approvals of $140 million by Board Order.

[30] Originally approved on December 21, 2023, and amended on August 28, 2024.

Table 12: Capital Budget by Board Order as of September 30, 2024 ($000)

2024 Capital Budget	**96,452**
Multi Year Cost Flow Reallocation 2023 to 2024[31]	8,350
Project Carryover 2023 to 2024[32]	13,529
Projects Approved by Board:	
Order No. P.U. 6(2023)[32]	13,173
Order No. P.U. 12(2023)[33]	2,812
Order No. P.U. 21(2023)[34]	1,766
Order No. P.U. 28(2023)[35]	1,299
Order No. P.U. 22(2024)[36]	750
Total Projects Approved by Board Order	**19,800**
2024 New Projects Under $750,000 approved by Hydro	2,068
Total Approved Capital Budget[37,38,39]	**140,199**

In advance of the 2024 Capital Budget Application, the Government amended the *Electrical Power and Control Act, 1994*[40] to increase the threshold for capital expenditures requiring pre-approval from the Board to $750,000. Table 13 outlines the capital projects under $750,000 approved by Hydro within the current quarter.

[31] The carryover budget of $21.9 million, of which approximately $13.5 million is project carryover and $8.4 million is multi-year cash flow reallocation, excludes CIACs. Hydro also carried forward CIACs of ($0.6) million, which would result in an estimated net carryover of $21.3 million to be recovered through customer rates.
[32] The replacement and weld refurbishment of Penstock 1 at the Bay d'Espoir Hydroelectric Generating Station was approved for $50.6 million, of which $13.2 million is budgeted for 2024.
[33] The replacement of last stage blades on Units 1 and 2 at the Holyrood TGS, including the purchase of a second set of last stage blades and an *in-situ* inspection of the Unit 2 last stage blades, was approved for $6.4 million, of which $2.8 million is budgeted for 2024.
[34] The construction and installation of seven ultra-fast Direct Current Fast Chargers along the Trans-Canada Highway was approved for $2.1 million, of which $1.8 million is budgeted for 2024. Per the Board Order, the costs for these chargers were not to be included in Hydro's rate base or recovered from customers.
[35] The purchase of a spare generator step-up transformer to serve as a capital spare at the Holyrood TGS was approved for $7.5 million, of which $1.3 million is budgeted for 2024.
[36] The completion of fire restoration on the fourth floor of Hydro Place was approved for $1.1 million, of which $0.8 million is budgeted for 2024.
[37] In Board Order No. P.U. 7(2024), the contribution by Braya Renewable Fuels (Newfoundland) GP Inc. was approved for costs associated with the replacement of protective relays on transformers which is estimated to be $41,000 in 2024 and $0.4 million in 2025.
[38] In Board Order No. P.U. 8(2024), the contribution by Vale Newfoundland and Labrador Ltd. was approved for costs associated with the installation of fire protection which is estimated to be $53,800 in 2024 and $0.6 million in 2025.
[39] In Board Order No. P.U. 13(2024), the contribution by IOC was approved for costs associated with the replacement of circuit breakers and line protective relays which is estimated to be $1.2 million in 2024.
[40] *Electrical Power and Control Act, 1994*, SNL, 1994, c E-5.1.

Table 13: Capital Expenditures Under $750,000
Approved by Hydro for the Quarter Ended September 30, 2024
($000)

Investment Class	Title	Total Budget	Project/Program	Description
General Plant	Install Site-Wide Radio System (2024) – Holyrood	412.2	Project	Supply and install a site-wide two-way push-to-talk ultra-high frequency radio system at the Holyrood TGS. The proposed system will provide coverage to all work areas within the site, including the plant, terminal station, security buildings, marine terminal, tank farm, combustion turbine, and the Emergency Response Team building.

In addition, there were CIACs carried forward from the 2023 capital program and supplemental CIACs approved by the Board totalling $4 million. The 2024 Capital Budget as of September 30, 2024, net of CIACs, was $136 million.

6.2 Capital Expenditures

Table 14 provides an overview of Hydro's capital expenditures for the current quarter.

Table 14: Capital Expenditures Overview for the Quarter Ended September 30, 2024 ($000)[41]

	Board-Approved Budget 2024	Q3 Actual 2024	YTD Actual 2024	Expected Remaining Expenditures 2024
Access	5,015	1,637	4,106	1,075
General Plant	28,455	6,805	11,990	13,830
Mandatory	2,540	998	2,113	489
Renewal	86,312	36,120	73,034	36,648
Service Enhancement	9,875	2,603	5,644	2,018
System Growth	7,002	1,789	4,432	1,223
Allowance for Unforeseen Expenditures	1,000	-	-	-
Total 2024[42,43,44]	**140,199**	**49,953**	**101,319**	**55,283**

6.3 2024 Capital Projects Progress

Hydro's approved planned capital projects and programs continue to advance through stages of planning, design, procurement, and construction. Typically, most of Hydro's capital construction activity occurs in the second, third, and fourth quarters of each year. Additionally, throughout the year, certain unplanned capital work, known as "break-in work," may arise and need to be addressed, which could affect the amount of planned work that can be completed. Hydro's actual and forecast expenditures relative to the approved budget are provided in Chart 11.

[41] Numbers may not add due to rounding.
[42] Expenditures are before CIACs.
[43] Table 14 does not include modifications to Hydro's infrastructure due to implementation of the Muskrat Falls Project, given that all aspects of incorporation of the Muskrat Falls Project are fully funded by the project (Labrador Hydro Project Exemption Order in Council OC2000-206 and OC2013-342, NLR 120/13). Expenditures related to these modifications were approximately $76,400 in the current quarter.
[44] FEED costs for the current quarter of $2.2 million and YTD of $4.2 million have been excluded.

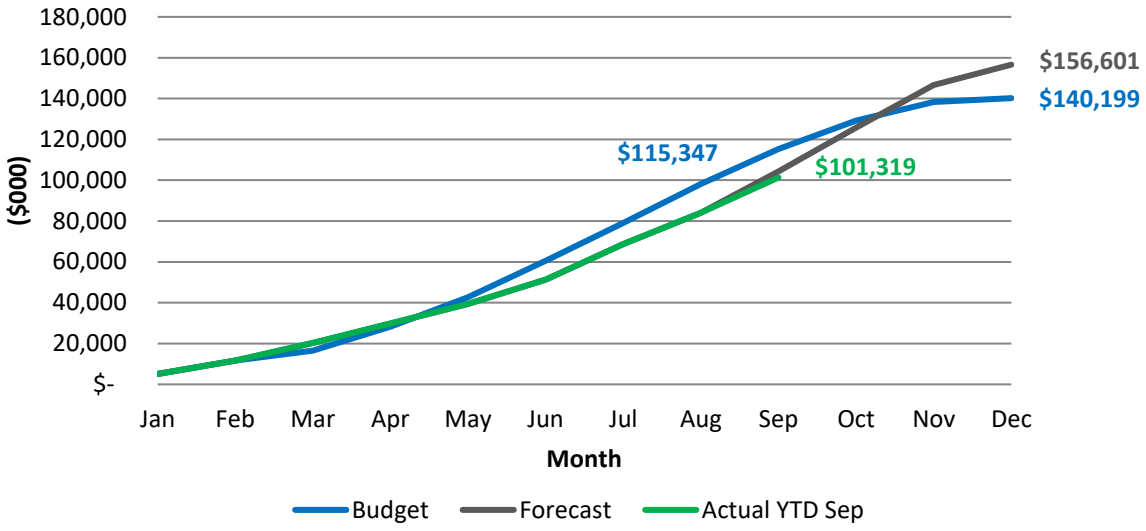

Chart 11: 2024 Capital Program Actual vs Budget

Hydro monitors project scope, schedule, and cost for its capital projects and programs and updates the forecast throughout the year. To the end of the third quarter, Hydro's expenditures were approximately 12% lower than budget, primarily as a result of:

- Later-than-anticipated delivery of terminal station equipment, mobile equipment, and electric vehicle chargers;
- Temporary pause of some work scopes to re-assess scope, budget and justification; and
- Unavailability of generation outages required to execute some of the planned work.

This YTD under-expenditure was partially offset by more refurbishment expenditures than anticipated to address condition assessments at the Holyrood TGS.

Hydro's overall forecast for 2024 is approximately 12% higher than the approved budget. This is primarily a result of:

- Higher-than-anticipated levels of work to address failures and condition assessments for various assets; and
- Scopes of work being completed at higher costs than budgeted.

The forecasted increase in expenditures is partially offset by:

- Cost flow changes within multi-year programs and projects;
- The deferred completion of several projects to 2025;
- The re-pacing of some work scopes within programs; and
- Cancellation of some project scopes.

As required by the provisional Capital Budget Application Guidelines, explanations will be provided for projects and programs with variances exceeding 10% and $100,000 at year end, as part of Hydro's Capital Expenditures and Carryover Report to be filed by April 1, 2025.

A summary of the planned and break-in construction activities completed during the third quarter is provided in Table 15.

Table 15: Highlights of Planned and Break-In Work[45] Completed

Asset Category	Planned Work Q3 2024	Break-In Work Q3 2024
Gas Turbines	The generator stator and rotor were refurbished for the Stephenville Gas Turbine. The oil mist separator was replaced for the Happy Valley Gas Turbine.	The partial discharge monitoring system was replaced for the Hardwoods Gas Turbine.
Hydraulic Plant	The generating unit was overhauled at the Granite Canal. The anemometer (remote meteorological station) was installed at Cat Arm Dam CD-4. The roof was replaced at the Hinds Lake Intake Control Structure.	Condition assessment of the Unit 1 turbine runner was completed. Annunciator panels were replaced for Unit 1 at Cat Arm. A generator stator bar was replaced for Unit 6 at Bay d'Espoir. The penstock expansion joint was replaced at Paradise River.
Thermal Plant	The last stage blades were replaced on the Unit 1 turbine. The Unit 2 north vacuum pump was overhauled.	Spare boiler gas outlet expansion joints were procured. The boiler house crane cable for Units 1 and 2 was replaced.

[45] Break-in work is work that was not identified at the beginning of the calendar year as part of the annual work plan.

Asset Category	Planned Work Q3 2024	Break-In Work Q3 2024
	The marine terminal loading arms were overhauled. The exciter human-machine interface was replaced for Units 1, 2, and 3. A spare main steam control valve cam shaft for Units 1 and 2 was procured. Boiler condition assessment and miscellaneous upgrades were completed for Unit 3.	The exhaust stack aviation traffic lamp fixtures were replaced. The condensate flash tank header for Unit 1 was replaced. Spare servo valve was refurbished.
Transportation	A 55 foot material handler aerial device was procured. Electric pickup trucks were procured.	Two half-ton pickup trucks were procured.
Administration	Supervisory controllers for the heating ventilation and air conditioning (HVAC) systems were upgraded at Hydro Place.	The HVAC variable frequency drive cooling tower was replaced at Hydro Place. A rooftop ladder safety cage was installed at Hydro Place.
Information Systems	The transmission line frequency analyzer software was implemented. Security for the data historian software was upgraded.	Expansion of the operational instrumentation data display software was completed.
Telecontrol	Closed-circuit television security cameras were replaced at five locations. The synchronous optical network multiplexors were replaced at various locations. Telecontrol tools and equipment were purchased.	
Transmission	Wood pole line refurbishment was completed for Transmission Lines TL210 and TL239.	Eight structures on Transmission Line TL221 were refurbished.
Distribution	Labrador City distribution Line L22 voltage conversion was completed.	
Properties		Two existing electric vehicle charging stations were upgraded at Hydro Place.
Transmission and Rural Operations Tools and Equipment	A grader unit was replaced for Bay d'Espoir.	

Asset Category	Planned Work Q3 2024	Break-In Work Q3 2024
Terminal Stations	Transformer T5 was installed at Wabush Terminal Station. Transformer refurbishment work was completed at Holyrood and Cat Arm Terminal Stations. Transformer tap changer refurbishment was completed at Oxen Pond Terminal Station. A transformer oil spill containment system was installed at Cat Arm Terminal Station. Online transformer dissolved gas analysis monitoring devices were installed at Bear Cove and Plum Point Terminal Stations. Circuit breakers were replaced at Bay d'Espoir, Holyrood, and Wabush Terminal Stations. Circuit breaker refurbishment was completed at Deer Lake Terminal Station. Disconnect switches were replaced at Stony Brook, Bay d'Espoir, Massey Drive and Oxen Pond Terminal Stations. Instrument transformers were replaced at Bay d'Espoir and Wabush Terminal Stations. Protective relays were replaced at Wabush, Holyrood, Bottom Brook and Hawke's Bay Terminal Stations. Lighting was replaced at Happy Valley, Stephenville, and Bay d'Espoir Terminal Stations.	A spare 230 kV live tank circuit breaker was procured for Bay d'Espoir Terminal Station.
Diesel Generation	Diesel genset units were replaced at Ramea and St. Lewis. The powerhouse building exterior was replaced at Postville.	

6.4 Integrated Annual Work Plan

Hydro has an Integrated Annual Work Plan consisting of capital and maintenance work for its generation, transmission, distribution, and other associated assets. Hydro's 2024 Integrated Annual Work Plan completion target is 90%. As of the end of the current quarter, Hydro had completed approximately 81% of forecasted planned activities for all of 2024 and completed 92.5% of the planned activities for YTD Q3. Results for Annual Work Plan activities are provided in Table 16.

Table 16: Annual Work Plan Activity

YTD Actual			2024 Forecast		
Planned	**Completed**	**%**	**Baseline**	**Scheduled**	**%**
5488	5076	92.5	6741	6275	93

7.0 Financial

7.1 Statement of Income ($000)

Q3				YTD			Annual
2024 Actual	**2024 Budget**	**2023 Actual**		**2024 Actual**	**2024 Budget**	**2023 Actual**	**2024 Budget**
			Revenue				
95,626	97,073	96,552	Energy Sales	469,106	470,241	469,020	642,134
1,224	1,449	1,469	Other Revenue	5,700	4,348	12,938	5,801
96,850	**98,522**	**98,021**		**474,806**	**474,589**	**481,958**	**647,935**
			Expenses				
34,041	37,673	39,040	Operating Costs	111,471	108,025	111,266	141,108
12,467	10,622	12,957	Fuels	163,306	155,996	168,413	232,560
24	-	-	Transmission Rental	24	-	-	-
12,515	14,693	11,426	Power Purchased	45,545	50,628	46,071	67,316
22,375	23,095	22,252	Amortization	65,768	66,693	64,645	89,917
544	540	808	Other Expense	1,744	1,618	1,669	2,157
20,036	20,470	20,981	Interest	62,574	64,211	63,627	85,280
102,002	**107,093**	**107,464**		**450,432**	**447,171**	**455,691**	**618,338**
(5,152)	**(8,571)**	**(9,443)**	**Net Income**	**24,374**	**27,418**	**26,267**	**29,597**

Net loss for the three months ended September 30, 2024, was $5.2 million, a $4.3 million decrease from the same period in 2023. Net income for the nine months ended September 30, 2024, was $24.4 million, a $1.9 million decrease from the same period in 2023. The increase in earnings in the third quarter is primarily due to lower operating costs. The YTD variance is primarily due to higher operating and supply costs partially offset by lower net interest costs.

8.0 People and Community

8.1 Diversity and Inclusion

8.1.1 National Day for Truth and Reconciliation

On September 30, 2024, Hydro observed National Day for Truth and Reconciliation, a day that recognizes the tragic legacy of the residential school system. To honour this day, flags were flown at half-mast across Hydro, and resources were shared encouraging employees to partake in their own personal act of reconciliation, such as learning more about the history of residential schools and to reflect on the histories and cultures of Indigenous peoples.

In the spirit of learning more, and to take steps on the reconciliation journey, in advance of National Day for Truth and Reconciliation, Hydro hosted an educational session. Our Training Coordinator, Indigenous Affairs and Community Relations presented on Innu Cultural Awareness. Through this presentation, employees learned about the history of the Innu and of their culture.

8.1.2 Rainbows in the Office – Virtual Session

In July, we held a virtual session hosted by Stephanie Howlett, CEO of DiversityNL, on fostering inclusivity and allyship in the workplace. The session highlighted the significance of celebrating Pride month, the critical role language plays in our interactions, shifting our perspectives, and how to respond when micro-aggressions happen in the workplace. Many employees attended the session and it was very well-received.

Following the session, an employee of Hydro was motivated to reach out to propose an update to name plates which are displayed around the office to allow employees to include their pronouns. This action was motivated by the session where we learned that displaying our pronouns is a small yet significant step towards promoting inclusivity and a safer, more welcoming space, while ensuring everyone feels respected and recognized for their identity.

8.2 Community Initiatives

During the third quarter of 2024, Hydro worked closely with community partners to support initiatives on the Island and in Labrador.

8.2.1 Hydro Pays it Forward Following Evacuation of Churchill Falls

In June, when employees and residents evacuated Churchill Falls due to a wildfire near the town, it was uncharted territory for both the community and for Hydro. In the weeks that followed, communities, groups and organizations opened their doors and their hearts to the people of Churchill Falls—generously offering beds, meals, homes for pets, clothing and comfort during such an uncertain time.

Whether it was our own Hydro employees, community members or local volunteers, throughout the fire everyone came together to support one another in a way that was inspiring. In recognition of their efforts and the work these groups do in their community every day, Hydro donated $16,750 to 10 charities in Labrador: the Anglican Parish of St. Andrews (Labrador City), Happy Valley-Goose Bay YMCA, Happy Valley-Goose Bay SPCA, Mokami Status of Women Council, Labrador West Ground Search and Rescue, Happy Valley-Goose Bay Ground Search and Rescue, Newfoundland and Labrador Search and Rescue Association, Salvation Army (Happy Valley Goose-Bay), Salvation Army (Labrador City) and the Canadian Red Cross.

8.2.2 Supporting the Next Generation of Environmental Champions

This summer, Hydro continued our support of Conservation Corps Newfoundland and Labrador by sponsoring two student Green Teams. Each year, Green Teams around the province complete important environmental and conservation work in their communities.

In 2024, Hydro's partnership supported the Atlantic Healthy Oceans Initiative in Gros Morne as they worked to audit and remove waste from the region's coastline. More than 2,000 pounds of waste was removed through quadrant samples and community cleanups.

In Labrador, Hydro's support of the Pye Centre Green Team allowed students to enhance accessibility, health and well-being for Labradorians by building accessible garden boxes, developing accessible farm trails, and supporting farming priorities.

Through our partnership with Conservation Corps, Hydro recognizes not only the impact of the work done by the teams but also the importance of supporting the next generation of environmental and conservation champions.

8.2.3 Employees Make their Steps Count for Families in the Province at the Red Shoe Crew Walk

In September, Hydro was proud to be the presenting sponsor for the annual Ronald McDonald House Charities Newfoundland and Labrador Red Shoe Crew Walk for Families.

The walk, which takes place in communities throughout the province, raises much-needed funds to support the facility and programs for families who stay at the House while their child is in St. John's for medical treatment.

Hydro employees in cities and towns throughout the province participated in the Walk. This year the Walk for Families raised a record-breaking $350,200—funds that will make a significant difference in the lives of families in the province.

Hydro has been a long-time partner of Ronald McDonald House Charities Newfoundland and Labrador, supporting the House through volunteering and in-kind and financial contributions since it opened in 2012.

9.0 Ramea

In Board Order No. P.U. 31(2007), the Board directed Hydro to provide quarterly updates on the Ramea Wind-Hydrogen-Diesel project as part of its quarterly report to the Board.

On March 22, 2023, Hydro filed an application proposing to decommission the hydrogen components of the Wind-Hydrogen-Diesel System, as they are not used or useful and their removal will not adversely affect the reliability of the service Hydro provides.[46] Hydro advised that the wind farm assets that form part of the Wind-Hydrogen-Diesel System would remain in place while Hydro continues to pursue partnership opportunities with independent power producers. A further application will be made once there is a finalized plan regarding these assets. Hydro's application to decommission the hydrogen components was approved in Board Order No. P.U. 10(2023).

9.1 Capital Costs

There will be no future capital expenditures incurred for the Ramea Wind-Hydrogen-Diesel Generation project. The decommissioning of the hydrogen components will be a non-regulated expense.

9.2 Operating Costs

The wind turbines were not operational during the current quarter; therefore, no costs were incurred.

9.3 Reliability and Safety Issues

The wind turbines were not operational during the current quarter; as such, there are no safety issues to report.

[46] http://pub.nl.ca/applications/NLH2023RameaWindHydrogen/app/From%20NLH%20-%20Application%20for%20the%20Abandonment%20of%20the%20Hydrogen%20System%20Portion%20of%20the%20Ramea%20Wind-Hydrogen-Diesel%20Generation%20Project%20-%202023-03-22.PDF.

Appendix A

Power Outages Reported to the Board of Commissioners of Public Utilities

Power Outages

Table A-1: Power Outages Reported to the Board for the Current Quarter

Date	Area Affected	Cause	Customers Affected	Duration
28-Jul-2024	Newfoundland Power/ Happy Valley	UFLS	131,769	Up to 45 minutes
07-Aug-2024	Happy Valley	Vehicle Contact	3,618	6 hours, 48 minutes
23-Aug-2024	Glenburnie/ Wiltondale/ Rocky Harbour	Vandalism	2,148	4 hours, 33 minutes
02-Sept-2024	Fogo Island	Defective Equipment	1,579	12 hours, 15 minutes

Appendix B

Major Events Excluded From Performance Index Tables

Major Events

Table B-1: Major Events Excluded From Performance Index Tables[1]

Year	Event Description	End-Consumer SAIDI	End-Consumer SAIFI	Service Continuity SAIDI	Service Continuity SAIFI	Transmission T-SAIDI	Transmission T-SAIFI
2024	Labrador West outage due to Churchill Falls forest fires	0.24	0.02	1.64	0.16	64.67	0.05
2023	No major events	N/A	N/A	N/A	N/A	N/A	N/A
2022	TL214 outage due to extreme winds	0.26	0.03	0.00	0.00	35.67	0.03
	Great Northern Peninsula outage	0.38	0.03	2.93	0.20	91.92	0.23
	Connaigre Peninsula outage due to freezing rain	0.24	0.01	1.81	0.06	0.00	0.00
2021	No major events	N/A	N/A	N/A	N/A	N/A	N/A
2020	Winter storm affecting Change Islands/Fogo	0.09	0.01	0.71	0.09	0.00	0.00
2019	No major events	N/A	N/A	N/A	N/A	N/A	N/A

[1] Data for 2024 reflects major events to the end of the current quarter. Data for 2019–2023 reflects major events experienced through the year.

Appendix C

Generation Unit Outages

July 2024

Location	Asset	Capacity	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Island																									
Bay d'Espoir	G1	76.5 MW																							
	G2	76.5 MW																							
	G3	76.5 MW																							
	G4	76.5 MW																							
	G5	76.5 MW																							
	G6	76.5 MW																							
	G7	154.4 MW																							
Cat Arm	G1	67 MW	60	60	60	60	60	60	60	60	60														
	G2	67 MW																							
Granite Canal	Unit	40 MW																							
Hardwoods	GT	50 MW																							
Hawkes Bay	Unit	5 MW																							
Hinds Lake	Unit	75 MW																							
Holyrood	G1	170 MW																							
	G2	170 MW																							
	G3	150 MW																							
	GT	123.5 MW																							
	Diesels	10 MW																							
Soldiers Pond Labrador-Island Link	Monopole ("M") Bipole ("B")	700 MW	B 450	B 450	M 450	M 450	B 450	B 450	B 450	M 450	M 450	M 450	M 450	M 450		M 450		M 450	M 450		B 450	M 450	M 450		M 450
Paradise River	Unit	8 MW																							
Stephenville	GT	50 MW																							
St. Anthony	Unit	9.7 MW																							
Upper Salmon	Unit	84 MW																							
Labrador																									
Happy Valley	GT	25 MW																							
Muskrat Falls	G1	206 MW																							
	G2	206 MW																							
	G3	206 MW																							
	G4	206 MW																							

Available
Available Derated
Unavailable

August 2024

Location	Asset	Capacity	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Island																									
Bay d'Espoir	G1	76.5 MW																							
	G2	76.5 MW																							
	G3	76.5 MW																							
	G4	76.5 MW																							
	G5	76.5 MW																							
	G6	76.5 MW																							
	G7	154.4 MW																							
Cat Arm	G1	67 MW																							
	G2	67 MW																							
Granite Canal	Unit	40 MW																							
Hardwoods	GT	50 MW																							
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Holyrood	G1	170 MW																							
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	G3	150 MW																							
	GT	123.5 MW																							
	Diesels	10 MW																							
Soldiers Pond Labrador-Island Link	Monopole ("M") Bipole ("B")	700 MW																							B 450
Paradise River	Unit	8 MW																							
Stephenville	GT	50 MW																							
St. Anthony	Unit	9.7 MW																							
Upper Salmon	Unit	84 MW																							
Labrador																									
Happy Valley	GT	25 MW																							
Muskrat Falls	G1	206 MW																							
	G2	206 MW																							
	G3	206 MW																							
	G4	206 MW																							

Available
Available Derated
Unavailable

September 2024

Location	Asset	Capacity	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
Island																								
Bay d'Espoir	G1	76.5 MW																						
	G2	76.5 MW																						
	G3	76.5 MW																						
	G4	76.5 MW																						
	G5	76.5 MW																						
	G6	76.5 MW																						
	G7	154.4 MW																						
Cat Arm	G1	67 MW																						
	G2	67 MW																						
Granite Canal	Unit	40 MW																						
Hardwoods	GT	50 MW																						
Hawkes Bay	Unit	5 MW																						
Hinds Lake	Unit	75 MW																						
Holyrood	G1	170 MW																						
	G2	170 MW																						
	G3	150 MW																						
	GT	123.5 MW																						
	Diesels	10 MW																						
Soldiers Pond Labrador-Island Link	Monopole ("M") Bipole ("B")	700 MW							B 450	M 450	M 450	M 450	M 450	M 450	M 450	M 450	M 450		M 450					
Paradise River	Unit	8 MW																						
Stephenville	GT	50 MW																						
St. Anthony	Unit	9.7 MW																						
Upper Salmon	Unit	84 MW																						
Labrador																								
Happy Valley	GT	25 MW																						
Muskrat Falls	G1	206 MW																						
	G2	206 MW																						
	G3	206 MW																						
	G4	206 MW																						

Available
Available Derated
Unavailable

Appendix D

Supplemental Reliability Information

1.0 Service Continuity Performance

1.1 Service Continuity by Outage Type

Service Continuity SAIDI and SAIFI performance data, by outage type, are provided in Table D-1 and Table D-2, respectively. Hydro uses the average of each index for the period 2019–2023 to establish its annual targets for 2024 for these indexes.

Table D-1: Service Continuity SAIDI (Hours per Customer)[1]

	Q3		YTD[2]			Annual Target
	2024	2023	Target	2024	2023	2024
Planned	0.99	2.63	N/A	1.49	5.25	N/A
Unplanned	2.41	1.57	N/A	8.78	6.79	N/A
Planned and Unplanned	**3.40**	**4.20**	**13.56**	**10.27**	**12.04**	**17.65**

Table D-2: Service Continuity SAIFI (Interruptions per Customer)[3]

	Q3		YTD[4]			Annual Target
	2024	2023	Target	2024	2023	Target
Planned	0.49	0.24	N/A	0.77	0.72	N/A
Unplanned	0.97	0.93	N/A	3.16	4.21	N/A
Planned and Unplanned	**1.46**	**1.17**	**3.91**	**3.93**	**4.93**	**5.38**

1.2 Service Continuity Performance by Area

Service Continuity SAIDI and SAIFI performance data, broken down by geographical area, are provided in Table D-3 and Table D-4, respectively.

Table D-3: Service Continuity SAIDI

	Q3		YTD[5]	
Area	**2024**	**2023**	**2024**	**2023**
Labrador Region	3.37	8.16	6.59	19.11
Island Region	3.41	1.68	12.76	7.53
All Areas	**3.40**	**4.20**	**10.27**	**12.04**

[1] Planned outages consist of only planned distribution outages.
[2] Differences in YTD totals quarter over quarter reflect adjustments made based on finalized outage information.
[3] Planned outages consist of only planned distribution outages.
[4] Differences in YTD totals quarter over quarter reflect adjustments made based on finalized outage information.
[5] Differences in YTD totals quarter over quarter reflect adjustments made based on finalized outage information.

Table D-4: Service Continuity SAIFI

	Q3		YTD[6]	
Area	**2024**	**2023**	**2024**	**2023**
Labrador Region	1.57	0.57	3.63	7.81
Island Region	1.39	2.10	4.14	3.09
All Areas	**1.46**	**1.17**	**3.93**	**4.93**

1.3 Service Continuity Performance by Origin

Service continuity SAIDI and SAIFI values, broken down by origin, are provided in Table D-5 and Table D-6, respectively.[7]

Table D-5: Service Continuity SAIDI (Hours per Customer)

	Q3		YTD[8,9]		Average
Origin	**2024**	**2023**	**2024**	**2023**	**2019–2023**
Loss of Supply: Transmission	1.19	0.63	4.16	4.51	9.97
Distribution	2.21	3.57	6.11	7.53	7.68
Overall SAIDI	**3.40**	**4.20**	**10.27**	**12.04**	**17.65**

Table D-6: Service Continuity SAIFI (Interruptions per Customer)

	Q3		YTD[8,9]		Average
Origin	**2024**	**2023**	**2024**	**2023**	**2019–2023**
Loss of Supply: Transmission	0.51	0.49	1.50	3.41	3.01
Distribution	0.95	0.68	2.43	1.52	2.37
Overall SAIFI	**1.46**	**1.17**	**3.93**	**4.93**	**5.38**

[6] Differences in YTD totals quarter over quarter reflect adjustments made based on finalized outage information.

[7] Hydro is updating some reliability tracking processes and is currently unable to provide segmented loss of supply statistics for Newfoundland Power, Isolated, and L'Anse-au-Loup systems. Database upgrades are expected to occur in 2025 and external loss of supply outages can be reported in the third quarter of 2025.

[8] Hydro has amended the calculation of this performance indicator from a 12-month rolling average to a YTD value. This is consistent with the remaining data provided in this section of the report.

[9] Differences in YTD totals quarter over quarter reflect adjustments made based on finalized outage information.

1.4 Service Continuity Performance by Type

Service Continuity SAIDI and SAIFI values by type, broken down by geographical area, are provided in Table D-7.

Table D-7: Service Continuity by Interruption Type

	Q3 2024 Unplanned		Q3 2024 Planned		Q3 2024 Total	
Area	**SAIDI**	**SAIFI**	**SAIDI**	**SAIFI**	**SAIDI**	**SAIFI**
Island Region	3.01	1.12	0.40	0.27	3.41	1.39
Labrador Region	1.50	0.76	1.87	0.81	3.37	1.57
All Areas	**2.41**	**0.97**	**0.99**	**0.49**	**3.40**	**1.46**

1.5 Service Continuity Customer Interruptions by Cause

Service Continuity interruptions, grouped by cause, are provided in Table D-8.

Table D-8: Service Continuity by Cause of Interruption[10]

	Q3 2024		YTD[11]	
Cause	**SAIDI**	**SAIFI**	**SAIDI**	**SAIFI**
Adverse Environment	0.00	0.00	0.10	0.04
Adverse Weather	0.00	0.00	1.10	0.17
Defective Equipment	0.11	0.03	0.68	0.23
Environment: Corrosion	0.00	0.00	0.09	0.03
Environment: Salt Spray	0.00	0.00	0.00	0.00
Foreign Interference	0.00	0.00	0.00	0.00
Foreign Interference: Object	0.08	0.04	0.18	0.05
Foreign Interference: Vehicle	0.09	0.03	0.19	0.05
Human Error	0.13	0.10	0.14	0.10
Loss of Supply	1.19	0.51	4.16	1.50
Lightning	0.19	0.06	0.19	0.06
Scheduled Outage: Planned	0.99	0.49	1.49	0.77
Tree Contacts	0.02	0.03	0.56	0.17
Undetermined/Other	0.58	0.17	1.39	0.76
Total	**3.40**	**1.46**	**10.27**	**3.93**

[10] Numbers may not add due to rounding.

[11] Differences in YTD totals quarter over quarter reflect adjustments made based on finalized outage information.

2.0 Transmission System

Chart D-1 shows the annual YTD T-SARI performance from 2020 to 2024 and the EC from 2020 to 2022 annual T-SARI performances. Table D-9 and Table D-10 show the T-SAIDI and T-SAIFI planned and unplanned breakdown.

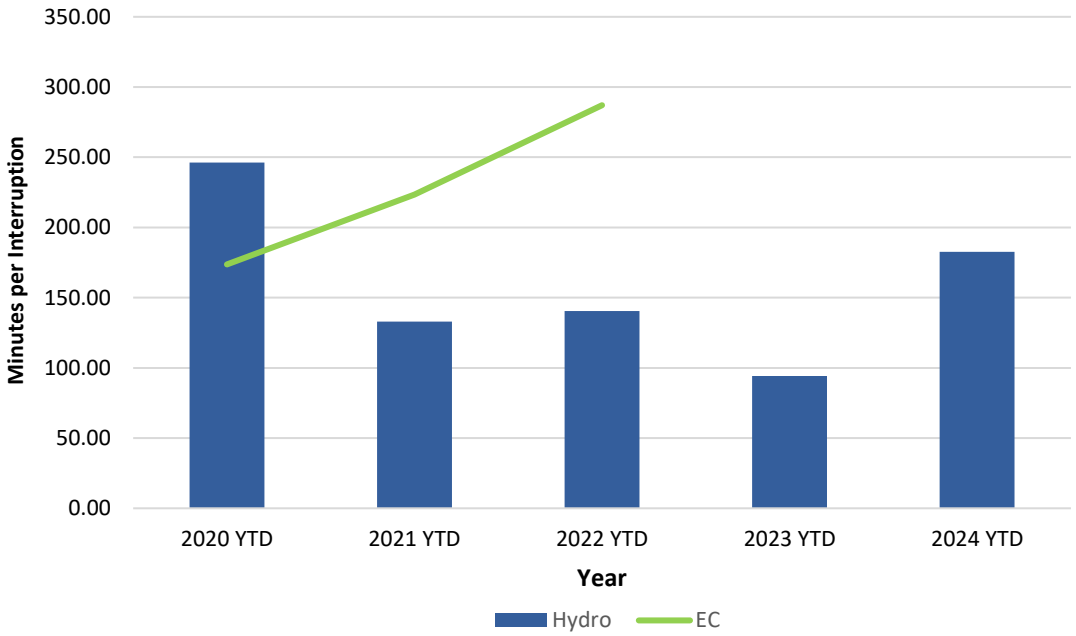

Chart D-1: T-SARI Measurements 2020–2024[12,13]

Table D-9: Transmission T-SAIDI (Minutes per Delivery Point)

	Q3		YTD			Annual Target
	2024	**2023**	**Target**	**2024**	**2023**	**2024**
Planned	78.29	54.45	N/A	178.50	124.76	N/A
Unplanned	41.90	12.20	N/A	143.07	61.84	N/A
Planned and Unplanned	**120.19**	**66.65**	**338.60**	**321.57**	**186.60**	**432.93**

[12] EC reliability data is published annually. EC reliability data is not currently available for 2023.
[13] Numbers may not add due to rounding.

Table D-10: Transmission T-SAIFI (Interruptions per Delivery Point)[14]

	Q3		YTD			Annual Target
	2024	2023	Target	2024	2023	Target
Planned	0.31	0.26	N/A	0.64	0.69	N/A
Unplanned	0.48	0.22	N/A	1.12	1.29	N/A
Planned and Unplanned	**0.78**	**0.48**	**2.03**	**1.76**	**1.98**	**2.92**

3.0 Under Frequency Load Shedding

Performance data for UFLS events and UFLS undersupplied energy, by customer breakdown, are provided in Table D-11 and Table D-12, respectively. The 2024 UFLS target is zero events. Hydro does not establish a UFLS event YTD target or UFLS undersupplied energy targets. Performance data for UFLS events is provided in Chart D-2.

Table D-11: Customer Breakdown of UFLS Events[15]

	Q3		YTD		Annual Target	Average
Customer	**2024**	**2023**	**2024**	**2023**	**2024**	**2019–2023**
Newfoundland Power	2	1	3	2	N/A	1.2
Industrials	2	1	2	2	N/A	1.4
Hydro Rural	0	0	0	0	N/A	0
Total Events[16]	**2**	**1**	**3**	**2**	**0**	**1.2**

Table D-12: Customer Breakdown of UFLS Undersupplied Energy (MW-min)[17]

	Q3		YTD		Average
Customer	**2024**	**2023**	**2024**	**2023**	**2019–2023**
Newfoundland Power	255	245	1,095	553	2,405
Industrials	19	28	19	96	221
Hydro Rural	0	0	0	0	0
Total Undersupplied Energy[18]	**274**	**273**	**1,114**	**649**	**2,626**

[14] Numbers may not add due to rounding.
[15] Hydro has amended the calculation of this performance indicator from a 12-month rolling average to a YTD value. This is consistent with the remaining data provided in this section of the report.
[16] As individual UFLS events can affect customer types differently, totals may not be the sum of the customer types.
[17] Hydro has amended the calculation of this performance indicator from a 12-month rolling average to a YTD value. This is consistent with the remaining data provided in this section of the report.
[18] As individual UFLS events can affect customer types differently, totals may not be the sum of the customer types.

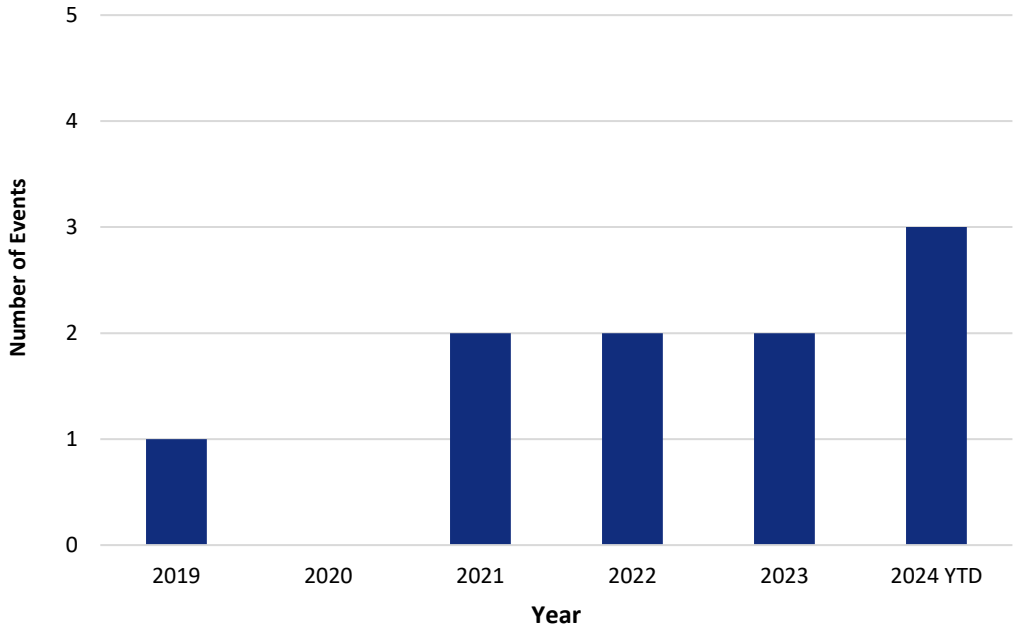

Chart D-2: UFLS Events

Appendix E

Financial Schedules

Balance Sheet - Regulated Operations
as at September 30, 2024
($000)[1]

Assets	**September 2024**	**September 2023**
Current Assets		
Cash and Cash Equivalents	4,682	9,220
Accounts Receivable	86,825	75,423
Current Portion of Sinking Funds	9,820	9,275
Inventory	111,086	121,641
Contract Receivable	2,165	8,017
Due from Related Parties	645	366
Prepaid Expenses	8,628	8,728
Related Party Note Receivable	-	-
Promissory Note - Non-Regulated	4,882	-
	228,733	**232,670**
Property, Plant and Equipment	2,373,231	2,285,353
Intangible Assets	4,824	5,158
Sinking Funds	198,336	196,073
Right-of-Use Assets	2,423	2,456
Regulatory Assets	1,244,410	605,832
Long-Term Receivable	165	208
Total Assets	**4,052,122**	**3,327,750**
Liabilities and Shareholder's Equity		
Current Liabilities		
Accounts Payable and Accrued Liabilities	104,688	110,297
Accrued Interest	23,656	23,656
Current Portion of Long-Term Debt	6,650	6,650
Deferred Credits	6,106	4,222
Current Portion of Deferred Contributions	981	993
Current Portion of Asset Rertirement Obligations	96	1,401
Due to Related Parties	17,409	21,662
Short-Term Payable	-	-
Current Portion of Contract Payable	288,296	278,091
Promissory Notes	400,000	48,000
Promissory Note - Non-Regulated	-	10,804
	847,882	**505,776**
Deferred Contributions	67,185	65,068
Long-Term Payable	824	824
Long-Term Debt	2,002,251	2,019,738
Lease Liability	2,540	2,578
Regulatory Liabilities	21,227	13,685
Asset Retirement Obligations	27,396	16,325
Employee Future Benefits	80,155	69,093
Contract Payable	385,487	37,228
Contributed Capital	100,000	100,000
Retained Earnings	504,279	474,187
Accumulated Other Comprehensive Income	12,896	23,248
Total Liabilities and Shareholder's Equity	**4,052,122**	**3,327,750**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

Statement of Income - Regulated Operations
for the Nine Months Ended September 30, 2024
($000)[1]

Q3				YTD			Annual
2024 Actual	2024 Budget	2023 Actual		2024 Actual	2024 Budget	2023 Actual	2024 Budget
			Revenue				
95,626	97,073	96,552	Energy Sales	469,106	470,241	469,020	642,134
1,224	1,449	1,469	Other Revenue	5,700	4,348	12,938	5,801
96,850	**98,522**	**98,021**		**474,806**	**474,589**	**481,958**	**647,935**
			Expenses				
34,041	37,673	39,040	Operating Costs	111,471	108,025	111,266	141,108
12,467	10,622	12,957	Fuels	163,306	155,996	168,413	232,560
24	-	-	Transmission Rental	24	-	-	-
12,515	14,693	11,426	Power Purchased	45,545	50,628	46,071	67,316
22,375	23,095	22,252	Amortization	65,768	66,693	64,645	89,917
544	540	808	Other Expense	1,744	1,618	1,669	2,157
20,036	20,470	20,981	Interest	62,574	64,211	63,627	85,280
102,002	**107,093**	**107,464**		**450,432**	**447,171**	**455,691**	**618,338**
(5,152)	**(8,571)**	**(9,443)**	**Net Income**	**24,374**	**27,418**	**26,267**	**29,597**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

Statement of Comprehensive Income - Regulated Operations
for the Nine Months Ended September 30, 2024
($000)[1]

Q3				YTD		
2024 Actual	**2024 Budget**	**2023 Actual**		**2024 Actual**	**2024 Budget**	**2023 Actual**
(5,152)	(8,571)	(9,443)	Net Income	24,374	27,418	26,267
			Other Comprehensive Loss			
(249)	-	(508)	Employee Future Benefit Actuarial Loss	(747)	-	(1,525)
(5,401)	**(8,571)**	**(9,951)**	**Total Comprehensive Income**	**23,627**	**27,418**	**24,742**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

Statement of Cash Flows - Regulated Operations
for the Nine Months Ended September 30, 2024
($000)[1]

	YTD 2024	2023
Operating Activities		
Net Income	24,374	26,267
Adjusted for Items not Involving Cash Flow		
Amortization of Property, Plant and Equipment	65,768	64,645
Accretion of Asset Retirement Obligation and Long-Term Debt	1,858	1,597
Amortization of Deferred Contributions	(1,493)	(1,641)
Employee Future Benefits	1,703	1,512
Other	(12,000)	(11,858)
	80,210	**80,522**
Changes in Non-Cash Working Capital Balances		
Accounts Receivable	17,985	21,624
Inventory	(10,380)	(22,649)
Prepaid Expenses	(3,950)	(3,021)
Regulatory Assets	(394,728)	(101,484)
Regulatory Liabilities	275	144
Accounts Payable and Accrued Liabilities	(12,225)	(16,549)
Contract Payable	222,486	149,853
Accrued Interest	(1,706)	(1,707)
Contract Receivable	10,385	(8,017)
Due to/from Related Parties	18,006	5,974
	(73,642)	**104,690**
Financing Activities		
Decrease in Long-Term Receivable	30	49
Decrease (increase) in Deferred Credits	2,450	1,211
Increase in Deferred Capital Contribution	3,355	2,996
Increase in Promissory Notes	151,628	(69,485)
	157,463	**(65,229)**
Investing Activities		
Additions to Property, Plant and Equipment	(105,288)	(97,749)
Removal Costs	(401)	(285)
Proceeds on Disposal	5	1,167
Additions to Intangible Assets	(1)	(484)
Increase in Sinking Funds	(6,650)	(6,650)
Decrease in Related Party Note Receivable	-	29,665
Changes in Non-Cash Working Capital Balances	3,846	27,828
	(108,489)	**(46,508)**
Net (Decrease) Increase in Cash	(24,668)	(7,047)
Cash Position, Beginning of Period	29,350	16,267
Cash Position, End of Period	**4,682**	**9,220**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

Revenue Summary - Regulated Operations
for the Nine Months Ended September 30, 2024
($000)[1]

Q3				YTD			Annual
2024 Actual	2024 Budget	2023 Actual		2024 Actual	2024 Budget	2023 Actual	2024 Budget
			Industrial				
9,032	11,288	6,668	Industrial	24,712	33,760	19,791	45,268
2,712	909	4,635	Industrial Load[2]	10,369	2,602	14,060	3,489
11,744	12,197	11,303	**Total Industrial**	35,081	36,362	33,851	48,757
			Utility				
68,749	67,874	68,954	Newfoundland Power Inc.	367,997	378,561	383,147	513,994
1,228	1,465	1,071	Utility Load[3]	6,750	(6,183)	(9,185)	(4,438)
69,977	69,339	70,025	**Total Utility**	374,747	372,378	373,962	509,556
13,905	15,537	15,224	**Rural**	59,278	61,501	61,207	83,821
-	-	-	**Export Energy**	-	-	-	-
			Other Revenue				
147	130	150	Sundry	732	388	526	517
-	-	-	Greenhouse Gas Performance Credits	-	-	-	-
411	409	411	Pole Attachments	1,233	1,227	1,221	1,636
497	520	544	Amortization of CIAC[4]	1,493	1,563	1,641	2,088
(221)	-	-	Recovery of Supply Power[5]	1,072	-	8,456	-
-	-	-	Tariff Revenue	-	-	-	-
390	390	364	Generation Demand Recovery	1,170	1,170	1,094	1,560
1,224	**1,449**	**1,469**	**Total Other Revenue**	**5,700**	**4,348**	**12,938**	**5,801**
96,850	**98,522**	**98,021**	**Total Revenue**	**474,806**	**474,589**	**481,958**	**647,935**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

[2] Industrial load represents the revenue load variance recognized through the Supply Cost Variance Deferral Account ("SCVDA").

[3] Utility load represents the revenue load variance recognized through the SCVDA.

[4] Contribution in aid of Construction ("CIAC").

[5] Recovery of Supply Power includes sales of emergency energy to Nova Scotia Power and recovery of costs incurred by Newfoundland and Labrador Hydro as a result of advanced delivery of the Nova Scotia Block to Emera.

Supplementary Schedule - Regulated Operations
for the Nine Months Ended September 30, 2024
($000)[1]

Q3				YTD			Annual
2024 Actual	2024 Budget	2023 Actual		2024 Actual	2024 Budget	2023 Actual	2024 Budget
			Interest				
			Interest Income				
3,868	3,739	3,661	Interest on Sinking Fund	11,360	11,124	10,740	14,875
992	148	735	Other Interest Income	2,925	445	3,026	593
4,860	**3,887**	**4,396**	**Total Interest Income**	**14,285**	**11,569**	**13,766**	**15,468**
			Interest Expense				
24,431	24,431	24,431	Interest on Long-Term Debt	73,294	73,294	73,294	97,725
5,450	1,781	1,235	Interest on Short-Term Debt	15,375	4,972	3,596	7,426
2,235	2,231	2,199	Debt Guarantee Fee	6,705	6,694	6,596	8,926
624	826	538	Accretion	1,857	2,462	1,598	3,283
(546)	(519)	(786)	RSP[2] Interest	(1,745)	(1,679)	(2,281)	(2,137)
(6,543)	(3,311)	(1,664)	SCVDA[3] Interest	(16,861)	(8,187)	(4,258)	(11,467)
13	11	19	Other	52	34	53	44
25,664	**25,450**	**25,972**	**Total Interest Expense**	**78,677**	**77,590**	**78,598**	**103,800**
(768)	(1,093)	(595)	Interest Capitalized during Construction	(1,818)	(1,810)	(1,205)	(3,051)
24,896	24,357	25,377		76,859	75,780	77,393	100,749
20,036	**20,470**	**20,981**	**Net Interest Expense**	**62,574**	**64,211**	**63,627**	**85,281**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

[2] Rate Stabilization Plan ("RSP").

[3] Supply Cost Variance Deferral Account ("SCVDA").

Balance Sheet - Non-Regulated Activities
as at September 30, 2024
($000)[1]

Assets	September 2024	September 2023
Current Assets		
Accounts Receivable	6,460	3,690
Prepaid Expenses	922	1,009
Deferred Assets	17,033	21,422
Promissory Note Receivable	-	10,804
Due from Related Party	3,803	3,564
	28,218	**40,489**
Investment in CF(L)Co[2]	763,275	721,023
Total Assets	**791,493**	**761,512**
Liabilities and Shareholder's Equity		
Current Liabilities		
Accounts Payable and Accrued Liabilities	4,120	5,308
Due to Related Party	18,480	20,625
Promissory Note	4,882	-
Derivative Liabilities	13,533	23,132
	41,015	**49,065**
Employee Future Benefits	4,230	3,418
Share Capital	22,504	22,504
Lower Churchill Development Corporation	15,400	15,400
Retained Earnings	701,757	664,866
Accumulated Other Comprehensive Income	6,587	6,259
Total Liabilities and Shareholder's Equity	**791,493**	**761,512**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

[2] Churchill Falls (Labrador) Corporation ("CF(L)Co").

Statement of Income - Non-Regulated Activities
for the Nine Months Ended September 30, 2024
($000)[1]

Q3 2024 Actual	Q3 2024 Budget	Q3 2023 Actual		YTD 2024 Actual	YTD 2024 Budget	YTD 2023 Actual	Annual 2024 Budget
			Revenue				
12,482	13,158	12,685	Energy Sales	45,767	42,875	41,810	59,203
4,714	5,267	4,713	Other Revenue	14,142	15,801	14,142	21,069
17,196	**18,425**	**17,398**		**59,909**	**58,676**	**55,952**	**80,272**
			Expenses				
(53)	299	1,958	Operating Costs	556	868	3,424	1,106
-	-	-	Fuels	-	-	-	-
4,714	5,267	4,713	Transmission Rental	14,142	15,801	14,142	21,068
12,274	12,813	12,582	Power Purchased	63,043	38,081	37,599	51,516
-	-	-	Interest	-	-	-	-
(7,307)	-	(519)	Other Expense[2]	(3,499)	-	1,710	-
9,628	**18,379**	**18,734**		**74,242**	**54,750**	**56,875**	**73,690**
7,568	**46**	**(1,336)**	Net Operating Income (Loss)	**(14,333)**	**3,926**	**(923)**	**6,582**
			Other Revenue				
(470)	15,675	810	Equity in CF(L)Co	30,154	34,161	18,785	41,283
3,134	1,401	1,543	Preferred Dividends	7,276	4,704	5,165	6,106
2,664	**17,076**	**2,353**		**37,430**	**38,865**	**23,950**	**47,389**
10,232	**17,122**	**1,017**	**Net Income (Loss)**	**23,097**	**42,791**	**23,027**	**53,971**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

[2] The balance in Other Expense is related to the fair value valuation of the Energy Marketing - Hydro Power Purchase agreement derivative liability and associated gains and losses as a result of changes in forecasted energy prices.

Statement of Retained Earnings - Non-Regulated Activities
for the Nine Months Ended September 30, 2024
($000)[1]

Q3			YTD	
2024 Actual	**2023 Actual**		**2024 Actual**	**2023 Actual**
691,525	663,807	Balance, Beginning of Period	678,660	645,843
10,232	1,017	Net Income (Loss)	23,097	23,027
-	42	Dividends	-	(4,004)
701,757	**664,866**	Balance, End of Period	**701,757**	**664,866**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

Statement of Comprehensive Income - Non-Regulated Activities
for the Nine Months Ended September 30, 2024
($000)[1]

Q3				YTD			Annual
2024 Actual	**2024 Budget**	**2023 Actual**		**2024 Actual**	**2024 Budget**	**2023 Actual**	**2024 Budget**
10,232	17,122	1,017	Net Income (loss)	23,097	42,791	23,027	53,971
			Other Comprehensive Income (Loss)				
-	-	-	Actuarial Gain on Employee Benefits Liability	-	-	-	-
1,218	-	(243)	Share of CF(L)Co other Comprehensive Loss and Other	1,493	-	(235)	-
11,450	**17,122**	**774**	**Total Comprehensive Income (Loss)**	**24,590**	**42,791**	**22,792**	**53,971**

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

Statement of Cash Flows - Non-Regulated Activities
for the Nine Months Ended September 30, 2024
($000)[1]

	YTD	
	2024	**2023**
Operating Activities		
Net Income	23,097	23,027
Adjusted for Items not Involving Cash Flow		
Employee Future Benefits	311	268
Equity in CF(L)Co	(30,154)	(18,785)
Net Changes in PPA[2] Fair Value	(3,500)	1,710
Other	-	1
	(10,246)	**6,221**
Changes in Non-Cash Working Capital Balances		
Accounts Receivable	326	4,476
Accounts Payable and Accrued Liabilities	(403)	(546)
Due to/from Related Parties	(8,970)	5,057
Prepaid Expenses	(250)	(370)
	(19,543)	**14,838**
Financing Activities		
Increase (Decrease) in Promissory Notes	18,372	(13,515)
Dividends	-	(4,004)
	18,372	**(17,519)**
Investing Activities		
	-	-
Changes in Non-Cash Working Capital Balances	1,171	2,681
	1,171	**2,681**
Net Change in Cash	-	-
Cash Position, Beginning of Period	-	-
Cash Position, End of Period	-	-

[1] Small differences from balances in prior periods not specifically noted are immaterial and in most cases are the result of rounding differences.

[2] Power Purchase Agreement ("PPA") between Newfoundland and Labrador Hydro and Nalcor Energy Marketing.

Attachment 1

Rate Stabilization Plan Report

Quarter Ended September 30, 2024

Newfoundland and Labrador Hydro
Rate Stabilization Plan Report
September 30, 2024

Summary of Key Facts

The Rate Stabilization Plan ("RSP") of Newfoundland and Labrador Hydro ("Hydro") was established for Hydro's Utility customer, Newfoundland Power Inc. ("Newfoundland Power") and Island Industrial Customers to smooth rate impacts for variations between actual results and Test Year Cost of Service estimates for:

- Hydraulic production;
- No. 6 Fuel cost at Hydro's Holyrood Thermal Generating Station;
- Customer Load (Utility and Island Industrial); and
- Rural rates.

In Board Order No. P.U. 33(2021), the Board of Commissioners of Public Utilities (“Board”) approved the Supply Cost Variance Deferral Account ("SCVDA") to deal with future supply cost variances on the Island Interconnected System beginning in the month in which Hydro was required to begin payments under the Muskrat Falls Purchase Power Agreement (i.e., November 2021). The approval of the SCVDA discontinued transfers to the RSP, effective as of the implementation of the SCVDA, resulting from variations in future costs associated with the Test Year Cost of Service estimates for the items listed above. However, the Board directed that the RSP balances be maintained for the transparent and timely recovery of historical balances. The rules provide for the disposition of historical balances in accordance with the RSP Rules previously approved by the Board in Board Order No. P.U. 4(2022).

Finance charges are calculated on the balances using the test year weighted average cost of capital, which is currently 5.43% per annum.

Rate Stabilization Plan
Net Hydraulic Production Variation
September 30, 2024

	A	B1	B2	B3	B	C	D	E	F	G	H
	Cost of Service Net Hydraulic Production (kWh)	Actual Net Hydraulic Production (kWh)	Net Ponded Energy (kWh)	Spill Exports (kWh)	Net Hydraulic Production for Variance Calculation (kWh)	Monthly Net Hydraulic Production Variance (kWh)	Cost of Service No. 6 Fuel Cost ($CDN/bbl)	Net Hydraulic Production Variation ($)	Financing Charges ($)	Transfers ($)	Cumulative Variation and Financing Charges ($)
					(B1 + B2 - B3)	(A - B)		(C / O[1] X D)			(E + F) (to page 5)
Opening Balance											14,888,361
Adjustment											-
Adjusted Opening Balance											**14,888,361**
January	-	-	-	-	-	-	105.90	-	65,749	-	14,954,110
February	-	-	-	-	-	-	105.90	-	66,039	-	15,020,149
March	-	-	-	-	-	-	105.90	-	66,331	-	15,086,480
April	-	-	-	-	-	-	105.90	-	66,624	-	15,153,104
May	-	-	-	-	-	-	105.90	-	66,918	-	15,220,022
June	-	-	-	-	-	-	105.90	-	67,214	-	15,287,236
July	-	-	-	-	-	-	105.90	-	67,511	-	15,354,747
August	-	-	-	-	-	-	105.90	-	67,809	-	15,422,556
September	-	-	-	-	-	-	105.90	-	68,108	-	15,490,664
October											
November											
December											
YTD	**-**	**-**	**-**	**-**	**-**	**-**		**-**	**602,303**	**-**	**15,490,664**

[1] O is the Holyrood Operating Efficiency of 583 kWh/barrel as per Board Order No. P.U. 16(2019) at p. 19.

Rate Stabilization Plan
Summary of Utility Customer
September 30, 2024

	A	B	C	D	E	F	G	H
	Load Variation ($)	Allocation Fuel Variance ($)	Allocation Rural Rate Alteration ($)	Subtotal Monthly Variances ($)	Financing Charges ($)	Adjustment[1,2] ($)	Transfers[3] ($)	Cumulative Net Balance ($)
				(A + B + C)				(to page 5)
Opening Balance								30,571,452
Adjustment								-
Adjusted Opening Balance								**30,571,452**
January	-	-	-	-	135,008	(3,679,298)	-	27,027,162
February	-	-	-	-	119,356	(3,227,760)	-	23,918,758
March	-	-	-	-	105,629	(3,024,361)	11,589,118	32,589,144
April	-	-	-	-	143,918	(2,560,945)	-	30,172,117
May	-	-	-	-	133,244	(2,194,133)	-	28,111,228
June	-	-	-	-	124,143	(1,553,038)	-	26,682,333
July	-	-	-	-	117,833	(1,496,476)	-	25,303,690
August	-	-	-	-	111,745	(1,411,832)	-	24,003,603
September	-	-	-	-	106,003	(1,420,694)	-	22,688,912
October							-	
November							-	
December							-	
YTD	**-**	**-**	**-**	**-**	**1,096,879**	**(20,568,537)**	**11,589,118**	**(7,882,540)**
Hydraulic Allocation **(from page 2)**								-
Total	**-**	**-**	**-**	**-**	**1,096,879**	**(20,568,537)**	**11,589,118**	**22,688,912**

[1] Effective July 1, 2023, the RSP Adjustment rate is 0.496 cents per kWh as per Board Order No. P.U. 15(2023).

[2] Effective August 1, 2024, the RSP Adjustment rate is 0.461 cents per kWh as per Board Order No. P.U. 15(2024).

[3] Recovery of the 2023 Isolated Systems Supply Costs Deferral was approved in Board Order No. P.U. 10(2024).

Rate Stabilization Plan
Summary of Industrial Customers
September 30, 2024

	A	B	C	D	E	F	G
	Load Variation ($)	Allocation Fuel Variance ($)	Subtotal Monthly Variances ($)	Financing Charges ($)	Adjustment[1] ($)	Transfers ($)	Cumulative Net Balance ($)
			(A + B)				(to page 5)
Opening Balance							1,913,223
Adjustment							-
Adjusted Opening Balance							**1,913,223**
January	-	-	-	8,449	(200,828)	-	1,720,844
February	-	-	-	7,599	(219,044)	-	1,509,399
March	-	-	-	6,666	(213,281)	-	1,302,784
April	-	-	-	5,753	(99,050)	-	1,209,487
May	-	-	-	5,341	(164,839)	-	1,049,989
June	-	-	-	4,637	(262,502)	-	792,124
July	-	-	-	3,498	(271,619)	-	524,003
August	-	-	-	2,314	(227,085)	-	299,232
September	-	-	-	1,321	(236,169)	-	64,384
October						-	
November						-	
December							
YTD	**-**	**-**	**-**	**45,578**	**(1,894,417)**	**-**	**(1,848,839)**
Hydraulic Allocation **(from page 2)**							-
Total	**-**	**-**	**-**	**45,578**	**(1,894,417)**	**-**	**64,384**

[1] Effective January 1, 2024, the RSP Adjustment rate is 0.589 cents per kWh as per Board Order No. P.U. 4(2024).

Rate Stabilization Plan
Overall Summary
September 30, 2024

	A	B	C	D
	Hydraulic Balance ($)	**Utility Balance ($)**	**Industrial Balance ($)**	**Total To Date ($)**
				(A + B + C)
	(from page 2)	**(from page 3)**	**(from page 4)**	
Opening Balance	14,888,361	30,571,452	1,913,223	47,373,036
Adjustments	-	-	-	-
Adjusted Opening Balance	**14,888,361**	**30,571,452**	**1,913,223**	**47,373,036**
January	14,954,110	27,027,162	1,720,844	43,702,116
February	15,020,149	23,918,758	1,509,399	40,448,306
March	15,086,480	32,589,144	1,302,784	48,978,408
April	15,153,104	30,172,117	1,209,487	46,534,708
May	15,220,022	28,111,228	1,049,989	44,381,239
June	15,287,236	26,682,333	792,124	42,761,693
July	15,354,747	25,303,690	524,003	41,182,440
August	15,422,556	24,003,603	299,232	39,725,391
September	15,490,664	22,688,912	64,384	38,243,960
October				
November				
December				

Attachment 2

Supply Cost Variance Deferral Account Report

Quarter Ended September 30, 2024

Newfoundland and Labrador Hydro
Supply Cost Variance Deferral Account
September 30, 2024

Summary of Key Facts

In Board Order No. P.U. 33(2021), the Board of Commissioners of Public Utilities ("Board") approved Newfoundland and Labrador Hydro's ("Hydro") proposal to establish an account to defer payments under the Muskrat Falls Project agreements, rate mitigation funding, project cost recovery from customers and supply cost variances.

In Board Order No. P.U. 4(2022), the Board approved the Supply Cost Deferral Account definition with an effective date of November 1, 2021.

The Cost Variance Threshold of +/- $500,000 on the Other Island Interconnected System Supply Cost Variance component commenced January 1, 2022. This avoided duplication of the Cost Variance Threshold already applied to the Revised Energy Supply Cost Variance Deferral Account as of October 31, 2021.

Financing charges accrued at the 2023 short-term cost of borrowing of 5.72% for the period of January to November, 2024. In December, financing costs will be trued up to reflect the actual short-term cost of borrowing for 2024.

Supply Cost Variance Deferral Account
Summary
September 30, 2024

	Supply Cost Variance Deferral Account Balance ($) (from page 3)	Utility Balance ($) (from page 4)	Industrial Balance ($) (from page 5)	Total to Date ($)
Opening Balance	283,716,067	(12,444,308)	-	**271,271,759**
Adjustment	-	-	-	**-**
Adjusted Opening Balance	**283,716,067**	**(12,444,308)**	**-**	**271,271,759**
January	312,104,403	(13,625,254)	-	**298,479,149**
February	342,262,573	(14,578,410)	-	**327,684,163**
March	398,249,665	(15,412,310)	-	**382,837,355**
April	459,363,624	(16,162,803)	-	**443,200,821**
May	514,047,548	(17,010,097)	-	**497,037,451**
June	473,583,285	(17,510,869)	-	**456,072,416**
July	534,079,642	(17,854,603)	-	**516,225,039**
August	440,090,431	(18,531,573)	-	**421,558,858**
September	473,051,734	(19,151,386)	-	**453,900,348**
October				
November				
December				

Supply Cost Variance Deferral Account
Section A: Summary
September 30, 2024

	Muskrat Falls Project Cost Variance ($)	Rate Mitigation Fund[2,3] ($)	Project Cost Recovery Rider		Holyrood TGS[6] Fuel Cost Variance[7] ($)	Other IIS[8] Supply Cost Variance[7] ($)	Net Revenue From Exports Variance ($)	Transmission Tariff Revenue Variance ($)	Load Variation		Greenhouse Gas Credit Revenue Variance ($)	Subtotal Monthly Variances ($)	Financing Charges[1]			Transfers ($)	Cumulative Net Balance ($)
			Utility[4] ($)	Industrial[5] ($)					Utility ($)	Industrial ($)			Utility ($)	Industrial ($)	Other[9] ($)		
	(from page 6)	(from page 15)			(from page 7)	(from page 8)	(from page 9)	(from page 10)	(from page 11)	(from page 12)	(from page 14)						(to page 2)
Opening Balance	855,037,017	(335,104,321)	(65,690,947)	-	(114,193,068)	(48,568,155)	(48,570,916)	(26,781,096)	53,096,149	36,415,696	(35,494,446)	270,145,913	(2,474,924)	-	16,045,078	-	283,716,067
Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adjusted Opening Balance	**855,037,017**	**(335,104,321)**	**(65,690,947)**	**-**	**(114,193,068)**	**(48,568,155)**	**(48,570,916)**	**(26,781,096)**	**53,096,149**	**36,415,696**	**(35,494,446)**	**270,145,913**	**(2,474,924)**		**16,045,078**	**-**	**283,716,067**
January	60,516,084	-	(5,919,516)	(302,776)	(22,011,159)	264,112	(446,394)	(1,498,023)	(4,794,456)	1,279,854	(17,559)	27,070,167	(305,206)	-	1,623,375	-	312,104,403
February	60,093,165	-	(5,193,050)	(330,240)	(20,917,636)	(3,525,372)	(407,397)	(1,498,023)	(410,190)	925,931	(29,082)	28,708,106	(332,708)	(1,407)	1,784,179	-	342,262,573
March[10]	61,108,742	-	(4,865,806)	(321,551)	863,536	(7,862,356)	(558,056)	(1,498,023)	6,584,788	1,199,512	(253,875)	54,396,911	(356,836)	(2,941)	1,949,958	-	398,249,665
April	60,246,161	-	(4,120,230)	(149,332)	2,406,427	(1,237,916)	(430,715)	(1,498,023)	2,067,265	1,978,579	1,441	59,263,657	(379,443)	(4,435)	2,234,180	-	459,363,624
May	59,780,821	-	(3,530,077)	(248,519)	2,252,471	(1,651,819)	(350,006)	(1,498,023)	(3,753,884)	1,550,406	(1,688)	52,549,682	(398,586)	(5,129)	2,537,957	-	514,047,548
June	49,022,047	(90,000,000)	(2,498,638)	(395,759)	(2,883,308)	(980,286)	(181,385)	(1,498,023)	5,828,685	723,206	10,889	(42,852,572)	(414,987)	(6,283)	2,809,579	-	473,583,285
July	61,557,803	-	(2,407,637)	(409,504)	120,315	(746,360)	(130,686)	(1,498,023)	1,124,617	721,084	(35,560)	58,296,049	(426,595)	(8,122)	2,635,025	-	534,079,642
August	57,372,009	(150,329,113)	(3,442,297)	(342,362)	(211,467)	2,100,276	(140,467)	(1,498,023)	(1,045,243)	1,064,746	1,351	(96,470,590)	(437,782)	(10,025)	2,929,186	-	440,090,431
September[11]	61,247,178	-	(3,463,905)	(356,058)	(5,434,284)	(1,620,647)	(248,639)	(1,498,911)	1,148,641	925,601	(19,782,371)	30,916,605	(453,775)	(11,615)	2,510,088	-	473,051,734
October																	
November																	
December																	
YTD	**530,944,010**	**(240,329,113)**	**(35,441,156)**	**(2,856,101)**	**(45,815,105)**	**(15,260,368)**	**(2,893,745)**	**(13,483,095)**	**6,750,223**	**10,368,919**	**(20,106,454)**	**171,878,015**	**(3,505,918)**	**(49,957)**	**21,013,527**	**-**	**189,335,667**
Total	**1,385,981,027**	**(575,433,434)**	**(101,132,103)**	**(2,856,101)**	**(160,008,173)**	**(63,828,523)**	**(51,464,661)**	**(40,264,191)**	**59,846,372**	**46,784,615**	**(55,600,900)**	**442,023,928**	**(5,980,842)**	**(49,957)**	**37,058,605**	**-**	**473,051,734**

[1] Financing charges accrued at the 2023 short-term cost of borrowing of 5.72% for the period of January to November 2024. In December, financing costs will be trued up to reflect the actual short-term cost of borrowing for 2024.

[2] As per Order in Council OC2024-062 dated May 7, 2024, Hydro has been directed by the Government of Newfoundland and Labrador ("Government") to retire the 2023 Supply Cost Variance Deferral Account balance of $271.3 million over the 2024 to 2026 period using its own sources of funding. In June 2024, the Government provided further direction for Nalcor Energy ('Nalcor") to transfer $90.0 million of rate mitigation funding to Hydro, for the purpose of offsetting a portion of the 2023 Supply Cost Variance Deferral Account balance.

[3] In 2022, as part of the Government's rate mitigation plan, Hydro, the Government and the Government of Canada signed term sheets enabling access, upon commissioning of the Labrador-Island Link ("LIL"), to a $1.0 billion investment by the Government of Canada in the LIL in the form of a convertible debenture. In August 2024, funding was received by LIL (2021) Limited Partnership, and transferred to Hydro for the purpose of rate mitigation, reducing the balance in the Supply Cost Variance Deferral Account.

[4] As per Order No. P.U. 15(2024), the Board of Commisioners of Public Utilities ("Board") approved a Project Cost Recovery Rider of 1.124 cents per kWh effective August 1, 2024.

[5] As per Order No. P.U. 4(2024), the Board approved a Project Cost Recovery Rider of 0.888 cents per kWh that became effective as of January 1, 2024.

[6] Holyrood Thermal Generating Station ("Holyrood TGS").

[7] In 2021, Nalcor commenced delivery of the Nova Scotia Block that, combined with limited LIL capacity, meant Hydro could not be delivered as much energy from the Muskrat Falls Hydroelectric Generating Facility as it would otherwise. Nalcor committed to indemnify Hydro for any damages suffered as a result of this reduction in deliveries including compensating Hydro for incremental costs of fuel and/or imports over the Maritime Link. The 2024 balances reflect adjustments to the calculation to eliminate incremental costs incurred by Hydro as a result of reduced deliveries. The balances in this report reflect the true-up of initial estimates made throughout the period.

[8] Island Interconnected System ("IIS").

[9] Any adjustments to any component in the Supply Cost Variance Deferral Account that results in a change to the Subtotal Monthly Variances will result in a corresponding adjustment to financing charges.

[10] In March, the actual settlement value for net export sales for 2023 was finalized. The settlement did not change the revenue that was accrued in December 2023, therefore no true-up was required.

[11] In September 2024, Hydro sold 330,494 Greenhouse Gas Performance Credits within the province for $19.8 million.

Supply Cost Variance Deferral Account
Section B: Utility Customer Balance
September 30, 2024

	Allocation Rural Rate Alteration[1] ($)	Financing Charges ($)	Transfers ($)	Cumulative Net Balance ($)
	(from page 13)			(to page 2)
Opening Balance	(11,788,153)	(656,155)	-	(12,444,308)
Adjustments	-	-	-	-
Adjusted Opening Balance	**(11,788,153)**	**(656,155)**	**-**	**(12,444,308)**
January	(1,123,129)	(57,817)	-	(13,625,254)
February	(889,852)	(63,304)	-	(14,578,410)
March	(766,167)	(67,733)	-	(15,412,310)
April	(678,886)	(71,607)	-	(16,162,803)
May	(772,200)	(75,094)	-	(17,010,097)
June	(421,742)	(79,030)	-	(17,510,869)
July	(262,377)	(81,357)	-	(17,854,603)
August	(594,016)	(82,954)	-	(18,531,573)
September	(533,714)	(86,099)	-	(19,151,386)
October				
November				
December				
YTD	**(6,042,083)**	**(664,995)**	**-**	**(6,707,078)**
Total	**(17,830,236)**	**(1,321,150)**	**-**	**(19,151,386)**

[1] The Rural Rate Alteration is allocated between Utility and Labrador Interconnected customers in the same proportion that the Rural Deficit was allocated in the approved 2019 Cost of Service Study, which is 96.1% and 3.9%, respectively. The Labrador Interconnected amount is then removed from the plan and written off to net income (loss).

Monthly balances reflect immaterial adjustments.

The only transactions posted to the Utility's Customer Balance are Newfoundland Power Inc.'s allocation of Rural Rate Alteration and associated interest until further approval is obtained from the Board.

Supply Cost Variance Deferral Account
Section B: Industrial Customers Balance[1]
September 30, 2024

	Financing Charges ($)	Transfers ($)	Cumulative Net Balance ($) (to page 2)
Opening Balance	-	-	-
January	-	-	-
February	-	-	-
March	-	-	-
April	-	-	-
May	-	-	-
June	-	-	-
July	-	-	-
August	-	-	-
September	-	-	-
October			
November			
December			
YTD	**-**	**-**	**-**
Total	**-**	**-**	**-**

[1] No transactions will be applied to this balance until further approval is obtained from the Board.

Supply Cost Deferral Account
Muskrat Falls Project Cost Variances
September 30, 2024

	Muskrat Falls PPA[1] Charges Actual ($) (A)	Muskrat Falls PPA Charges Test Year ($) ($A_T$)	TFA[2] Charges Actual ($) (B)	TFA Charges Test Year ($) ($B_T$)	Total Variation ($) $(A - A_T) + (B - B_T)$ (to page 3)
January	22,030,358	-	38,485,726	-	**60,516,084**
February	21,820,676	-	38,272,488	-	**60,093,165**
March	23,933,510	-	37,175,232	-	**61,108,742**
April	21,824,314	-	38,421,847	-	**60,246,161**
May	21,345,134	-	38,435,688	-	**59,780,821**
June	22,994,575	-	26,027,472	-	**49,022,047**
July	22,016,916	-	39,540,887	-	**61,557,803**
August	20,344,567	-	37,027,442	-	**57,372,009**
September	21,320,100	-	39,927,078	-	**61,247,178**
October					
November					
December					
Total	**197,630,150**	**-**	**333,313,859**	**-**	**530,944,010**

[1] Power Purchase Agreement ("PPA").

[2] Transmission Funding Agreement ("TFA").

Supply Cost Deferral Account
Holyrood TGS Fuel Cost Variance
September 30, 2024

	Actual Quantity No. 6 Fuel (bbl.)	Actual Quantity No. 6 Fuel for Non-Firm Sales[1] (bbl.)	Net Quantity No. 6 Fuel (bbl.)	Actual Average No. 6 Fuel Cost ($CDN/bbl)	Actual ($) C	Test Year Quantity No. 6 Fuel (bbl.)	Test Year No. 6 Fuel Cost ($CDN/bbl)	Test Year ($) C_T	Total Variation ($) $(C - C_T)$ (to page 3)
January	190,758	139	190,619	118.63	22,586,720	421,132	105.90	44,597,879	**(22,011,159)**
February	149,552	2,909	146,642	119.56	17,533,278	363,087	105.90	38,450,913	**(20,917,636)**
March	167,165	1,463	165,702	119.39	19,783,842	178,662	105.90	18,920,306	**863,536**
April	110,502	-	110,502	122.35	13,514,172	104,889	105.90	11,107,745	**2,406,427**
May	73,636	-	73,636	122.35	9,009,738	63,808	105.90	6,757,267	**2,252,471**
June	1,792	-	1,792	122.35	219,244	29,297	105.90	3,102,552	**(2,883,308)**
July	983	-	983	122.35	120,315	-	105.90	-	**120,315**
August	(512)	-	(512)	122.35	(211,467)	-	105.90	-	**(211,467)**
September	9,591	-	9,591	115.22	1,105,041	61,750	105.90	6,539,325	**(5,434,284)**
October									
November									
December									
Total	**703,467**	**4,511**	**698,956**	**119.69**	**83,660,883**	**1,222,625**	**105.90**	**129,475,988**	**(45,815,105)**

[1] Includes non-firm sales to Island Industrial Customers, supply of emergency energy to Nova Scotia, and the reimbursement of fuel costs by Nalcor under the Indemnity Agreement.

Supply Cost Deferral Account
Other IIS Supply Cost Variance Summary
September 30, 2024

	Thermal Variation[1] ($)	Off-Island Power Purchase Variation[1] ($)	On-Island Power Purchase Variation[1] ($)	CBPP[2] Firm Energy Variation[1] ($)	Current Month Variation ($)	YTD Variation ($)	Cost Variance Threshold[3] ($)	Other IIS Supply Cost Variance ($)
	(D)	(E)	(F)	(G)	(D + E + F + G)			
January	621,604	(477,034)	619,542	-	764,112	764,112	500,000	264,112
February	(798,496)	(2,610,139)	(1,116,737)	-	(4,525,372)	(3,761,260)	(500,000)	(3,261,260)
March	(710,355)	(5,919,829)	(1,232,172)	-	(7,862,356)	(11,623,616)	(500,000)	(11,123,616)
April	(88,885)	(146,318)	(1,002,713)	-	(1,237,916)	(12,861,532)	(500,000)	(12,361,532)
May	(57,980)	-	(1,593,839)	-	(1,651,819)	(14,513,351)	(500,000)	(14,013,351)
June	(534,579)	-	(445,707)	-	(980,286)	(15,493,637)	(500,000)	(14,993,637)
July	(88,332)	-	(658,028)	-	(746,360)	(16,239,997)	(500,000)	(15,739,997)
August	2,570,907	-	(470,631)	-	2,100,276	(14,139,721)	(500,000)	(13,639,721)
September	(34,225)	53,146	(1,639,568)	-	(1,620,647)	(15,760,368)	(500,000)	(15,260,368)
October								
November								
December								
Total	**879,659**	**(9,100,174)**	**(7,539,853)**	**-**	**(15,760,368)**			

[1] The calculation of the variation by source is provided in Appendix A.

[2] Corner Brook Pulp and Paper Ltd. ("CBPP").

[3] In the Supply Cost Accounting Compliance Application filed on January 21, 2022, it was proposed the cost variance threshold would commence on January 1, 2022, and the cost variance of +/- $500,000 would apply to the Revised Energy Supply Cost Variance Deferral Account balance as of October 31, 2021.

Supply Cost Deferral Account
Net Revenue from Exports Variance
September 30, 2024

	Test Year ($) ($H_T$)	Net Revenue from Exports Excluding Non-Firm Sales Revenue	Non-Firm Sales Revenue[1]	Actual[2] ($) (H)	Total Variation ($) ($H_T$ - H) (to page 3)
January	-	446,394	-	446,394	**(446,394)**
February	-	407,397	-	407,397	**(407,397)**
March	-	448,461	109,595	558,056	**(558,056)**
April	-	344,648	86,067	430,715	**(430,715)**
May	-	253,628	96,379	350,006	**(350,006)**
June	-	64,940	116,445	181,385	**(181,385)**
July	-	56,353	74,333	130,686	**(130,686)**
August	-	60,500	79,967	140,467	**(140,467)**
September	-	67,326	181,313	248,639	**(248,639)**
October					
November					
December					
Total	**-**	**2,149,645**	**744,100**	**2,893,745**	**(2,893,745)**

[1] Hydro's application to implement a non-firm rate for the Labrador Interconnected System and for Island Industrial Customers to be calculated based on export market prices was approved in Board Order No. P.U. 34(2023). The Board Order also approved a revision to the Supply Cost Variance Deferral Account so that revenues from non-firm sales on the Island Interconnected System, supplied by hydraulic generation and revenues from Rate No. 5.1L – Non-Firm Energy, will be credited to the Net Revenue from Exports Variance component.

[2] Muskrat Falls and Hydro entered into a PPA ("Agreement") for the purchase and sale of residual block energy. Under this Agreement, Labrador Rural and Industrial customer load, previously serviced with Recapture Energy from Churchill Falls, is now serviced with energy from the Muskrat Falls Hydroelectric Generating Facility. Entering into this Agreement has allowed additional Recapture Energy exports to external markets helping to ensure maximum value from the organization's hydrological resources.

In March, the actual settlement value for net export sales for 2023 was finalized. The settlement did not change the revenue that was accrued in December 2023, therefore no true-up was required.

Supply Cost Deferral Account
Tariff Revenue
September 30, 2024

	Test Year ($) ($T)	Actual ($) (I)	Total Variation ($) ($T - I) (to page 3)
January	-	1,498,023	**(1,498,023)**
February	-	1,498,023	**(1,498,023)**
March	-	1,498,023	**(1,498,023)**
April	-	1,498,023	**(1,498,023)**
May	-	1,498,023	**(1,498,023)**
June	-	1,498,023	**(1,498,023)**
July	-	1,498,023	**(1,498,023)**
August	-	1,498,023	**(1,498,023)**
September	-	1,498,911	**(1,498,911)**
October			
November			
December			
Total	**-**	**13,483,095**	**(13,483,095)**

Supply Cost Deferral Account
Load Variation - Utility
September 30, 2024

	Test Year Cost of Service Firm Sales (kWh) (J_T)	Actual Firm Sales (kWh) (J_A)	Sales Variance (kWh) ($J_T - J_A$)	Firm Energy Rate ($/kWh) ($K_R$)	Load Variation ($) ($J_T - J_A$) x K_R (to page 3)
January	715,400,000	741,793,925	(26,393,925)	0.18165	(4,794,456)
February	648,500,000	650,758,136	(2,258,136)	0.18165	(410,190)
March	646,000,000	609,750,133	36,249,867	0.18165	6,584,788
April	527,700,000	516,319,516	11,380,484	0.18165	2,067,265
May	421,700,000	442,365,477	(20,665,477)	0.18165	(3,753,884)
June	345,200,000	313,112,553	32,087,447	0.18165	5,828,685
July	307,900,000	301,708,877	6,191,123	0.18165	1,124,617
August	300,500,000	306,254,161	(5,754,161)	0.18165	(1,045,243)
September	314,500,000	308,176,623	6,323,377	0.18165	1,148,641
October					
November					
December					
Total	**4,227,400,000**	**4,190,239,401**	**37,160,599**		**6,750,223**

Supply Cost Deferral Account
Load Variation - Industrial
September 30, 2024

	Test Year Cost of Service Firm Sales (kWh) (J_T)	Actual Firm Sales (kWh) (J_A)	Sales Variance (kWh) ($J_T - J_A$)	Firm Energy Rate ($/kWh) ($K_R$)	Load Variation ($) ($J_T - J_A$) x K_R (to page 3)
January	63,000,000	34,096,350	28,903,650	0.04428	1,279,854
February	58,100,000	37,189,193	20,910,807	0.04428	925,931
March	63,300,000	36,210,744	27,089,256	0.04428	1,199,512
April	61,500,000	16,816,635	44,683,365	0.04428	1,978,579
May	63,000,000	27,986,319	35,013,681	0.04428	1,550,406
June	60,900,000	44,567,438	16,332,562	0.04428	723,206
July	62,400,000	46,115,363	16,284,637	0.04428	721,084
August	62,600,000	38,554,250	24,045,750	0.04428	1,064,746
September	61,000,000	40,096,646	20,903,354	0.04428	925,601
October					
November					
December					
Total	**555,800,000**	**321,632,938**	**234,167,062**		**10,368,919**

Supply Cost Deferral Account
Rural Rate Alteration
September 30, 2024

	Price ($)	Volume ($)	Total[1] ($)	Utility Allocation[1] ($) (to page 4)	Labrador Interconnected Allocation[1] ($)	Balance ($)
January	(976,546)	(192,163)	(1,168,709)	(1,123,129)	(45,580)	-
February	(881,999)	(43,966)	(925,965)	(889,852)	(36,113)	-
March	(891,205)	93,945	(797,260)	(766,167)	(31,093)	-
April	(765,987)	59,550	(706,437)	(678,886)	(27,551)	-
May	(728,998)	(74,540)	(803,538)	(772,200)	(31,338)	-
June	(654,200)	215,343	(438,857)	(421,742)	(17,115)	-
July	(639,588)	366,563	(273,025)	(262,377)	(10,648)	-
August	(949,542)	331,419	(618,123)	(594,016)	(24,107)	-
September	(904,602)	349,228	(555,374)	(533,714)	(21,660)	-
October						
November						
December						
Total	**(7,392,667)**	**1,105,379**	**(6,287,288)**	**(6,042,083)**	**(245,205)**	**-**

[1] The Rural Rate Alteration is allocated between Utility and Labrador Interconnected customers in the same proportion that the Rural Deficit was allocated in the approved 2019 Cost of Service Study, which is 96.1% and 3.9%, respectively. The Labrador Interconnected amount is then removed from the plan and written off to net income (loss).

Supply Cost Deferral Account
Greenhouse Gas Credits
September 30, 2024

	Test Year ($) ($T_T$)	Actual ($) (T)	Total Variation ($) ($T_T$ - T) (to page 3)
January	-	17,559	**(17,559)**
February	-	29,082	**(29,082)**
March	-	253,875	**(253,875)**
April	-	(1,441)	**1,441**
May	-	1,688	**(1,688)**
June	-	(10,889)	**10,889**
July	-	35,560	**(35,560)**
August	-	(1,351)	**1,351**
September[1]	-	19,782,371	**(19,782,371)**
October			
November			
December			
Total	**-**	**20,106,454**	**(20,106,454)**

[1] In September 2024, Hydro sold 330,494 Greenhouse Gas Performance Credits within the province for $19.8 million through a request for bids.

Supply Cost Deferral Account
Rate Mitigation Fund
September 30, 2024

	Test Year ($)	Actual ($)	Total Variation ($) (to page 3)
January	-	-	**-**
February	-	-	**-**
March	-	-	**-**
April	-	-	**-**
May	-	-	**-**
June[1]	-	90,000,000	**(90,000,000)**
July	-	-	**-**
August[2]	-	150,329,113	**(150,329,113)**
September	-	-	**-**
October			
November			
December			
	-	**240,329,113**	**(240,329,113)**

[1] As per Order in Council OC2024-062 dated May 7, 2024, Hydro has been directed by the Government to retire the 2023 Supply Cost Variance Deferral Account balance of $271.3 million over the 2024 to 2026 period using its own sources of funding. In June 2024, the Government provided further direction for Nalcor to transfer $90.0 million of rate mitigation funding to Hydro, for the purpose of offsetting a portion of the 2023 Supply Cost Variance Deferral Account balance.

[2] In 2022, as part of the Government's rate mitigation plan, Hydro, the Government and the Government of Canada signed term sheets enabling access, upon commissioning of the Labrador-Island Link ("LIL"), to a $1.0 billion investment by the Government of Canada in the LIL in the form of a convertible debenture. In August 2024, funding was received by LIL (2021) Limited Partnership, and transferred to Hydro for the purpose of rate mitigation, reducing the balance in the Supply Cost Variance Deferral Account.

2024 Short-Term Interest Calculation[1]

	($000's)
Promissory Note Interest	5,429
Operating Line Interest	-
Standby and Upfront Fee	699
Brokerage Fee	112
Debt Guarantee Fee – Recoverable Portion Only	164
Total Short-Term Borrowing Costs	**6,404**
Weighted Average Short-Term Debt Balance[2]	**111,934**
Short-Term Cost of Borrowing 2023	**5.72%**

[1] Financing charges accrued at the 2023 short-term cost of borrowing of 5.72% for the period of January to November 2024. In December, financing costs will be trued up to reflect the actual short-term cost of borrowing for 2024.

[2] The weighted average of the short-term debt balance is calculated using the 365-day average of the credit facility debt and the promissory note debt balances.

Appendix A

Other Island Interconnected System

Supply Cost Variance Summary

Other Island Interconnected System Supply Cost Variance
Thermal Generation Cost Variance
September 30, 2024

Holyrood Combustion Turbine	**Actual Cost ($)** (A)	**Fuel for Non-Firm Sales[1,2] ($)** (B)	**Net Cost ($)** (C = A - B)	**Test Year Cost ($)** (D)	**Thermal Variation ($)** (C - D)
January	1,974,198	-	1,974,198	1,258,888	**715,310**
February	397,140	310,874	86,266	767,288	**(681,022)**
March	99,093	-	99,093	661,531	**(562,438)**
April	363,064	12,903	350,161	392,558	**(42,397)**
May	122,995	-	122,995	123,373	**(378)**
June	(5,247)	-	(5,247)	431,643	**(436,890)**
July	(152)	-	(152)	33,744	**(33,896)**
August	2,295,643	2,112.42	2,293,531	33,744	**2,259,787**
September	27,327	-	27,327	33,744	**(6,417)**
October					
November					
December					
Subtotal	**5,274,061**	**325,890**	**4,948,171**	**3,736,513**	**1,211,659**

[1] All non-firm sales are credited under Holyrood Combustion Turbines since the non-firm sales were not distinguished between Holyrood, Hardwoods or Stephenville.
[2] Includes non-firm sales to Island Industrial Customers, supply of emergency energy to Nova Scotia and the reimbursement of fuel costs by Nalcor under the Indemnity Agreement.

Other Island Interconnected System Supply Cost Variance
Thermal Generation Cost Variance
September 30, 2024

Hardwoods Gas Turbine	**Actual Cost ($)**	**Fuel for Non-Firm Sales ($)**	**Net Cost ($)**	**Test Year Cost ($)**	**Thermal Variation ($)**
	(A)	**(B)**	**(C = A - B)**	**(D)**	**(C - D)**
January	102,671	-	102,671	122,478	**(19,807)**
February	55,800	-	55,800	123,884	**(68,084)**
March	156	-	156	117,271	**(117,115)**
April	94,972	-	94,972	83,554	**11,418**
May	26,412	-	26,412	57,170	**(30,758)**
June	36,064	-	36,064	46,909	**(10,845)**
July	44,616	-	44,616	71,469	**(26,853)**
August	315,387	-	315,387	14,587	**300,800**
September	16,948	-	16,948	90,430	**(73,482)**
October					
November					
December					
Subtotal	**693,025**	**-**	**693,025**	**727,752**	**(34,726)**

Other Island Interconnected System Supply Cost Variance
Thermal Generation Cost Variance
September 30, 2024

Stephenville Gas Turbine	Actual Cost ($) (A)	Fuel for Non-Firm Sales ($) (B)	Net Cost ($) (C = A - B)	Test Year Cost ($) (D)	Thermal Variation ($) (C - D)
January	(773)	-	(773)	68,116	**(68,889)**
February	1,576	-	1,576	46,923	**(45,347)**
March	74	-	74	40,867	**(40,793)**
April	3,229	-	3,229	56,006	**(52,777)**
May	(1,576)	-	(1,576)	25,733	**(27,309)**
June	(1,149)	-	(1,149)	86,278	**(87,427)**
July	233	-	233	31,788	**(31,555)**
August	965	-	965	15,138	**(14,173)**
September	60,782	-	60,782	34,816	**25,966**
October					
November					
December					
Subtotal	**63,360**	**-**	**63,360**	**405,665**	**(342,304)**

Other Island Interconnected System Supply Cost Variance
Thermal Generation Cost Variance
September 30, 2024

St. Anthony Diesel Generating Station	Actual Cost ($)	Fuel for Non-Firm Sales ($)	Net Cost ($)	Test Year Cost ($)	Thermal Variation ($)
	(A)	(B)	(C = A - B)	(D)	(C - D)
January	(1,180)	-	(1,180)	3,147	**(4,327)**
February	563	-	563	3,089	**(2,526)**
March	15,098	-	15,098	3,299	**11,799**
April	40	-	40	3,547	**(3,507)**
May	5,284	-	5,284	3,662	**1,622**
June	(123)	-	(123)	3,604	**(3,727)**
July	211	-	211	3,642	**(3,431)**
August	13,842	-	13,842	3,642	**10,200**
September	25,157	-	25,157	3,814	**21,343**
October					
November					
December					
Subtotal	**58,893**	**-**	**58,893**	**31,446**	**27,446**

Other Island Interconnected System Supply Cost Variance
Thermal Generation Cost Variance
September 30, 2024

Hawkes Bay Diesel Generating Station	Actual Cost ($) (A)	Fuel for Non-Firm Sales ($) (B)	Net Cost ($) (C = A - B)	Test Year Cost ($) (D)	Thermal Variation ($) (C - D)
January	892	-	892	1,575	**(683)**
February	30	-	30	1,547	**(1,517)**
March	(156)	-	(156)	1,652	**(1,808)**
April	154	-	154	1,776	**(1,622)**
May	676	-	676	1,833	**(1,157)**
June	6,114	-	6,114	1,804	**4,310**
July	9,226	-	9,226	1,823	**7,403**
August	16,116	-	16,116	1,823	**14,293**
September	274	-	274	1,909	**(1,635)**
October					
November					
December					
Subtotal	**33,326**	**-**	**33,326**	**15,742**	**17,584**
Total Thermal Generation Cost Variance					**879,659**

Supply Cost Variance Deferral Account
Off-Island Power Purchase Variation
September 30, 2024

Maritime Link	Actual Cost ($) (A)	Test Year Cost ($) (B)	Off-Island Power Purchase Variation ($) (A - B)
January	-	325,148	(325,148)
February	-	2,548,040	(2,548,040)
March	-	5,799,459	(5,799,459)
April	-	-	-
May	-	-	-
June	-	-	-
July	-	-	-
August	-	-	-
September	53,146	-	53,146
October			
November			
December			
Subtotal	**53,146**	**8,672,647**	**(8,619,501)**

Supply Cost Variance Deferral Account
Off-Island Power Purchase Variation
September 30, 2024

LIL	Actual Cost ($) (A)	Test Year Cost ($) (B)	Off-Island Power Purchase Variation ($) (A - B)
January	-	151,886	(151,886)
February	-	62,099	(62,099)
March	-	120,370	(120,370)
April	-	146,318	(146,318)
May	-	-	-
June	-	-	-
July	-	-	-
August	-	-	-
September	-	-	-
October			
November			
December			
Subtotal	**-**	**480,674**	**(480,673)**
Total Off-Island Purchase Variation			**(9,100,174)**

Supply Cost Deferral Account
On-Island Purchases Variation
September 30, 2024

Nalcor Exploits	**Actual Production (kWh)**	**Cost of Service Production (kWh)**	**Monthly Production Variance (kWh)**	**Cost of Service Cost (¢/kWh)**	**Power Purchase Variation ($)**
	(A)	**(B)**	**(C) = (A - B)**	**(D)**	**(E) = (C x D)**
January	51,291,600	54,196,680	(2,905,080)	0.0400	(116,203)
February	49,407,684	48,703,200	704,484	0.0400	28,179
March	53,073,168	53,794,920	(721,752)	0.0400	(28,870)
April	53,930,569	55,911,600	(1,981,031)	0.0400	(79,241)
May	54,849,061	58,649,520	(3,800,459)	0.0400	(152,018)
June	54,534,603	48,618,000	5,916,603	0.0400	236,664
July	48,755,080	53,988,360	(5,233,280)	0.0400	(209,331)
August	42,827,666	54,851,400	(12,023,734)	0.0400	(480,949)
September	33,244,596	48,124,800	(14,880,204)	0.0400	(595,208)
October					
November					
December					
Subtotal	**441,914,027**	**476,838,480**	**(34,924,453)**		**(1,396,977)**

Supply Cost Deferral Account
On-Island Purchases Variation
September 30, 2024

Star Lake	**Actual Production (kWh)**	**Cost of Service Production (kWh)**	**Monthly Production Variance (kWh)**	**Cost of Service Cost (¢/kWh)**	**Power Purchase Variation ($)**
	(A)	**(B)**	**(C) = (A - B)**	**(D)**	**(E) = (C x D)**
January	12,257,120	12,391,320	(134,200)	0.0400	(5,368)
February	11,351,682	11,245,920	105,762	0.0400	4,230
March	12,943,286	12,395,040	548,246	0.0400	21,930
April	10,567,325	12,308,400	(1,741,075)	0.0400	(69,643)
May	10,656,610	12,636,840	(1,980,230)	0.0400	(79,209)
June	11,999,090	11,970,000	29,090	0.0400	1,164
July	12,524,985	12,990,240	(465,255)	0.0400	(18,610)
August	12,456,391	12,915,840	(459,449)	0.0400	(18,378)
September	12,111,814	6,512,400	5,599,414	0.0400	223,977
October					
November					
December					
Subtotal	**106,868,303**	**105,366,000**	**1,502,303**		**60,093**

Supply Cost Deferral Account
On-Island Purchases Variation
September 30, 2024

Rattle Brook	Actual Production (kWh)	Cost of Service Production (kWh)	Monthly Production Variance (kWh)	Cost of Service Cost (¢/kWh)	Power Purchase Variation ($)
	(A)	(B)	(C) = (A - B)	(D)	(E) = (C x D)
January	387,397	680,000	(292,603)	0.0851	(24,904)
February	449,841	470,000	(20,159)	0.0851	(1,716)
March	1,275,608	630,000	645,608	0.0851	54,949
April	2,158,539	1,600,000	558,539	0.0851	47,538
May	2,556,508	2,590,000	(33,492)	0.0851	(2,851)
June	1,536,004	1,630,000	(93,996)	0.0851	(8,000)
July	147,331	810,000	(662,669)	0.0851	(56,401)
August	661,879	800,000	(138,121)	0.0851	(11,756)
September	158,068	1,170,000	(1,011,932)	0.0851	(86,128)
October					
November					
December					
Subtotal	**9,331,175**	**10,380,000**	**(1,048,825)**		**(89,269)**

Supply Cost Deferral Account
On-Island Purchases Variation
September 30, 2024

CBPP Co-Generation	**Actual Production (kWh)**	**Cost of Service Production (kWh)**	**Monthly Production Variance (kWh)**	**Cost of Service Cost (¢/kWh)**	**Power Purchase Variation ($)**
	(A)	**(B)**	**(C) = (A - B)**	**(D)**	**(E) = (C x D)**
January	10,627,730	6,320,000	4,307,730	0.1884	811,576
February	-	4,980,000	(4,980,000)	0.1884	(938,232)
March	-	5,840,000	(5,840,000)	0.1884	(1,100,256)
April	-	5,550,000	(5,550,000)	0.1884	(1,045,620)
May	-	5,740,000	(5,740,000)	0.1884	(1,081,416)
June	1,635,395	6,070,000	(4,434,605)	0.1884	(835,480)
July	4,307,980	5,580,000	(1,272,020)	0.1884	(239,649)
August	3,749,947	4,230,000	(480,053)	0.1884	(90,442)
September	1,730,257	6,240,000	(4,509,743)	0.1884	(849,636)
October					
November					
December					
Subtotal	**22,051,309**	**50,550,000**	**(28,498,691)**		**(5,369,155)**

Supply Cost Deferral Account
On-Island Purchases Variation
September 30, 2024

St. Lawrence Wind	**Actual Production (kWh)**	**Cost of Service Production (kWh)**	**Monthly Production Variance (kWh)**	**Cost of Service Cost (¢/kWh)**	**Power Purchase Variation ($)**
	(A)	**(B)**	**(C) = (A - B)**	**(D)**	**(E) = (C x D)**
January	10,425,787	11,200,000	(774,213)	0.0722	(55,898)
February	8,400,371	11,200,000	(2,799,629)	0.0722	(202,133)
March	8,450,511	10,570,000	(2,119,489)	0.0722	(153,027)
April	10,138,971	9,420,000	718,971	0.0722	51,910
May	6,379,906	7,860,000	(1,480,094)	0.0722	(106,863)
June	6,679,789	6,070,000	609,789	0.0722	44,027
July	3,903,538	5,760,000	(1,856,462)	0.0722	(134,037)
August	5,177,165	5,970,000	(792,835)	0.0722	(57,243)
September	4,721,994	7,750,000	(3,028,006)	0.0722	(218,622)
October					
November					
December					
Subtotal	**64,278,032**	**75,800,000**	**(11,521,968)**		**(831,886)**

Supply Cost Deferral Account
On-Island Purchases Variation
September 30, 2024

Fermeuse Wind	**Actual Production (kWh)**	**Cost of Service Production (kWh)**	**Monthly Production Variance (kWh)**	**Cost of Service Cost (¢/kWh)**	**Power Purchase Variation ($)**
	(A)	**(B)**	**(C) = (A - B)**	**(D)**	**(E) = (C x D)**
January	9,153,976	9,020,000	133,976	0.0772	10,339
February	8,928,454	9,020,000	(91,546)	0.0772	(7,065)
March	8,161,448	8,510,000	(348,552)	0.0772	(26,898)
April	8,786,614	7,590,000	1,196,614	0.0772	92,343
May	4,107,865	6,330,000	(2,222,135)	0.0772	(171,482)
June	6,392,115	4,890,000	1,502,115	0.0772	115,918
July	4,640,004	4,640,000	4	0.0772	-
August	7,247,955	4,810,000	2,437,955	0.0772	188,137
September	4,763,377	6,240,000	(1,476,623)	0.0772	(113,951)
October					
November					
December					
Subtotal	**62,181,808**	**61,050,000**	**1,131,808**		**87,341**
Total On-Island Purchase Variation					**(7,539,853)**

Indemnity Agreement
Fuel Costs Reimbursed by Nalcor[1]
September 30, 2024

	Actual Production No. 6 Fuel (kWh)	Actual Cost No. 6 Fuel[2] ($)	Actual Production Gas TurbineFuel (kWh)	Actual Cost Gas TurbineFuel[2] ($)	Actual Costs Reimbursed[2] ($)
January	81,000	16,482	-	-	16,482
February	1,696,000	347,833	561,000	310,874	658,707
March	853,000	174,686	-	-	174,686
April	-	-	-	-	-
May	-	-	-	-	-
June	-	-	-	-	-
July	-	-	-	-	-
August	-	-	-	-	-
September	-	-	-	-	-
October					
November					
December					
	2,630,000	539,000	561,000	310,874	849,874

[1] In August 2021, Nalcor commenced delivery of the Nova Scotia Block that, combined with limited LIL capacity, meant Hydro could not be delivered as much energy from the Muskrat Falls Hydroelectric Generating Facility as it would otherwise.

[2] These costs have been eliminated as referenced on Holyrood TGS Fuel Cost Variance (p. 7 of Attachment 2) and Thermal Generation Cost Variance (Appendix A of Attachment 2).

Tab 2

Contribution in Aid of Construction

Quarter Ended September 30, 2024

Table 1 summarizes the CIAC[1] activity for the current quarter. It also provides an overview of the following:

- The type of service for which a CIAC has been calculated, either domestic or general service;
- The number of CIACs quoted during the quarter, as well as the number of CIAC quotes that remain outstanding as of the end of the quarter. This format facilitates a reconciliation of the total number of CIACs that were active during the quarter; and
- Information as to the disposition of the total CIACs quoted. A CIAC is considered accepted when a customer indicates that it wishes to proceed with the construction of the extension and has agreed to pay any charge that may be applicable. A CIAC is considered to expire after six months have elapsed and the customer has not indicated its intention to proceed with the extension. A quoted CIAC is outstanding if it is neither accepted nor expired.

Table 1: CIAC Report for the Current Quarter

Type of Service	CIACs Quoted	CIACs Outstanding from Last Quarter	Total CIACs Quoted	CIACs Accepted	CIACs Expired	CIACs Outstanding
Domestic						
Within Plan Boundary	3	1	4	2	0	2
Outside Plan Boundary	3	5	8	2	1	5
Subtotal	**6**	**6**	**12**	**4**	**1**	**7**
General Service	2	3	5	3	2	0
Total	**8**	**9**	**17**	**7**	**3**	**7**

[1] Includes residential, non-residential, and general service CIAC activities for northern, central, and Labrador regions.

The number of CIACs quoted during the current quarter by region is summarized in Table 2, which also identifies the following:

- The service location for the CIAC;
- The CIAC number related to the quote;
- The amount of the CIAC required to be paid by the customer;
- The estimated construction costs to provide the requested service; and
- Whether the CIAC has been accepted by the customer.

Table 2: CIAC Activity Report for the Current Quarter

Date Quoted	Service Location	CIAC Number	CIAC Amount ($)	Estimated Construction Costs ($)	Accepted
Domestic: Within Residential Planning Boundaries					
12-Aug-2024	South Brook; Green Bay	1996907	1,456	6,216	
12-Aug-2024	South Brook; Green Bay	1994630	1,456	6,216	Yes
12-Aug-2024	South Brook; Green Bay	1997085	1,456	6,216	Yes
Domestic: Outside Residential Planning Boundaries					
02-Jul-2024	Head Bay d'Espoir	1982653	180,758	226,398	
30-Jul-2024	South Brook; Green Bay	1566277	1,326,702	1,557,702	
16-Aug-2024	L'Anse-au-Loup	1973479	7,440	9,400	Yes
General Service					
30-Jul-2024	Roberts Arm	1987650	2,037,385	2,106,870	
06-Aug-2024	Burgeo	1971665	8,232	12,992	Yes

Tab 3

Customer Damage Claims

Quarter Ended September 30, 2024

The Customer Damage Claims report contains a summary of all damage claims activity on a quarterly basis. The information contained in the report is broken down by cause as well as by the operating region where the claims originated.

The report provides an overview of the following:

- The number of claims received during the quarter coupled with claims outstanding from the last quarter;
- The number of claims for which Newfoundland and Labrador Hydro ("Hydro") has accepted responsibility and the amount paid to claimants versus the amount originally claimed;
- The number of claims rejected and the dollar value associated with those claims; and
- Those claims that remain outstanding at the end of the quarter and the dollar value associated with such claims.

Definitions of Causes of Damage Claims:

- **System Operations:** Claims arising from system operations (e.g., normal reclosing or switching).
- **Power Interruptions:** Claims arising from the interruption of power supply (e.g., all scheduled or unscheduled interruptions).
- **Improper Workmanship:** Claims arising from the failure of electrical equipment caused by improper workmanship or methods (e.g., improper crimping of connections, insufficient sealing and taping of connections, improper maintenance, and inadequate clearance or improper operation of equipment).
- **Weather Related:** Claims arising from weather conditions (e.g., wind, rain, ice, lightning or corrosion caused by weather).
- **Equipment Failure:** Claims arising from failure of electrical equipment not caused by improper workmanship (e.g., broken neutrals, broken tie wires, transformer failure, insulator failure or broken service wire).
- **Third Party:** Claims arising from equipment failure caused by acts of third parties (e.g., motor vehicle accidents and vandalism).
- **Miscellaneous:** All claims that are not related to electrical service.
- **Waiting Investigation:** Cause to be determined.

Table 1: Customer Property Damage Claims Report by Region for the Current Quarter

				Claims Accepted			Claims Rejected		Claims Outstanding	
Region	# Received	# Outstanding Since Last Quarter	Total	#	Amount Claimed ($)	Amount Paid ($)	#	Amount ($)	#	Amount ($)
Central	2	2	**4**	0	0	0	0	0	4	3,751
Northern	4	8	**12**	2	1,942	1,668	4	910	6	566,487[1]
Labrador	3	0	**3**	0	0	0	2	3,785	1	2,800
Total	**9**	**10**	**19**	**2**	**1,942**	**1,668**	**6**	**4,695**	**11**	**573,038**

Table 2: Customer Property Damage Claims Report by Region for the Same Quarter, Previous Year[2]

				Claims Accepted			Claims Rejected		Claims Outstanding	
Region	# Received	# Outstanding Since Last Quarter	Total	#	Amount Claimed ($)	Amount Paid ($)	#	Amount ($)	#	Amount ($)
Central	3	4	**7**	0	0	0	2	3,530	5	2,607
Northern	6	12	**18**	1	1,873	755	5	7,160	12	21,822
Labrador	1	3	**4**	0	0	0	0	0	4	6,013
Total	**10**	**19**	**29**	**1**	**1,873**	**755**	**7**	**10,690**	**21**	**30,441**

[1] The majority of this balance pertains to one damage claim from a General Service customer for $551,549. The customer has claimed repairs to equipment and for lost business opportunities, employment, and equipment damage. As of the date of this report, Hydro has assessed the claim amount at $10,537.

[2] Numbers may not add due to rounding.

Table 3: Customer Property Damage Claims Report by Cause for the Current Quarter[3]

Cause	# Received	# Outstanding Since Last Quarter	Total	Claims Accepted #	Claims Accepted Amount Claimed ($)	Claims Accepted Amount Paid ($)	Claims Rejected #	Claims Rejected Amount ($)	Claims Outstanding #	Claims Outstanding Amount ($)
System Operations	0	0	**0**	0	0	0	0	0	0	0
Power Interruptions	0	0	**0**	0	0	0	0	0	0	0
Improper Workmanship	1	3	**4**	1	1,502	1,502	1	0	2	561,543
Weather Related	0	2	**2**	0	0	0	0	0	2	1,756
Equipment Failure	3	4	**7**	1	441	167	4	1.360	2	2,094
Third Party	2	0	**2**	0	0	0	1	3,335	1	2,800
Miscellaneous	1	0	**1**	0	0	0	0	0	1	100
Awaiting Investigation	2	1	**3**	0	0	0	0	0	3	4,745
Total	**9**	**10**	**19**	**2**	**1,942**	**1,668**	**6**	**4,695**	**11**	**573,038**

Table 4: Customer Property Damage Claims Report by Cause for the Same Quarter, Previous Year[4]

Cause	# Received	# Outstanding Since Last Quarter	Total	Claims Accepted #	Claims Accepted Amount Claimed ($)	Claims Accepted Amount Paid ($)	Claims Rejected #	Claims Rejected Amount ($)	Claims Outstanding #	Claims Outstanding Amount ($)
System Operations	1	0	**1**	0	0	0	0	0	1	1,000
Power Interruptions	1	0	**1**	0	0	0	3	5,500	0	0
Improper Workmanship	0	4	**4**	0	0	0	0	0	4	2,111
Weather Related	2	2	**4**	0	0	0	1	1,000	3	5,987
Equipment Failure	3	6	**9**	1	1,873	755	1	2,530	7	13,842
Third Party	1	0	**1**	0	0	0	1	0	0	0
Miscellaneous	1	0	**1**	0	0	0	1	1,660	0	0
Awaiting Investigation	1	7	**8**	0	0	0	0	0	6	7,502
Total	**10**	**19**	**29**	**1**	**1,873**	**755**	**7**	**10,690**	**21**	**30,441**

[3] Numbers may not add due to rounding.
[4] Numbers may not add due to rounding.