

NEWFOUNDLAND AND LABRADOR BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

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DIRECTIVE: A.I. 09-05

ISSUED: November 25, 2009

TO: All insurers, including Facility Association, transacting the business of

automobile insurance in the province of Newfoundland and Labrador

SUBJECT: Updates to Automobile Insurance Profit Guidelines

Following consultation with industry participants, the Board has adopted the following profit margin provisions as accepted for use in Category 2 automobile insurance rate filings:

- Target after-tax return on equity of 10%;
- Premium to surplus ratio of 2.0:1; and
- Return on investment in the range of 2.8%-4.0%.

Other profit margin provisions will be considered, but rationale for any deviations must be provided.

For a complete set of filing guidelines, filing tabs and exhibits please refer to the Board's website at www.pub.nl.ca.

Questions regarding the foregoing may be directed to the undersigned.

Robert S. Byrne, B.Comm., CIP., CD.

Director of Regulatory and Advisory Services