1   **Q.   Please describe the quality assurance process to review Outage Management System**
2   **closed orders and data following an event and procedures for editing and cleaning-**
3   **up data.**
4
5   A.   Outage Management System closed orders and all associated data is reviewed and edited
6   as required on a daily basis by the System Control Centre Power System Operators. The
7   review is intended to ensure accuracy and completeness of data and that any required
8   follow-up work is entered into the appropriate system for completion.
9
10   All interruption data is reviewed by Area Superintendents on a monthly basis. Incorrect
11   information related to outage times, customers affected or outage cause codes are
12   corrected as required.
13
14   Outage response times are reviewed by Area Superintendents and Line Supervisors on a
15   monthly basis to identify reasons for delayed response and opportunities for
16   improvement.