

1 **Q. In order to provide a record copy of document(s) already provided informally,**  
 2 **please provide the list of all external communications during and following the**  
 3 **event, including: media alerts/advisory releases, statements, press conferences,**  
 4 **interviews, media briefings and advertisements include description of each,**  
 5 **audience, media channel, interviewees and timing.**

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 7 A. Please see Attachment A for a list of Newfoundland Power's External Communications  
 8 during and following the events of January 2-8, 2014.

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 10 Newfoundland Power provided information or conducted interviews with the following  
 11 media channels during and following the events of January 2-8, 2014.  
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 13

**Table 1: Media Outlets<sup>1</sup>**

<b>Media Outlet</b>	<b>Type</b>	<b>Reach</b>
NTV	Television	Provincial
CBC Television	Television	Provincial
The Telegram	Newsprint	169,000 weekly circulation
Transcontinental Community Newspapers	Newsprint	50,000 weekly circulation
Western Star	Newsprint	43,500 weekly circulation
CBC Radio	Radio	Provincial
CKIM	Radio	Baie Verte
CHVOFM	Radio	Carbonear
CFGN	Radio	Channel-Port aux Basques
CFLC FM	Radio	Churchill Falls
CKVO	Radio	Clarenville
VOCM FM1	Radio	Clarenville
CFCB	Radio	Corner Brook
CKXX FM	Radio	Corner Brook
CFDL FM	Radio	Deer Lake
CKGA, CKXD-FM	Radio	Gander
CFLN FM	Radio	Goose Bay
CKCM, CKXG-FM	Radio	Grand Falls – Windsor
CHCM	Radio	Marystown
CFNW	Radio	Port au Choix
CFCV-FM	Radio	St. Andrew's
CFNN-FM	Radio	St. Anthony

<sup>1</sup> Includes traditional and digital channels.

**Table 1: Media Outlets<sup>1</sup> (Cont'd)**

<b>Media Outlet</b>	<b>Media Outlet</b>	<b>Media Outlet</b>
VOCM	Radio	St. John's
VOCM-FM	Radio	St. John's
CJYQ	Radio	St. John's
CKIX-FM	Radio	St. John's
OZFM	Radio	St. John's
CFSX	Radio	Stephenville
CKXX-FM-1	Radio	Stephenville
CFLW-FM	Radio	Wabush
COAST1011	Radio	St. John's
Globe and Mail	Print	National
National Post	Print	National
CTV National News/Affiliates	Television	National
CBC National News/Affiliates	Television	National
Canadian Press	Print	National

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<sup>1</sup> Includes traditional and digital channels.

**Newfoundland Power's External Communications  
During and Following the Events of  
January 2-8, 2014**

## External Communications Activity-Newfoundland Power-During and Following the January 2014 Outages/Events

**NOTES**

**Interviewees:** Combination of Earl Ludlow, Gary Smith, Sean LaCour, Peter Collins, Karen McCarthy and Michele Coughlan

**Limitations:** External media monitoring contractor Cision Canada Inc. did not track each and every mention/interaction.

Accordingly only a sample of media relations activity is noted below.

**Report Inclusions:** Media Relations, Social Media, Website/Phone System, Advertising

<b>Date</b>	<b>Time</b>	<b>Media Channel</b>	<b>Description</b>	<b>Audience</b>
2-Jan-14	13:57	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	13:59	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	14:31	Social media (Facebook)	Conservation	Local customers
2-Jan-14	14:31	Social media (Twitter)	Conservation	Local customers
2-Jan-14	14:35	Social media (Twitter)	General update	Local customers
2-Jan-14	15:08	Social media (Twitter)	General update	Local customers
2-Jan-14	15:16	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	15:56	Social media (Facebook)	General update	Local customers
2-Jan-14	16:19	Social media (Facebook)	Outage rotation	Local customers
2-Jan-14	16:19	Social media (Twitter)	Outage rotation	Local customers
2-Jan-14	16:38	Website/phone system (Informers) update	Power outage information	Local customers
2-Jan-14	16:41	Interview (Newspaper - Globe and Mail)	Outage rotation	Local customers
2-Jan-14	16:47	Website/phone system (Informers) update	Outage rotation	Local customers
2-Jan-14	16:47	Website/phone system (Informers) update	Outage rotation	Local customers
2-Jan-14	16:50	Website/phone system (Informers) update	Outage rotation	Local customers
2-Jan-14	17:06	Website/phone system (Informers) update	Power outage information	Local customers
2-Jan-14	17:08	Social media (Twitter)	Outage rotation	Local customers
2-Jan-14	17:14	Website/phone system (Informers) update	Outage rotation	Local customers
2-Jan-14	17:14	Website/phone system (Informers) update	Outage rotation	Local customers
2-Jan-14	17:15	Website/phone system (Informers) update	Outage rotation	Local customers
2-Jan-14	17:15	Website/phone system (Informers) update	Outage rotation	Local customers
2-Jan-14	17:15	Website/phone system (Informers) update	Outage rotation	Local customers

2-Jan-14	17:15	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	17:15	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	17:15	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	17:15	Website/phone system (Informer) update	Power outage information	Local customers
2-Jan-14	17:16	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	17:16	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	17:16	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	17:21	Social media (Twitter)	Outage rotation	Local customers
2-Jan-14	17:31	Social media (Twitter)	Conservation	Local customers
2-Jan-14	17:33	Website/phone system (Informer) update	Power outage information	Local customers
2-Jan-14	17:37	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:01	Interview (Radio - CFBG)	Outage rotation	Local customers
2-Jan-14	18:08	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:08	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:09	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:09	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:10	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:10	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:10	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:10	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:10	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	18:10	Website/phone system (Informer) update	Power outage information	Local customers
2-Jan-14	18:12	Social media (Twitter)	General update	Local customers
2-Jan-14	18:23	Social media (Facebook)	Outage rotation	Local customers
2-Jan-14	18:28	Social media (Twitter)	Conservation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:13	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	19:30	Social media (Twitter)	Power outage information	Local customers
2-Jan-14	19:34	Social media (Twitter)	Outage rotation	Local customers

2-Jan-14	19:52	Social media (Facebook)	Outage rotation	Local customers
2-Jan-14	20:14	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	20:35	Social media (Twitter)	Outage rotation	Local customers
2-Jan-14	20:36	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	20:38	Social media (Twitter)	Outage rotation	Local customers
2-Jan-14	21:03	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	21:06	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	21:15	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	21:17	Social media (Twitter - re-tweet)	General update	Local customers
2-Jan-14	21:58	Social media (Twitter)	Outage rotation	Local customers
2-Jan-14	22:07	Social media (Twitter)	Power outage information	Local customers
2-Jan-14	22:46	Social media (Twitter)	Power outage information	Local customers
2-Jan-14	22:49	Social media (Twitter)	Conservation	Local customers
2-Jan-14	22:49	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:49	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:49	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:49	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:49	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:49	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:49	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:49	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:58	Social media (Facebook)	Power outage information	Local customers
2-Jan-14	22:59	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:59	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	22:59	Website/phone system (Informer) update	Outage rotation	Local customers
2-Jan-14	23:10	Website/phone system (Informer) update	Power outage information	Local customers
2-Jan-14	23:10	Website/phone system (Informer) update	Power outage information	Local customers
2-Jan-14	23:12	Social media (Twitter)	Conservation	Local customers
2-Jan-14	23:12	Website/phone system (Informer) update	Power outage information	Local customers
2-Jan-14	23:20	Social media (Twitter)	Outage rotation	Local customers
2-Jan-14	N/A	Interview (Newspaper - Telegram)	Outage rotation	Local customers
3-Jan-14	0:30	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	1:53	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	6:12	Social media (Twitter)	Conservation	Local customers

3-Jan-14	6:32 Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	6:39 Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	7:00 Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	7:36 Social media (Facebook)	Outage rotation	Local customers
3-Jan-14	7:38 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	7:38 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	7:38 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	7:38 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	7:40 Social media (Facebook)	Supply issue	Local customers
3-Jan-14	7:43 Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	7:45 Interview (Radio - CFBG)	Outage rotation	Local customers
3-Jan-14	7:48 Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	7:52 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	7:57 Social media (Twitter)	Conservation	Local customers
3-Jan-14	8:01 Social media (Facebook)	Conservation	Local customers
3-Jan-14	8:04 Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	8:09 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:09 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:09 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:09 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:11 Interview (Radio - CBG-AM)	Conservation	Local customers
3-Jan-14	8:13 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:14 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:14 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:19 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:19 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:19 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:23 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:23 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:31 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:36 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:38 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:40 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:44 Social media (Twitter)	Outage rotation	Local customers

3-Jan-14	8:48	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:51	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:52	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:53	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:57	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:57	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	8:57	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:03	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:06	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:06	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:12	Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	9:12	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:19	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	9:20	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:22	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:36	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:37	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:38	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:49	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:49	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	9:51	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:07	Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	10:10	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:15	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:16	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:22	Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	10:27	Social media (Facebook)	Outage rotation	Local customers
3-Jan-14	10:27	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:28	Interview (Radio - VOICM)	Outage rotation	Local customers
3-Jan-14	10:31	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:31	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:37	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:37	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:39	Website/phone system (Informer) update	Outage rotation	Local customers



3-Jan-14	10:39	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:39	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:44	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:46	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	10:49	Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	10:50	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:19	Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	11:24	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:24	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:25	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:25	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:25	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:31	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:31	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:35	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:40	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	11:41	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	12:00	Interview (Radio - CFBG)	Conservation	Local customers
3-Jan-14	12:00	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	12:02	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	12:03	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	12:03	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	12:20	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	12:32	Social media (Twitter)	Conservation	Local customers
3-Jan-14	12:37	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	12:38	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	12:42	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	12:42	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	12:54	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	12:54	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	13:00	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	13:00	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	13:04	Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	13:08	Social media (Twitter)	Outage rotation	Local customers

3-Jan-14	13:09 Interview (Radio - VOCM)	Outage rotation	Local customers
3-Jan-14	13:21 Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	13:21 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	13:22 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	13:37 Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	13:51 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:08 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:08 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:12 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:30 Press Conference (NP and NLH)	ALL	Local customers
3-Jan-14	14:33 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:33 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:37 Social media (Twitter)	General update	Local customers
3-Jan-14	14:39 Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	14:41 Social media (Twitter)	Supply issue	Local customers
3-Jan-14	14:42 Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	14:43 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:46 Social media (Twitter)	Supply issue	Local customers
3-Jan-14	14:49 Social media (Twitter)	Power outage information	Local customers
3-Jan-14	14:50 Social media (Twitter)	Conservation	Local customers
3-Jan-14	14:54 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:54 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:54 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	14:58 Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	15:02 Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	15:05 Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	15:18 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	15:42 Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	15:42 Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	15:44 Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	15:46 Social media (Facebook)	Outage rotation	Local customers
3-Jan-14	15:57 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:08 Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:08 Website/phone system (Informer) update	Outage rotation	Local customers

3-Jan-14	16:10	Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	16:11	Social media (Facebook)	Outage rotation	Local customers
3-Jan-14	16:11	Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	16:18	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:18	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:19	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:22	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	16:30	Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	16:50	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	16:56	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:56	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:56	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:56	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	16:56	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:07	Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	17:08	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:11	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:19	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:22	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:25	Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	17:28	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:28	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:32	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:37	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:49	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:50	Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	17:50	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:51	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:52	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	17:54	Social media (Twitter)	Conservation	Local customers
3-Jan-14	17:58	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:58	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	17:59	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:01	Social media (Twitter)	General update	Local customers

3-Jan-14	18:04	Social media (Twitter)	General update	Local customers
3-Jan-14	18:04	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:05	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:10	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:10	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:10	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:15	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:15	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:16	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:18	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:21	Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	18:21	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:22	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:26	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:37	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:38	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:39	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:42	Social media (Twitter)	Outage rotation	Local customers
3-Jan-14	18:44	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:46	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:47	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:47	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:49	Social media (Twitter)	Power outage information	Local customers
3-Jan-14	18:50	Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	18:50	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	18:51	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	19:12	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	19:14	Social media (Twitter - re-tweet)	General update	Local customers
3-Jan-14	19:14	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	19:23	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	19:33	Website/phone system (Informer) update	Power outage information	Local customers
3-Jan-14	19:34	Social media (Twitter)	Conservation	Local customers
3-Jan-14	19:37	Website/phone system (Informer) update	Outage rotation	Local customers
3-Jan-14	19:39	Website/phone system (Informer) update	Power outage information	Local customers



4-Jan-14	9:42	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:42	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:42	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:56	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:56	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:56	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:56	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:56	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:58	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:58	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:58	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	9:58	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	10:14	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	10:18	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	10:21	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	10:41	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	10:48	Social media (Facebook)	Power outage information	Local customers
4-Jan-14	10:48	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	10:49	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	10:50	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	10:52	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	10:53	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	10:54	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	10:56	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	10:58	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	11:02	Social media (Facebook)	Supply issue	Local customers
4-Jan-14	11:16	Social media (Twitter)	General update	Local customers
4-Jan-14	11:20	Social media (Twitter)	General update	Local customers
4-Jan-14	11:33	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	12:08	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	12:09	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	12:09	Website/phone system (Informer) update	Power outage information	Local customers

4-Jan-14	12:09	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	12:09	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	12:09	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	12:12	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	12:14	Social media (Facebook)	Supply issue	Local customers
4-Jan-14	12:19	Social media (Twitter)	Supply issue	Local customers
4-Jan-14	12:48	Social media (Facebook)	General update	Local customers
4-Jan-14	12:48	Social media (Twitter)	General update	Local customers
4-Jan-14	12:52	Social media (Twitter)	General update	Local customers
4-Jan-14	12:54	Social media (Twitter)	General update	Local customers
4-Jan-14	12:54	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	12:57	Social media (Twitter)	General update	Local customers
4-Jan-14	13:07	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	13:12	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	13:12	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	13:16	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	13:31	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	13:38	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	13:38	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	13:50	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	13:54	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	13:54	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	13:55	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	13:55	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	14:00	Press Conference (NP and NLH)	ALL	Local customers
4-Jan-14	14:06	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	14:15	Social media (Facebook)	Power outage information	Local customers
4-Jan-14	14:15	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	14:16	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	14:17	Social media (Facebook)	Conservation	Local customers
4-Jan-14	14:17	Social media (Twitter)	Conservation	Local customers
4-Jan-14	14:18	Social media (Facebook)	Safety	Local customers
4-Jan-14	14:18	Social media (Twitter)	Safety	Local customers
4-Jan-14	14:20	Social media (Twitter - re-tweet)	General update	Local customers

4-Jan-14	14:22	Social media (Facebook)	Safety	Local customers
4-Jan-14	14:22	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	14:30	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	14:54	Social media (Twitter)	Supply issue	Local customers
4-Jan-14	14:57	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	15:34	Social media (Facebook)	Conservation	Local customers
4-Jan-14	15:51	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	16:03	Social media (Facebook)	Power outage information	Local customers
4-Jan-14	16:03	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	16:03	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	16:15	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	16:16	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	16:16	Social media (Twitter)	Safety	Local customers
4-Jan-14	16:33	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	16:33	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	16:34	Social media (Twitter)	Outage rotation	Local customers
4-Jan-14	16:39	Social media (Facebook)	Safety	Local customers
4-Jan-14	16:39	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	16:39	Social media (Twitter)	Safety	Local customers
4-Jan-14	16:40	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	16:53	Interview (Online - Telegram)	Outage rotation	Local customers
4-Jan-14	16:59	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	17:05	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	17:11	Social media (Twitter)	Outage rotation	Local customers
4-Jan-14	17:17	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	17:19	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	17:31	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	17:32	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	17:37	Social media (Facebook)	Safety	Local customers
4-Jan-14	17:37	Social media (Twitter)	Safety	Local customers
4-Jan-14	18:00	Press Conference (NP and NLH)	ALL	Local customers
4-Jan-14	18:07	Social media (Facebook)	Conservation	Local customers
4-Jan-14	18:07	Social media (Twitter)	Conservation	Local customers
4-Jan-14	18:09	Social media (Facebook)	Power outage information	Local customers



4-Jan-14	18:09	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	18:11	Social media (Facebook)	Safety	Local customers
4-Jan-14	18:11	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	18:13	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:14	Social media (Facebook)	Safety	Local customers
4-Jan-14	18:14	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:14	Social media (Twitter)	General update	Local customers
4-Jan-14	18:16	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:18	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:18	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:22	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:26	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:31	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	18:32	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	18:32	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	18:32	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	18:32	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	18:33	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	18:33	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	18:43	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:46	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	18:51	Social media (Facebook)	Safety	Local customers
4-Jan-14	18:51	Social media (Twitter)	Safety	Local customers
4-Jan-14	19:26	Social media (Facebook)	Safety	Local customers
4-Jan-14	19:26	Social media (Twitter)	Safety	Local customers
4-Jan-14	19:30	Social media (Facebook)	General update	Local customers
4-Jan-14	19:52	Social media (Facebook)	Supply issue	Local customers
4-Jan-14	19:52	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	19:55	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	19:55	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	19:55	Website/phone system (Informers) update	Power outage information	Local customers
4-Jan-14	19:58	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	20:29	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	20:30	Social media (Twitter - re-tweet)	General update	Local customers

4-Jan-14	20:36	Social media (Twitter - re-tweet)	General update	Local customers
4-Jan-14	20:47	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	20:47	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	20:55	Social media (Facebook)	Conservation	Local customers
4-Jan-14	20:55	Social media (Twitter)	Conservation	Local customers
4-Jan-14	20:55	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	21:45	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	21:45	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	21:46	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	21:46	Website/phone system (Informer) update	Power outage information	Local customers
4-Jan-14	22:24	Social media (Facebook)	Conservation	Local customers
4-Jan-14	22:24	Social media (Twitter)	Conservation	Local customers
4-Jan-14	22:25	Social media (Facebook)	General update	Local customers
4-Jan-14	22:25	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	22:27	Social media (Facebook)	General update	Local customers
4-Jan-14	22:27	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	22:29	Social media (Facebook)	Power outage information	Local customers
4-Jan-14	22:29	Social media (Twitter)	Power outage information	Local customers
4-Jan-14	22:31	Social media (Facebook)	Supply issue	Local customers
4-Jan-14	22:31	Social media (Twitter)	Supply issue	Local customers
4-Jan-14	23:07	Social media (Twitter)	General update	Local customers
4-Jan-14	23:20	Social media (Facebook)	Safety	Local customers
4-Jan-14	23:20	Social media (Twitter)	Supply issue	Local customers
5-Jan-14	6:36	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	6:41	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	6:52	Social media (Facebook)	Outage rotation	Local customers
5-Jan-14	6:53	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	6:55	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	6:58	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	7:02	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	7:05	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	7:12	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	7:16	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	7:34	Social media (Twitter - re-tweet)	General update	Local customers

5-Jan-14	7:47 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	7:58 Social media (Facebook)	Conservation	Local customers
5-Jan-14	8:09 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	8:28 Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	8:34 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	8:37 Social media (Twitter)	Conservation	Local customers
5-Jan-14	8:42 Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	8:42 Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	8:43 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	8:44 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	8:54 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	8:55 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	8:59 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	9:20 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	9:23 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	9:35 Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	9:39 Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	9:39 Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	9:45 Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	9:47 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	9:48 Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	9:51 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	9:53 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	9:53 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	9:54 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	9:59 Social media (Twitter)	Power outage information	Local customers
5-Jan-14	10:01 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	10:02 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	10:05 Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	10:08 Social media (Twitter)	Power outage information	Local customers
5-Jan-14	10:13 Social media (Facebook)	Power outage information	Local customers
5-Jan-14	10:13 Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	10:13 Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	10:19 Social media (Twitter)	Power outage information	Local customers

5-Jan-14	10:20	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	10:22	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	10:25	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	10:25	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	10:27	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	10:33	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	10:33	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	10:35	Social media (Facebook)	General update	Local customers
5-Jan-14	10:35	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	10:35	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	10:35	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	10:35	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	10:36	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	10:36	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	10:40	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	10:45	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	10:45	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:02	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:02	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:02	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:02	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:07	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:07	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:07	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:12	Social media (Facebook)	Outage rotation	Local customers
5-Jan-14	11:12	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	11:19	Social media (Facebook)	Supply issue	Local customers
5-Jan-14	11:19	Social media (Twitter)	Supply issue	Local customers
5-Jan-14	11:19	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:19	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:29	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:29	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:29	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:29	Website/phone system (Informer) update	Outage rotation	Local customers

5-Jan-14	11:30	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	11:30	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	11:31	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:31	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:39	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:43	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:47	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:47	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	11:49	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	11:49	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:08	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:08	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:12	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	12:15	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:15	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:15	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:15	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:21	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	12:24	Social media (Facebook)	Safety	Local customers
5-Jan-14	12:24	Social media (Twitter)	Safety	Local customers
5-Jan-14	12:30	Press Conference (Gov't, NP, NLH)	ALL	Local customers
5-Jan-14	12:31	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:37	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	12:38	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	12:42	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:42	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	12:47	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	12:47	Social media (Twitter)	Supply issue	Local customers
5-Jan-14	12:47	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	12:47	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	12:50	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	12:50	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	12:51	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	12:57	Website/phone system (Informer) update	Outage rotation	Local customers

5-Jan-14	12:57	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	12:57	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:02	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	13:10	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:10	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:12	Social media (Facebook)	Conservation	Local customers
5-Jan-14	13:12	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:17	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:21	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	13:22	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:27	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:27	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	13:28	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	13:28	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	13:29	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	13:30	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:30	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:30	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	13:39	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	13:41	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:43	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	13:47	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	13:49	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:51	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:52	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:52	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:52	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	13:59	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	14:02	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	14:19	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	14:19	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	14:19	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	14:25	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	14:25	Website/phone system (Informer) update	Power outage information	Local customers

5-Jan-14	14:27	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	14:42	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	14:43	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	14:43	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	14:46	Social media (Facebook)	Safety	Local customers
5-Jan-14	14:46	Social media (Twitter)	Safety	Local customers
5-Jan-14	14:58	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	14:58	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	15:12	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:12	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:12	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:12	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:12	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:15	Social media (Facebook)	Supply issue	Local customers
5-Jan-14	15:15	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	15:24	Social media (Twitter)	General update	Local customers
5-Jan-14	15:32	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	15:32	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:32	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:32	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	15:32	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	15:41	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	15:47	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:47	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:47	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:47	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	15:47	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	15:50	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:50	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	15:52	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	15:55	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	15:55	Social media (Twitter)	Safety	Local customers
5-Jan-14	16:05	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	16:09	Website/phone system (Informer) update	Outage rotation	Local customers

5-Jan-14	16:09	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:09	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:09	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:13	Social media (Twitter)	Supply issue	Local customers
5-Jan-14	16:28	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:29	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:30	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:31	Social media (Facebook)	Power outage information	Local customers
5-Jan-14	16:31	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	16:32	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	16:33	Social media (Facebook)	Conservation	Local customers
5-Jan-14	16:33	Social media (Twitter)	Conservation	Local customers
5-Jan-14	16:33	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:35	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	16:35	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:35	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:36	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:42	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	16:44	Social media (Facebook)	Conservation	Local customers
5-Jan-14	16:44	Social media (Twitter)	Conservation	Local customers
5-Jan-14	16:48	Social media (Facebook)	Conservation	Local customers
5-Jan-14	16:48	Social media (Twitter)	Conservation	Local customers
5-Jan-14	16:58	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:58	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	16:58	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	17:03	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:08	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	17:11	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:11	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:11	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:11	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:11	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:11	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:19	Website/phone system (Informer) update	Power outage information	Local customers



5-Jan-14	17:20	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	17:31	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:31	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:37	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	17:40	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	17:40	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	17:50	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:50	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:50	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:50	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:50	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	17:59	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	17:59	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	17:59	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:00	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	18:07	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:07	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:07	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:07	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:08	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	18:14	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	18:20	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:20	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:20	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:22	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	18:24	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	18:24	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	18:35	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:35	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:35	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:35	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:35	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:43	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:46	Social media (Twitter - re-tweet)	General update	Local customers

5-Jan-14	18:50	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	18:51	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:51	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:51	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:52	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	18:52	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	18:58	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:58	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:58	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	18:59	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:06	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	19:09	Social media (Facebook)	General update	Local customers
5-Jan-14	19:09	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	19:14	Social media (Facebook)	Outage rotation	Local customers
5-Jan-14	19:14	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	19:32	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:32	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:32	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:41	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	19:41	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:44	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:44	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:44	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:44	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:44	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	19:47	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	20:02	Social media (Facebook)	Conservation	Local customers
5-Jan-14	20:02	Social media (Twitter)	Conservation	Local customers
5-Jan-14	20:03	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:03	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:04	Interview (Radio - VOICM)	Outage rotation	Local customers
5-Jan-14	20:08	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	20:08	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:08	Website/phone system (Informer) update	Outage rotation	Local customers

5-Jan-14	20:21	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:23	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	20:24	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:25	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:33	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:33	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:35	Website/phone system (Informer) update	Outage rotation	Local customers
5-Jan-14	20:49	Social media (Facebook)	Conservation	Local customers
5-Jan-14	20:49	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	21:03	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	21:14	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	21:30	Social media (Facebook)	Outage rotation	Local customers
5-Jan-14	21:30	Social media (Twitter)	Outage rotation	Local customers
5-Jan-14	21:32	Social media (Facebook)	Supply issue	Local customers
5-Jan-14	21:32	Social media (Twitter)	Supply issue	Local customers
5-Jan-14	21:44	Social media (Facebook)	General update	Local customers
5-Jan-14	21:44	Social media (Twitter)	General update	Local customers
5-Jan-14	21:45	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	21:58	Social media (Facebook)	Power outage information	Local customers
5-Jan-14	21:58	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	21:58	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	22:18	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	22:29	Social media (Facebook)	Conservation	Local customers
5-Jan-14	22:29	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	22:29	Social media (Twitter)	Conservation	Local customers
5-Jan-14	22:32	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	22:35	Social media (Facebook)	Conservation	Local customers
5-Jan-14	22:35	Social media (Twitter)	Conservation	Local customers
5-Jan-14	22:36	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	22:40	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	22:52	Social media (Facebook)	Power outage information	Local customers
5-Jan-14	22:52	Social media (Twitter)	Power outage information	Local customers
5-Jan-14	22:56	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	22:59	Social media (Twitter - re-tweet)	General update	Local customers

5-Jan-14	22:59	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	22:59	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	22:59	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	22:59	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	22:59	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	22:59	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	22:59	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	22:59	Website/phone system (Informer) update	Power outage information	Local customers
5-Jan-14	23:01	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	23:15	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	23:15	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	23:41	Social media (Twitter - re-tweet)	General update	Local customers
5-Jan-14	23:51	Social media (Facebook)	Conservation	Local customers
5-Jan-14	23:51	Social media (Twitter)	Conservation	Local customers
5-Jan-14	N/A	Interview (Online - CBC)	Supply issue	Local customers
6-Jan-14	6:02	Interview (Radio - CFBG)	Safety	Local customers
6-Jan-14	6:58	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	6:58	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	7:32	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	7:34	Social media (Facebook)	Power outage information	Local customers
6-Jan-14	7:34	Social media (Twitter)	Power outage information	Local customers
6-Jan-14	7:34	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	7:37	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	7:38	Social media (Facebook)	Supply issue	Local customers
6-Jan-14	7:38	Social media (Twitter)	Supply issue	Local customers
6-Jan-14	7:42	Social media (Facebook)	Conservation	Local customers
6-Jan-14	7:42	Social media (Twitter)	Conservation	Local customers
6-Jan-14	7:45	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	7:45	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	7:47	Social media (Facebook)	Outage rotation	Local customers
6-Jan-14	7:47	Social media (Twitter)	Outage rotation	Local customers
6-Jan-14	7:51	Social media (Facebook)	Safety	Local customers
6-Jan-14	7:51	Social media (Twitter)	Safety	Local customers
6-Jan-14	7:54	Website/phone system (Informer) update	Outage rotation	Local customers

6-Jan-14	7:54	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	7:54	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	7:54	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	7:54	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	7:55	Interview (Radio - CBG-AM)	Power outage information	Local customers
6-Jan-14	7:57	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	7:57	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	7:58	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	8:00	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	8:05	Interview (Radio - CKIK)	Safety	Local customers
6-Jan-14	8:14	Social media (Facebook)	Outage rotation	Local customers
6-Jan-14	8:14	Social media (Twitter)	Outage rotation	Local customers
6-Jan-14	8:15	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	8:19	Social media (Twitter)	Supply issue	Local customers
6-Jan-14	8:28	Social media (Twitter)	Conservation	Local customers
6-Jan-14	8:28	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	8:28	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	8:30	Interview (Canadian Press)	General update	Local customers
6-Jan-14	8:30	Interview (Online - Telegram)	General update	Local customers
6-Jan-14	8:30	Social media (Twitter)	Power outage information	Local customers
6-Jan-14	8:36	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	8:36	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	8:37	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	8:54	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	8:54	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	9:08	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	9:08	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	9:17	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	9:17	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	9:23	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	9:23	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	9:23	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	9:23	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	9:25	Website/phone system (Informer) update	Outage rotation	Local customers



6-Jan-14	10:34	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	10:50	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	10:50	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	10:51	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	10:52	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	10:52	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	11:14	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	11:14	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	11:20	Website/phone system (Informer) update	Outage rotation	Local customers
6-Jan-14	11:21	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	11:45	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	11:47	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	11:53	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	12:11	Social media (Twitter)	General update	Local customers
6-Jan-14	12:16	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	12:30	Press Conference (Gov't, NP)	ALL	Local customers
6-Jan-14	12:49	Social media (Twitter)	General update	Local customers
6-Jan-14	12:50	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	12:53	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	12:55	Social media (Twitter)	Conservation	Local customers
6-Jan-14	12:58	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	12:58	Social media (Twitter)	General update	Local customers
6-Jan-14	13:36	Social media (Twitter)	Conservation	Local customers
6-Jan-14	13:38	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	13:39	Social media (Facebook)	Power outage information	Local customers
6-Jan-14	13:39	Social media (Twitter)	Power outage information	Local customers
6-Jan-14	13:48	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	13:56	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	14:13	Social media (Facebook)	Outage rotation	Local customers
6-Jan-14	14:13	Social media (Twitter)	Outage rotation	Local customers
6-Jan-14	15:03	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	15:12	Interview (Television - NTV)	Power outage information	Local customers
6-Jan-14	15:25	Social media (Facebook)	Power outage information	Local customers
6-Jan-14	15:25	Social media (Twitter)	Power outage information	Local customers

6-Jan-14	15:35	Social media (Facebook)	Safety	Local customers
6-Jan-14	15:35	Social media (Twitter)	Safety	Local customers
6-Jan-14	15:41	Social media (Twitter)	Conservation	Local customers
6-Jan-14	16:05	Social media (Facebook)	Conservation	Local customers
6-Jan-14	16:05	Social media (Twitter)	Conservation	Local customers
6-Jan-14	16:26	Social media (Facebook)	Power outage information	Local customers
6-Jan-14	16:26	Social media (Twitter)	Power outage information	Local customers
6-Jan-14	16:45	Interview (Radio - CBN-AM)	Power outage information	Local customers
6-Jan-14	16:47	Social media (Twitter)	General update	Local customers
6-Jan-14	16:48	Social media (Facebook)	General update	Local customers
6-Jan-14	16:58	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	17:00	Interview (Radio - CBN-AM)	Conservation	Local customers
6-Jan-14	17:02	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	17:23	Social media (Facebook)	General update	Local customers
6-Jan-14	17:23	Social media (Twitter)	General update	Local customers
6-Jan-14	17:33	Interview (Television - CBC)	Safety	Local customers
6-Jan-14	17:51	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	17:56	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	18:17	Social media (Facebook)	Outage rotation	Local customers
6-Jan-14	18:17	Social media (Twitter)	Outage rotation	Local customers
6-Jan-14	18:34	Social media (Twitter - re-tweet)	General update	Local customers
6-Jan-14	18:43	Social media (Facebook)	Conservation	Local customers
6-Jan-14	18:43	Social media (Twitter)	Conservation	Local customers
6-Jan-14	18:49	Social media (Facebook)	Safety	Local customers
6-Jan-14	18:49	Social media (Twitter)	Safety	Local customers
6-Jan-14	18:54	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	19:02	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	19:52	Website/phone system (Informer) update	Power outage information	Local customers
6-Jan-14	20:13	Social media (Facebook)	Safety	Local customers
6-Jan-14	20:13	Social media (Twitter)	Safety	Local customers
6-Jan-14	20:38	Social media (Twitter - re-tweet)	General update	Local customers
06-Jan-14	10/day	Radio-Coast	Conservation	Local customers
06-Jan-14	10/day	Radio-Steele Communications	Conservation	Local customers
06-Jan-14	N/A	Radio-Newfoundland Broadcasting Co. (Oz)	Conservation	Local customers



7-Jan-14	4:58	Website/phone system (Informer) update	Power outage information	Local customers
7-Jan-14	4:58	Website/phone system (Informer) update	Power outage information	Local customers
7-Jan-14	6:00	Interview (Radio - CBN-AM)	Conservation	Local customers
7-Jan-14	6:27	Interview (Radio - CFBG)	Power outage information	Local customers
7-Jan-14	7:00	Interview (Radio - CBN-AM)	Power outage information	Local customers
7-Jan-14	7:46	Interview (Radio - CBN-AM)	Power outage information	Local customers
7-Jan-14	8:05	Social media (Twitter)	Outage rotation	Local customers
7-Jan-14	8:11	Social media (Twitter)	Conservation	Local customers
7-Jan-14	8:15	Social media (Twitter)	Safety	Local customers
7-Jan-14	8:19	Interview (Radio - CBG-AM)	Power outage information	Local customers
7-Jan-14	8:31	Interview (Radio - CFBG)	Power outage information	Local customers
7-Jan-14	9:18	Social media (Twitter)	Power outage information	Local customers
7-Jan-14	9:28	Social media (Facebook)	Outage rotation	Local customers
7-Jan-14	9:31	Social media (Twitter)	Power outage information	Local customers
7-Jan-14	10:55	Website/phone system (Informer) update	Power outage information	Local customers
7-Jan-14	11:03	Social media (Facebook)	Conservation	Local customers
7-Jan-14	11:03	Social media (Twitter)	Conservation	Local customers
7-Jan-14	11:56	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:00	Press Conference (Gov't, NP, NLH)	ALL	Local customers
7-Jan-14	13:20	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:21	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:21	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:22	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:25	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:28	Social media (Facebook)	Power outage information	Local customers
7-Jan-14	13:28	Social media (Twitter)	Power outage information	Local customers
7-Jan-14	13:29	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:30	Social media (Facebook)	General update	Local customers
7-Jan-14	13:30	Social media (Twitter)	General update	Local customers
7-Jan-14	13:31	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:31	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:32	Social media (Facebook)	General update	Local customers
7-Jan-14	13:32	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	13:32	Social media (Twitter)	General update	Local customers

7-Jan-14	14:09	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	14:15	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	14:21	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	14:27	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	14:33	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	14:38	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	14:44	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	14:50	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	14:56	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	15:03	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	15:04	Social media (Twitter - re-tweet)	General update	Local customers
7-Jan-14	15:31	Website/phone system (Informers) update	Power outage information	Local customers
7-Jan-14	16:30	Social media (Facebook)	Outage rotation	Local customers
7-Jan-14	16:30	Social media (Twitter)	Outage rotation	Local customers
07-Jan-14	10/day	Radio-Coast	Conservation	Local customers
07-Jan-14	10/day	Radio-Steele Communications	Conservation	Local customers
7-Jan-14	N/A	Interview (Newspaper - Telegram)	Safety	Local customers
7-Jan-14	N/A	Interview (Newspaper - Telegram)	General update	Local customers
7-Jan-14	N/A	Interview (Newspaper - Weatern Star)	Power outage information	Local customers
07-Jan-14	N/A	Radio-Newfoundland Broadcasting Co. (Oz)	Conservation	Local customers
8-Jan-14	5:22	Website/phone system (Informers) update	Power outage information	Local customers
8-Jan-14	6:50	Social media (Twitter)	Conservation	Local customers
8-Jan-14	7:17	Social media (Facebook)	Conservation	Local customers
8-Jan-14	7:17	Social media (Twitter)	Conservation	Local customers
8-Jan-14	7:27	Social media (Facebook)	Conservation	Local customers
8-Jan-14	7:27	Social media (Twitter)	Conservation	Local customers
8-Jan-14	7:59	Social media (Facebook)	Conservation	Local customers
8-Jan-14	11:01	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	11:05	Interview (Radio - VOICM)	Outage rotation	Local customers
8-Jan-14	12:00	Interview (Radio - OZFM)	Conservation	Local customers
8-Jan-14	12:27	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	13:00	Interview (Radio - VOICM)	Power outage information	Local customers
8-Jan-14	14:32	Website/phone system (Informers) update	Power outage information	Local customers
8-Jan-14	15:28	Social media (Facebook)	Outage rotation	Local customers

8-Jan-14	15:28	Social media (Twitter)	Outage rotation	Local customers
8-Jan-14	15:39	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	15:42	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	15:54	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	15:54	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:09	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:09	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:11	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:12	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:12	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:13	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:15	Social media (Facebook)	Outage rotation	Local customers
8-Jan-14	16:15	Social media (Twitter)	Outage rotation	Local customers
8-Jan-14	16:16	Social media (Facebook)	Conservation	Local customers
8-Jan-14	16:16	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:16	Social media (Twitter)	Conservation	Local customers
8-Jan-14	16:18	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:18	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:18	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:19	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:21	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:21	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:23	Social media (Facebook)	Conservation	Local customers
8-Jan-14	16:23	Social media (Twitter)	Conservation	Local customers
8-Jan-14	16:24	Social media (Facebook)	Outage rotation	Local customers
8-Jan-14	16:24	Social media (Twitter)	Outage rotation	Local customers
8-Jan-14	16:26	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:28	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:33	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	16:34	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:34	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:35	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:36	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:36	Website/phone system (Informer) update	Outage rotation	Local customers

8-Jan-14	16:43	Social media (Facebook)	Conservation	Local customers
8-Jan-14	16:43	Social media (Twitter)	Conservation	Local customers
8-Jan-14	16:45	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:55	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:57	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	16:58	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:03	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:04	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:06	Social media (Facebook)	Conservation	Local customers
8-Jan-14	17:06	Social media (Twitter)	Conservation	Local customers
8-Jan-14	17:06	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:12	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:13	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:16	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:21	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:22	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:24	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:28	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:32	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:34	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:36	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	17:44	Website/phone system (Informer) update	Outage rotation	Local customers
8-Jan-14	18:24	Website/phone system (Informer) update	Power outage information	Local customers
8-Jan-14	18:27	Website/phone system (Informer) update	Power outage information	Local customers
8-Jan-14	18:44	Social media (Facebook)	Conservation	Local customers
8-Jan-14	18:44	Social media (Twitter)	Conservation	Local customers
8-Jan-14	18:51	Website/phone system (Informer) update	Power outage information	Local customers
8-Jan-14	18:51	Website/phone system (Informer) update	Power outage information	Local customers
8-Jan-14	19:57	Social media (Twitter - re-tweet)	General update	Local customers
8-Jan-14	19:59	Social media (Twitter - re-tweet)	General update	Local customers
08-Jan-14	10/day	Radio-Newfoundland Broadcasting Co. (Oz)	Conservation	Local customers
08-Jan-14	10/day	Radio-Coast	Conservation	Local customers
08-Jan-14	10/day	Radio-Steele Communications	Conservation	Local customers
08-Jan-14	N/A	Newspaper Ad-Telegram	Conservation	Local customers

08-Jan-14	N/A	Newspaper Ad-Western Star	Conservation	Local customers
09-Jan-14	10/day	Radio-Newfoundland Broadcasting Co. (Oz)	Conservation	Local customers
09-Jan-14	10/day	Radio-Coast	Conservation	Local customers
09-Jan-14	10/day	Radio-Steele Communications	Conservation	Local customers
10-Jan-14	10/day	Radio-Newfoundland Broadcasting Co. (Oz)	Conservation	Local customers
10-Jan-14	10/day	Radio-Coast	Conservation	Local customers
10-Jan-14	10/day	Radio-Steele Communications	Conservation	Local customers
11-Jan-14	10/day	Radio-Newfoundland Broadcasting Co. (Oz)	Conservation	Local customers
11-Jan-14	10/day	Radio-Coast	Conservation	Local customers
11-Jan-14	10/day	Radio-Steele Communications	Conservation	Local customers
11-Jan-14	N/A	Newspaper Ad-Telegram	Conservation	Local customers
11-Jan-14	N/A	Newspaper Ad-Western Star	Conservation	Local customers
12-Jan-14	10/day	Radio-Newfoundland Broadcasting Co. (Oz)	Conservation	Local customers
12-Jan-14	10/day	Radio-Coast	Conservation	Local customers
12-Jan-14	10/day	Radio-Steele Communications	Conservation	Local customers
18-Jan-14	N/A	Newspaper Ad-The Telegram	Thank you/Conserve/Safety	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Shoreline News	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Compass	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Beacon	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Advertiser	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Coaster	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Pilot	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Packet	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Southern Gazette	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Nor'wester	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Georgian	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-The Northern Pen	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-Gulf News	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-NE Avalon Times	Conservation	Local customers
week of Jan6/13-14	N/A	Newspaper Ad-Irish Loop Post	Conservation	Local customers