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Provide examples of Transmission and Rural Operations (TRO) projects, such as the Wood Pole Line Management (WPLM) program, that TRO has conducted over the last few years where improving service reliability for customers was the primary goal.

A. Some similar projects where improving service reliability for customers was the primary goal include:

• 13491107 Replace Guy Wire TL-215 Doyles to Grand Bay – This involved a four year capital program carried out between 2011 and 2014 to replace guy wires on 371 structures on TL215. TL215 is a radial line feeding the Port Aux Basques area. Since the line is located in the Wreckhouse area, it experiences high winds and had historically experienced regular guy/guy grip failures.

• 13490914 Upgrade Transmission Line TL212 - An engineering study as part of Newfoundland and Labrador Hydro's 2008 Capital Program determined that there were 25 locations along the aluminum tower sections of transmission line TL212 where low conductor clearances presented reliability and safety concerns. A guy wire inspection also found 47 structures that required guy wire replacement because of corrosion. This project involved replacing the corroded guys and installing mid-span structures to correct the clearance issues.

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•	Upgrade Circuit Breakers (Various) - Hydro has been working to
	maximize the service life of its circuit breakers. In recent years, Hydro
	has been upgrading air blast circuit breakers, refurbishing operating
	mechanisms on Sulphur Hexafluoride (SF ₆) circuit breakers, and
	managing the phase out of PCB bushings associated with oil circuit
	breakers.