

1 Q. Further to the response to PUB-NLH-030, does Hydro have a written plan or
2 procedure that sets out the operational planning activities to be followed in the
3 event of a forecast severe weather event or known system problem event? If yes,
4 provide a copy. If no, why not?

5

6

7 A. As referenced in PUB-NLH-054, Attachment 3, Hydro does have one written
8 procedure that is specific to preparing for a severe weather event.

9

10 Since the outage of January 2013, Hydro has also implemented additional measures
11 in order to be better prepared and to improve response to customer issues during
12 severe weather events. Hydro will be documenting this operational protocol as a
13 part of the review process into the most recent supply disruptions.