Q. 1 Describe the process, if any, Hydro has put in place to oversee and coordinate the 2 investigations on the power outages and system events that occurred in December 3 2013 and January 2014. 4 5 6 A. Hydro initiated an internal review of these system events and power outages on 7 January 10, 2014. An internal executive team has been set up to coordinate the 8 analysis and investigations required to identify potential contributing factors; 9 determine lessons learned; and to identify both immediate and longer-term actions 10 that will address opportunities for improving Hydro's performance and preventing 11 similar events in the future. Hydro also believes it is important to identify what 12 went well and to validate the extent to which Hydro's people and processes 13 performed well during these events. 14 15 This team is overseeing the activities of various groups and teams engaged in causal 16 factor analysis and other investigations to ensure that the findings, actions and 17 other outcomes of these reviews are compiled and appropriately integrated into future plans. This team is also responsible for completing an internal review for 18 19 presentation to the President and CEO and Board of Directors of Hydro. 20 21 The internal team is a five-member group which includes a mixture of executive 22 representation as well as senior technical personnel. The team is almost exclusively 23 from outside the operations and engineering groups and brings strong process 24 support to the review process, but this approach also allows operations leadership 25 to remain focused on ongoing electricity operations.

## PUB-NLH-042

## **Island Interconnected System Supply Issues and Power Outages**

Page 2 of 2
Hydro has also established an Events Analysis Steering Committee. This team
includes the President and CEO and all appropriate executive leaders including the
Vice-Presidents responsible for Hydro, System Operations and Planning, Project
Execution and Technical Services, and Corporate Relations. The general mandate of
this committee is to provide overall coordination and oversight in relation to all
internal and external reviews that will be undertaken in relation to these events.
Both this committee and the internal executive review team meet regularly, and

will continue to do so for the duration of Hydro's internal review.