

1 **Q. Reference: "2026 Capital Budget Application," Newfoundland Power Inc.,**
2 **June 27, 2025, sch. B, Application Enhancements, pp. 83-86.**

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4 **How did Newfoundland Power determine the frequency in which these**
5 **applications are upgraded?**

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7 **A.** The frequency of upgrades for these applications is guided by an established approach
8 to software maintenance. This approach includes vendor-recommended upgrades to
9 ensure continued access to vendor support, enhance functionality and to resolve bugs.
10 Additionally, upgrades are essential for mitigating security risks, as outdated software
11 may contain vulnerabilities. Regular upgrades typically include security patches that
12 address these risks, thereby safeguarding system integrity and ensuring continued
13 operational reliability.