

1 **Q. (Reference 5.1 Rate Base Additions, Deductions and Allowances) It is stated**
2 **(page 7) "Customer finance programs are loans provided to customers for the**
3 ***purchase and installation of products and services related to conservation***
4 ***programs and contributions in aid of construction."***

5 **a) Are these loans available to all customers across all customer classes?**

6 **b) What is the interest rate charged by Newfoundland Power on such loans?**

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8 **A.** a) The loans related to conservation programs are available for Domestic customers.
9 The interest rate charged by Newfoundland Power is based on the Bank of Canada
10 prime interest rate plus 4%.

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12 The loans related to contributions in aid of construction ("CIAC") are available for
13 Domestic and General Service customers. The interest rates charged by
14 Newfoundland Power are outlined in the CIAC policies approved by the Board and
15 are as follows:¹

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17 Domestic Customers: The interest rate shall be equal to the prime rate of the
18 Company's bankers as of the last day of the month immediately preceding the
19 issuance of the CIAC quote to the customer, plus:

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21 (i) 3% for customers that choose financing over a period not more than
22 60 months; and

23
24 (ii) 4% for customers that choose financing over a period of more than 60 months.

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26 General Service Customers: The interest rate shall be equal to the prime rate of the
27 Company's bankers as of the last day of the month immediately preceding the
28 issuance of the CIAC quote to the customer plus 3%.

29
30 b) See part a).

¹ See the Company's Revised CIAC Policy filed with the Board on January 27, 2025.