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- Q. Reference: "2022/2023 General Rate Application," Newfoundland Power, May 27, 2021, Volume 1, Section 2, Page 2-30, Figure 2-12.
 - a) Provide Newfoundland Power's labour inflation rate, the GDP Deflator for Canada, and CPI for Newfoundland and Labrador for 2011 to 2020 used in the computation of the inflation-adjusted Operating Cost per Customer.
 - b) Provide the operating costs by breakdown and number of customers used in the calculation of Operating Cost per Customer.
 - A. a) Table 1 provides Newfoundland Power's labour inflation rate and the GDP Deflator used to calculate gross operating cost per customer on an inflation-adjusted basis.¹

Table 1: Operating Cost per Customer Inputs 2011 to 2020

Year	Labour Inflation Rate (%) ²	GDP Deflator (index) ³
2011	4.95	0.99
2012	3.71	1.00
2013	4.36	1.02
2014	4.25	1.04
2015	3.75	1.03
2016	3.54	1.04
2017	3.13	1.06
2018	1.75	1.08
2019	2.40	1.10
2020	2.92	1.11

b) See response to Request for information NLH-NP-001.

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Newfoundland Power does not use the CPI index for inflation-adjusted calculations. In Order No. P. U. 36 (1998-99), the Board ordered the adoption of the GDP deflator for Canada as an appropriate inflation index to forecast non-labour operating expenses.

Newfoundland Power's labour inflation rate reflects a combination of collectively bargained base wage increases and forecast progression increases in employees' wages as a result of experience. See the 2022/2023 General Rate Application, Volume 1, Application, Company Evidence and Exhibits, Section 2.4.1: Operating Costs, page 2-38, footnote 83 for information regarding the Company's weighted labour rate inflation.

³ Based on Conference Board of Canada's *Provincial Forecast: Medium-Term* (2012 = 1.00).