Q. (Application Volume 1, para. 15 of Application) Is it appropriate to increase all rates by 0.8% given that the reduction in load is largely owing to decreases in domestic load brought on by conversions of electric baseboard heating to heat pumps? Do the allocators in the cost of service study reflect the changes in load profile brought on by heat pump conversions? If not, please explain how the cost of service study fairly allocates costs to the different customer classes.

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A. See response to Request for Information NLH-NP-032.