

1 **Q. In PUB-NP-017 it is stated "Newfoundland Power has contingency plans in place for**  
2 **all of its critical applications, including CSS. The contingency plan for CSS has 3**  
3 **principal elements". NP goes on to identify the three principal elements: 1) disaster**  
4 **recovery, 2) replication of customer data, and 3) paper forms. In EY's view, is this**  
5 **an adequate contingency plan and typical of the industry? In EY' s experience, how**  
6 **long into the future would this contingency plan be adequate?**

7  
8 A. EY collected data through a survey which focused on the level of sophistication around  
9 the disaster recovery plan which indicated the disaster recovery plan is fully implemented  
10 and tested. Refer to the 2018 Risk Assessment, Appendix B for this information.

11  
12 Generally, the three categories noted are typical in industry. In Newfoundland Power's  
13 case, maintaining a robust disaster recovery plan will become more challenging given the  
14 obsolescence of the underlying technologies and declining support capacity. If the  
15 production system switches to the back-up system seamlessly, but cannot be restored or  
16 repaired due to lack of parts and/or support, then Newfoundland Power's CSS will be in a  
17 precarious position. Beyond this general observation, EY has not performed an  
18 assessment of Newfoundland Power's contingency plans for critical applications, and  
19 therefore cannot reasonably comment in detail.