

- 1 **Q. Does the policy of refusing to transfer service to a landlord until payment is made or**
2 **the tenant has vacated the property permit Newfoundland Power to refuse to**
3 **transfer even where the landlord has taken action to remove the tenant but the**
4 **tenant has not yet moved out?**
5
- 6 A. Yes.
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8 Newfoundland Power requires payment of outstanding arrears or confirmation that a
9 tenant with outstanding arrears has vacated the property before transferring service from
10 a tenant to a landlord.