

- 1 **Q. Page 3-4, Table 3-2: Explain what is included in “Provisioning Work” and**
2 **“Miscellaneous”.**
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4 A. Provisioning work revenue is primarily a result of pole installation and removal services
5 completed for Bell Aliant associated with the joint use services agreement between the
6 two companies. Provisioning work revenue also includes engineering services completed
7 for Bell Aliant and other telecommunication companies, such as Rogers and Eastlink.¹
8
9 Miscellaneous revenue primarily consists of amounts charged in accordance with the
10 Company’s *Schedule of Rates, Rules and Regulations* (“Rules and Regulations”).² This
11 includes charges for: (i) name changes and connection of new serviced premises; (ii)
12 reconnections; and (iii) other service fees.³ Miscellaneous revenue also includes interest
13 charged on outstanding amounts associated with the Company’s customer financing
14 programs and contributions in aid of construction.

¹ Engineering services primarily include: (i) completing pole design work for Bell Aliant covered under the services agreement; and (ii) and completing processes, such as pole load calculations, to allow telecommunication companies to attach to Newfoundland Power’s infrastructure.

² See paragraphs 9. *Charges* and 10. *Billing* of the Company’s Rules and Regulations.

³ Other service fees pertain to where a customer’s cheque or automated payment is not honoured by their financial institution, resulting in a \$16.00 fee being applied to their bill. See paragraph 10(d) of the Company’s Rules and Regulations.