

- 1 **Q. (PUB-NP-18) The response quotes from a report produced 20 years ago when NP**
2 **performance was lagging the average of Canadian utilities. Does NP believe this 20-**
3 **year old report is relevant today when NP’s performance is considerably better than**
4 **the Canadian average? Rather than striving to beat the Canadian average, would**
5 **this not be a good time to reduce costs owing to the poor Provincial economy and the**
6 **huge rate increases expected to be brought on by Muskrat Falls?**
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- 8 A. Newfoundland Power believes the 20-year-old report referenced in response to Request
9 for Information PUB-NP-018 provides context for trends in the Company’s reliability
10 performance over the last 2 decades.
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- 12 As stated in response to PUB-NP-018, Newfoundland Power’s reliability performance in
13 relation to the Canadian average does not currently factor into the Company’s
14 consideration of capital and operating reliability projects.
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- 16 See responses to Requests for Information PUB-NP-073 and PUB-NP-074 for more
17 information on Newfoundland Power’s current strategy of *maintaining* service reliability
18 and why this approach continues to be appropriate.