

- 1 **Q. (page 1-2, lines 22 to 24) Have customers indicated a willingness to pay for increased**
2 **reliability? Please provide all research NP has conducted relating to customer**
3 **willingness to pay for improved reliability and indicate how NP factors this into its**
4 **capital and maintenance budgets.**
5
6 A. Please see response to Request for Information CA-NP-022.