

- 1 **Q. (Schedule B, clause 9 (n)) Does the \$8 application fee reflect NP's costs of providing**
2 **this service and how does it compare to such fees elsewhere in Canada?**
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- 4 A. Newfoundland Power's average cost of processing applications for service is estimated to
5 be \$13 per application.
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- 7 The \$8 fee currently charged by Newfoundland Power appears lower than comparable
8 fees charged elsewhere in Canada. As examples, BC Hydro applies an Account Charge
9 of \$12.40,¹ Fortis BC applies a Charge for Service of \$15.00,² and Hydro Quebec applies
10 a Contract Administration Charge of \$25.00.³

¹ Fee applies for changing the customer listed on an account for a premise.

² Fee applies for setting up or transferring an account.

³ Fee applies when service request is not made through one of Hydro Quebec's self-service options.