

- 1 **Q. (Schedule B, clause 9 (g)) Is NP's policy relating to the collection of minimum**  
2 **monthly charges during a period of disconnection consistent with practice elsewhere**  
3 **in Canada?**  
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- 5 A. Newfoundland Power's policy of collecting minimum monthly charges during a period of  
6 disconnection is consistent with practices elsewhere in Canada. Hydro Ottawa and  
7 Manitoba Hydro both have fixed minimum monthly charges. Both utilities confirmed  
8 these charges apply during periods of disconnection when a customer requests their  
9 service be disconnected and reconnected within 12 months.