

1 Q. **Reference: NP-NLH-034, Issue Topic: Operating Efficiencies.**

2 Please explain the purpose of Hydro's Utility Performance function, including the annual work
3 tasks requiring a workforce of 10 FTEs.

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6 A. Newfoundland and Labrador Hydro's ("Hydro") Utility Performance is primarily made up of the
7 Asset Management and Reliability group functions. It currently consists of five members actively
8 engaged across all operational areas involving hydraulic, thermal, remote diesel, and gas turbine
9 production along with transmission and distribution assets. SAIDI¹ and SAIFI² tracking, oversight
10 of Hydro's Computerized Maintenance Management System, operational data analytics
11 development, and overall advancement of Hydro's asset management maturity are core
12 responsibilities of Utility Performance.

13 There was an additional business unit included in error within the Utility Performance function
14 as reported in Hydro's response to NP-NLH-034 of this proceeding. The remaining five full-time
15 equivalents are within Hydro's Long-Term Asset Planning function, which reports through
16 Hydro's Engineering division.

¹ System Average Interruption Duration Index ("SAIDI").

² System Average Interruption Frequency Index ("SAIFI").