

1 **Q. Does the Vice-President Customer Relations and Engineering have access for**  
2 **monitoring to the Transmission Asset Management System and Avantis? Do the**  
3 **Regional Managers provide the Vice-President with formal periodic transmission**  
4 **and distribution inspection and maintenance performance reports? How often?**  
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6 A. The Vice-President Customer Operations and Engineering does not monitor the  
7 Transmission Asset Management System and Avantis.  
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9 Transmission inspections and preventative maintenance performance are monitored by  
10 the Superintendents of Operations. On a monthly basis, the Superintendents are required  
11 to review, assess and if necessary prioritize the activities recorded in the asset  
12 management system, and report to the Regional Manager.<sup>1</sup>  
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14 The Vice-President of Customer Operations and Engineering reviews the performance of  
15 the Company's maintenance activities with Regional Managers on a regular basis. This  
16 review will include a status update for maintenance activities, along with progress to date  
17 on the capital maintenance program, plus reliability data to provide a comprehensive  
18 picture of maintenance activities and performance.<sup>2</sup> While this is typically done on a  
19 quarterly basis, it is done more frequently when required.  
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21 For these quarterly reviews formal periodic transmission and distribution inspection and  
22 maintenance performance reports are not typically produced.

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<sup>1</sup> See the response to Request for Information PUB-NP-136.

<sup>2</sup> Capital maintenance of transmission assets is completed in the Transmission Line Rebuild project which addresses identified deficiencies with poles, crossarms, conductors, insulators and hardware on the Company's 103 transmission lines.