

1 **Q. Provide any documents describing Newfoundland Power’s policies related to**
2 **performance of completing transmission, distribution and substation inspections,**
3 **corrective maintenance, and preventive maintenance jobs during priority time**
4 **limits. Are the Regional Managers and Manager of Operations scored on timely**
5 **completions and held accountable for failure to meet targets?**
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7 A. The Company’s distribution, transmission and substation inspection and maintenance
8 practices are provided in the responses to Requests for Information PUB-NP-067,
9 PUB-NP-060 and PUB-NP-064, respectively. The documents provided in the referenced
10 responses include policy statements and statements of objectives related to the
11 completion of inspections and maintenance activities in accordance with the Company’s
12 practices.
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14 Responsibility for distribution, transmission and substation inspections, corrective
15 maintenance and preventative maintenance rests with the Superintendents of Operations
16 and the Superintendent, System Control and Electrical Maintenance. Newfoundland
17 Power’s Regional Managers and the Manager of Operations are held accountable for
18 ensuring the timely completion of transmission, distribution and substation inspections
19 and maintenance.
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21 Regional Managers and the Manager of Operations are not “scored” on timely
22 completion of inspections and maintenance. However, annual electrical system reliability
23 performance targets (as measured by the system average interruption duration index, or
24 SAIDI) are a longstanding component of all Managers’ short term incentive program.