Q. Further to the response PUB-NP-036, provide further justification in relation to the 1 2 conclusion at page 4 "...that no substantial modification is required in relation to (i) 3 customer energy and demand forecasting, (ii) transmission and distribution standards 4 and maintenance, (iii) emergency preparedness planning, or (iv) current energy 5 conservation programming appear justified by the events of January 2-8, 2014". 6 7 (i) Customer, Energy & Demand Forecasting A. 8 In the response to Request for Information PUB-NP-006, it is indicated that the peak 9 demand experienced during the December 2013 and January 2014 winter season by 10 Newfoundland Power was within reasonable forecast variation. 11 12 In addition, for the 10 years ending in 2013, Newfoundland Power's variations from forecast have been (i) less than 1% for customers ten out of ten times; (ii) less than 13 14 1.5% for energy nine out of ten times; and (iii) less than 3% for demand nine out of ten times. 15 16 17 This data does not indicate that substantial modification is required to Newfoundland 18 Power's customer, energy and demand forecasting. 19 20 (ii) Transmission and Distribution Standards & Maintenance 21 Nothing that occurred during the period January 2-8, 2014 indicates any material deficiencies in either Newfoundland Power's transmission and distribution standards 22 23 or maintenance. 24 25 The damage sustained by Newfoundland Power's transmission and distribution systems during the blizzard which occurred in the period January 2-8, 2014 did not 26 27 indicate any deficiency in the Company's standards. 28 29 The operation of Newfoundland Power's transmission and distribution systems 30 during the period January 2-8, 2014 did not indicate any deficiency in the Company's 31 maintenance practices. 32 33 Based upon these observations, no substantial modifications to Newfoundland 34 Power's transmission and distribution standards and maintenance is indicated. 35 36 (iii)Emergency Preparedness Planning 37 Nothing that occurred during the period January 2-8, 2014 indicates any material modifications are required to Newfoundland Power's emergency preparedness 38 39 planning as outlined in the response to Request for Information PUB-NP-028.

Based upon this, no substantial modifications to Newfoundland Power's emergency

preparedness planning are planned.

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1	(iv) Current Energy Conservation Programming
2	Newfoundland Power's current conservation programming is aimed at satisfying
3	customers' interests in conserving energy on a regular and consistent basis in order to
4	lower their electricity bills. While this programming should reduce electrical system
5	demand over the long term, it is not suited for short-term demand reductions in
6	response to electrical system distress.
7	
8	During January 2-8, 2014, the Island Interconnected System was distressed by a
9	combination of insufficient generation availability and a series of destabilizing
10	events. This, in turn, created significant distress for Newfoundland Power's
11	customers.
12	
13	Modifications to Newfoundland Power's current conservation programming would
14	not result in any appreciable reduction in the distress experienced by Newfoundland
15	Power's customers as a result of either insufficient generation availability or a series
16	of destabilizing events. For this reason, changes to existing conservation
17	programming as a result of the events of January 2-8, 2014 is not planned.