

Requests for Information

1 **Q. Further to the response to PUB-NP-014, even though it may not be possible to**
2 **estimate with reasonable accuracy, is there any available information on the**
3 **effectiveness of the customer conservation requests?**
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5 A. Newfoundland Power does not currently have information available with which to
6 estimate or evaluate the effectiveness of the customer conservation requests.
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8 Newfoundland Power has commissioned a customer survey concerning the system events
9 of January 2-8, 2014. This survey includes questions concerning customer energy
10 conservation. The responses to these questions should provide information on the
11 effectiveness of customer conservation requests.
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13 The report on survey results is expected to be available within approximately two weeks.