

Requests for Information

1 **Q. Further to the response to PUB-NP-004, explain Newfoundland Power's role in the**
 2 **decision to issue a customer conservation request on January 2, 2014, including**
 3 **whether Newfoundland Power agreed with the timing of the initial request and why**
 4 **the request was not issued earlier than 2:30 p.m. on January 2, 2014.**

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 6 A. Following the morning peak on January 2nd, 2014, discussions commenced between
 7 Newfoundland Power's and Newfoundland and Labrador Hydro's ("Hydro") system
 8 control personnel regarding the sufficiency of generation available to meet the evening
 9 peak.

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 11 By 11:00 am on January 2nd, 2014, Newfoundland Power informed Hydro that
 12 Newfoundland Power favoured issuing a joint public advisory asking customers to
 13 conserve energy during the evening. Newfoundland Power indicated to Hydro that the
 14 advisory should be done as soon as possible to allow for as much advance notice as
 15 possible.

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 17 By noon, Hydro had indicated that it was developing the public advisory which would
 18 include a request for customers to conserve energy usage. Hydro indicated that
 19 Newfoundland Power should not speak to the status of Hydro's generation, and requested
 20 that all media calls be forwarded to Hydro. Hydro indicated that it intended to release the
 21 advisory no later than 1:30-2:00 pm.

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 23 By 12:45 pm, Hydro indicated that they were arranging interviews with television and
 24 radio media following the issuance of the public conservation advisory to the media.

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 26 At approximately 2:15 pm, Newfoundland Power retrieved a copy of the public advisory
 27 from Hydro's website.¹

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 29 Neither the timing of the release of the public advisory nor the actual contents of that
 30 advisory were agreed upon by Newfoundland Power and Hydro.

¹ The response to Request for Information PUB-NLH-020 indicates that "...a public call for conservation was coordinated with Newfoundland Power and released via a traditional and social media at approximately 1400." Newfoundland Power did not receive a copy of the public advisory from Hydro prior to this time.