

*Requests for Information*

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1 **Q. Further to PUB-NP-19 has Newfoundland Power undertaken a review of the**  
2 **coordination process with Newfoundland and Labrador Hydro on the rotating**  
3 **power outages that occurred? If yes, when is it anticipated to be completed? If no,**  
4 **why not?**

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6 A. On January 3<sup>rd</sup>, 2014, Newfoundland Power and Newfoundland and Labrador Hydro  
7 (“Hydro”) completed a review of the coordination process for rotating power outages  
8 based on experience with the rotating power outages on January 2<sup>nd</sup>, 2014.  
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10 During the rotating power outages on January 2<sup>nd</sup>, 2014 Newfoundland Power and Hydro  
11 discussed each feeder rotation immediately prior to implementation. The review of  
12 January 3<sup>rd</sup>, 2014 determined that this protocol, established for communication between  
13 control centres to coordinate rotating power, extended customer outages.  
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15 As a result of this review, it was agreed that, beginning on January 3<sup>rd</sup>, 2014,  
16 Newfoundland Power would monitor system frequency and voltage, and carry out the  
17 rotating power outages within agreed maximum load change thresholds.<sup>1</sup> Coordination  
18 with Hydro was limited to determining when to start and when to cease rotating power  
19 outages.  
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21 This change in the communication protocol between the utilities had the effect of  
22 shortening the average duration of individual feeder rotations and ensuring all available  
23 generation capacity was promptly utilized.

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<sup>1</sup> System frequency and voltage levels at the supply bus are indications of the matching of system load to available generation.