

1 Q. **Re: Rates Schedules, page 20 of 47; Re: Cost of Service Study, Exhibit 9, Appendix**
2 **2, page A2-1.**

3 The first paragraph states: "The Conservation and Demand Management
4 Cost Recovery Plan (the Plan) of Newfoundland and Labrador Hydro (Hydro)
5 is established for Hydro's Utility customer, Newfoundland Power, and Island
6 Industrial customers to recover Hydro's Conservation and Demand
7 Management (CDM) program expenditures."

8 The fifth paragraph states: "Costs associated with Labrador Interconnected
9 customers will not be included for recovery, as programs for this system are
10 based upon a cost structure which is significantly different from the other
11 systems, and energy savings result in more energy being available for non-
12 regulated sales."

13 The Cost of Service Study (Exhibit 9, s. 4.1.1, page 22) states: "Hydro's
14 regulated CDM costs are incurred for customers on the Island
15 Interconnected, L'Anse au Loup, Island Isolated and Labrador Isolated
16 Systems."

17 Please provide an overview of the CDM programs offered to customers in the
18 Labrador Interconnected system and their costs. Please include the cost of those
19 programs, how those costs are to be recovered, and please make specific reference
20 to programs in the communities of Sheshatshiu, Northwest River and Happy Valley-
21 Goose Bay. If there are no such programs, please explain in detail why these
22 customers have been excluded from the Conservation and Demand Management
23 program.

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26 A. The programs available to customers on the Labrador Interconnected System are:
27 Residential Insulation, Residential Energy Star Windows, Residential Thermostats,

1 and Commercial Lighting. These programs are described in the response to IN-NLH-
2 015. In addition, customers on the Labrador Interconnected System are also eligible
3 for the Block Heater Timer program that currently provides a \$10 reduction at time
4 of purchase for Block Heater Timers at participating local retailers. Costs for CDM
5 are not recorded by community within the Labrador Interconnected System.
6 However, the total of those costs associated with the Labrador Interconnected
7 System is provided in the response to NP-NLH-104. These costs are charged to a
8 non-regulated business unit.