

1    Q.    **Re: IN-NLH-281; IN-NLH-069**

2        In IN-NLH-069, Hydro stated that it provides Customer Service services to Labrador  
3        Isolated customers.

4        To the best of Hydro's knowledge, does anyone provide Customer Service services  
5        to residents of Natuashish? If so, please detail who, and describe what kind of  
6        services are provided.

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9    A.    The residents in Natuashish are not Hydro's customers; Hydro has an arrangement  
10      with MIFN to provide operations and maintenance services for the Natuashish  
11      electrical system. Hydro's does provide meter reading services for MIFN in  
12      Natuashish. It also provides services relating to trouble calls and new connections.