

1 Q. **Re Corporate Application Environment - Upgrade Microsoft Products, page B-52**

2 Provide the total annual costs of maintaining the system for each of the last five
3 years including all capital amounts.

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6 A. The Microsoft products have not been upgraded in six years. Therefore, the total
7 annual cost of maintaining the system for the last five years including all capital
8 amounts is zero. The Microsoft products were purchased with an enterprise
9 agreement that expired in 2003.