

1 Q. **Re: PC Replacement Program, Vol 1.**

2 At page C-153 it states that maintenance agreements will not be offered by the
3 vendor. Can Hydro advise as to whether the desktop computers recommended for
4 replacement can be maintained and serviced by third party technicians?

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7 A. The desktop computers recommended for replacement can be maintained and
8 serviced by third party technicians, however, certified parts availability would not
9 be guaranteed after five years.