

1 **Reference: 2024 Capital Budget Overview**  
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3 **Q. Appendix B, Table B-1. It is stated that the Applications Enhancement project**  
4 **was originally planned for 2024, but the scope was modified through the**  
5 **annual review process. However, an Applications Enhancement project is**  
6 **included in the 2024 Capital Budget in Schedule B at page 104. Please explain**  
7 **when the project referred to in Appendix B was originally planned and if it**  
8 **was in 2024 and how it has been modified.**  
9

10 A. The Company includes an *Application Enhancements* project in its capital budget  
11 annually. The project involves the enhancement or replacement of multiple software  
12 applications each year to reduce costs to customers or improve customer service  
13 delivery.  
14

15 Table B-1 of Appendix B of the *2024 Capital Budget Overview* describes a change in the  
16 scope of the 2024 *Application Enhancements* project. The 2024 *Application*  
17 *Enhancements* project originally included the planned enhancement of the Company's  
18 human resource learning management and sustainability applications, which were  
19 subsequently deferred.  
20

21 Each software application within the overall *Application Enhancements* project is  
22 reviewed annually as part of the Company's comprehensive capital planning process to  
23 determine whether the scope of the project remains appropriate. As a result of this  
24 review, the sustainability management module was identified for deferral until the  
25 Company's safety management application, approved as part of the Company's *2023*  
26 *Capital Budget Application*, is completed and in service.<sup>1</sup> The full implementation of the  
27 safety management application will inform the cost and implementation effort for the  
28 sustainability management application. The human resources learning management  
29 application was also identified for deferral, primarily as a result of resource availability  
30 for implementation.

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<sup>1</sup> See Newfoundland Power's *2023 Capital Budget Application*, report 5.1 *2023 Application Enhancements*, pages 5 and 6.