

- 1 **Q. In previous hearings the Applicant has described these mobile generation units as**  
2 **necessary to provide emergency back-up should customers require soup kitchens**  
3 **and the like in an emergency.**  
4  
5 **a) Please provide a list of how many emergency soup kitchens the mobile**  
6 **generation has been used in, and when and where.**  
7  
8 **b) Does the Applicant have a list of the municipalities who provide their own**  
9 **backup generation in the case of power outages and, if so, please provide a**  
10 **listing of these communities, hospitals, senior facilities, businesses, and the like?**

11  
12 **A. A. General**  
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14 Newfoundland Power is uncertain of the source of the Consumer Advocate's claim that  
15 Newfoundland Power "...has described these mobile generation units as necessary to  
16 provide emergency back-up should customers require soup kitchens and the like in an  
17 emergency." This is because the mobile generating units owned by Newfoundland  
18 Power are generally operated to supply emergency power to *areas* that experience a loss  
19 of supply for an extended period of time, as opposed to specific premises such as soup  
20 kitchens.<sup>1</sup> This enables municipalities and community groups to organize appropriate  
21 responses, including warming centres and soup kitchens.  
22

23 During widespread outages, the Company works closely with municipalities, emergency  
24 organizations (e.g. the Red Cross), and the Provincial Government through Fire and  
25 Emergency Services to coordinate restoration activities and minimize the impact of  
26 outages on customers. Such coordination includes efforts to understand which customers  
27 have back-up generation available. For example, the province's three Regional Health  
28 Authorities have provided the Company with information on which customer facilities  
29 (e.g. long-term care facilities, hospitals) have back-up generation and the appropriate  
30 contact information for those customers.  
31

32 In its response to widespread outages, the Company pays due regard to minimizing the  
33 impact of outages on critical customers. Critical customers are those that provide  
34 services that are essential to maintaining the health, safety and welfare of the  
35 communities the Company serves. Examples include hospitals, long-term care facilities,  
36 fire and police stations, and critical municipal infrastructure, such as warming centres and  
37 water-pumping stations. The Company tracks information regarding which critical  
38 customers have back-up generation available.

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<sup>1</sup> Newfoundland Power operates 2 mobile generating units: the MGT and the mobile diesel referred to as MD3. The MGT is a 6,750 kW 12,500/25,000 volt generator assembled on 2 trailers. The MD3 is a 2,500 kW 12,500/25,000 volt generator assembled on a single trailer.

1 Finally, where circumstances permit, the Company has assisted community groups by  
2 facilitating the provision of smaller rental emergency generators during widespread  
3 outages. For example, during the March 2010 ice storm, the Company provided rental  
4 emergency generators to the Bonavista hospital and the Salvation Army building, the  
5 latter of which acted as a community warming centre.  
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7 **B. Responses**

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9 a) The mobile generation has not been used in emergency soup kitchens. Please refer to  
10 **A. General** above.

11  
12 b) Newfoundland Power does not maintain a complete list of municipalities that provide  
13 their own backup generation.<sup>2</sup> Please refer to **A. General** above.

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<sup>2</sup> The Company is aware of several examples of municipalities that maintain their own backup generation. As examples, these include the warming centres for the City of St. John's, City of Mount Pearl, Town of Conception Bay South, and the Town of Paradise.